



2024 ANNUAL CONFERENCE

Minnesota Family Support & Recovery Council
in partnership with Minnesota County Attorney's Association



Unlock Your Leadership Potential

A Panel Discussion



Panelists:

- Geneva Finn - Medicaid Recovery Manager, Minnesota Department of Human Services
- Raegan Hendrickson - Manager, White Earth Nation Child Support
- Dr. Trish Skophammer - Director, Child Support Services Ramsey County Attorney's Office

Moderator:

- Rick Cunningham - Richard Cunningham Development

Biographies



Geneva Finn - Geneva manages DHS's state-county health care Special Recovery program and the tort recovery programs; managing these programs through a series of legislative, court-imposed, and administrative changes. She has been with DHS since 2012 in various capacities, including Child Support. Geneva received her JD from the University of Minnesota

Raegan Hendrickson - Raegan has worked with the White Earth Reservation Business Committee for 26 years. She started her career in Child Support in September 2007 with the White Earth Nation Child Support Program (WEN-CSP), in White Earth, Minnesota. She worked as the Financial Specialist for WEN-CSP for 5 years. In June 2013, Raegan became the Interim Manager then the full-time Manager in October. She has served on the National Tribal Child Support Association since 2005, as Vice President, Treasurer, and board member. She serves as a board member of the National Tribal Child Support Directors Association. She has lived and grown up on the White Earth Reservation her whole life. She has one daughter, Mackenzie (28), and two grandchildren, Kyresse (8) and Annah (2). Raegan enjoys spending time with family and friends. She loves to travel and spend time at the lake place.

Dr. Trish Skophammer – Trish serves as the Director of the Child Support Services Division in the Ramsey County Attorney's Office located in St. Paul, Minnesota. She has 27 years of experience in child support. She has been involved in national, regional, and local associations with conference planning committees, policy workgroups and DEI initiatives. In addition to her expertise in child support policy and practice, Trish's expertise includes organizational leadership topics. Trish has a master's degree from Bethel University in Organizational Leadership and a doctorate degree in Public Administration from Hamline University.

Recommended Resources



Books

Brown, Brené (2018) *Dare To Lead. Brave Work. Tough Conversations. Whole Hearts.* New York: Random House

Bungay Stanier, Michael (2020) *The Advice Trap. Be Humble, Stay Curious & Change the Way You Lead Forever.* Toronto: Box of Crayons Press

Kouzes, James M. and Posner, Barry Z. (2023) *The Leadership Challenge. How To Get Extraordinary Things Done In Organizations. 7th Edition.* San Francisco: Jossey-Bass

Kouzes, James M. and Posner, Barry Z. (2021) *Everyday People, Extraordinary Leadership. How to Make a Difference Regardless of Your Title, Role or Authority.* New Jersey: John Wiley & Sons, Inc.

Lencioni, Patrick (2016) *The Ideal Team Player. How to Recognize and Cultivate the Three Essential Virtues.* San Francisco: Jossey-Bass

Lencioni, Patrick (2012) *The Advantage. Why Organizational Health Trumps Everything Else in Business.* San Francisco: Jossey-Bass

Rockson, Tayo (2019) *Use Your Difference to Make a Difference: How to Connect and Communicate in a Cross-Cultural World.* New Jersey: John Wiley & Sons, Inc.

Stone Zander, Rosamund and Zander, Benjamin (2000) *The Art of Possibility. Transforming Professional and Personal Life.* Boston: Harvard Business School Press

Recommended Resources



Articles

- Lencioni, Patrick. "3 Things Graduates Need to Know." www.thetablegroup.com May 2019
- Stengel, Richard. "Mandela: His 8 Lessons of Leadership" *Time Magazine*. July 21, 2008
- Rogers, Kristie. "Do Your Employees Feel Respected?" *Harvard Business Review*. July-August, 2018

Recommended Resources



Websites

www.brenebrown.com

www.ccl.org (Center for Creative Leadership)

www.councilofnonprofits.org

www.gallup.com

www.harvardbusinessonline.com

www.kornferry.com

www.leadershipchallenge.com

www.thetablegroup.com

Podcasts

Brene Brown: Dare to Lead; I and Unlocking Us

Adam Grant: WorkLife with Adam Grant

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Thank You

The Hopi elders say: “We are the ones we’ve been waiting for.”