

*Minnesota Family Support & Recovery Council
50th Annual Training Conference
In conjunction with the
Minnesota County Attorney's Association*

*MFSRC's Golden Anniversary:
Celebrating
Past, Present, and Future*

*October 1–4, 2023
Treasure Island Conference Center*



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WELCOME

My name is Patrick Hest, and I am your 2022–23 MFSRC Chair. Thank you for joining us for our **50th MFSRC Annual Training Conference** held in close partnership again this year with the **Minnesota County Attorneys Association (MCAA)**. We are especially excited to have our **State Child Support Magistrates (CSMs)** join us as a group this year as well! This is a unique chance to learn and grow together as we look to improve outcomes for the people and agencies we serve.

We could not be more excited to have you join us for our first in-person conference in more than three years and our Golden Anniversary! A lot has changed over the last 50 years, but some things remain the same. Namely our commitment to putting on an amazing annual conference filled with both practical and inspirational materials and speakers. Thank you for joining us whether you are an old pro or this your first conference!

Our theme this year is “**MFSRC’s Golden Anniversary: Celebrating Past, Present, and Future**”. Conference time is a perfect chance to gather and reflect on the work that we do with an eye to the future. At MFSRC and MCAA we continue to focus on providing opportunities for professional development combined with ways to increase our overall understanding around improved cultural competence. This holistic approach allows us to improve outcomes for the diverse population of children and families we serve across the great state of Minnesota and beyond.

As we began planning this conference, we had no idea what kind of reception it might receive. Would people be hesitant to attend an in-person conference? How many people should we plan for? What happens if no one comes? 😞

Thankfully, your responses were swift and robust. We had to add hotel rooms and increase our planned number of attendees not once, but **TWICE**! We were excited before, but holy cow, that was more than we could have even hoped for! Clearly the chance to get back together in person was something a lot of you were missing.

Last year we focused on “**Bouncing Back Together**” and we are well on our way. This year the Conference Planning Committee has again worked diligently to provide new keynotes and plenary sessions that will provide a little something for everyone throughout the range of agencies that make up our membership.

As with every conference, we are excited to bring in a mix of presenters from outside our agencies in addition to highlighting the skills and hard work of our co-workers across the state. **Thank you** for taking the time out of your busy days to join us for our in-person 2023 Conference and becoming a member as we work to align the agencies that MFSRC represents.

Please feel free to reach out to me, any of our representatives, or board members with any questions. Here’s hoping you learn lots, make new connections, and stay **GOLDEN**!

Patrick M. Hest

2022–23 MFSRC Chairperson

GENERAL ANNOUNCEMENTS

Please be sure to turn off cell phones during sessions.

MEALS: See the menu in your program. If you have already indicated you have special dietary needs, you should have tickets in your nametag you can provide to the waitstaff for your special meal.

PROGRAM CHANGES: will be posted by the Registration Table in the Island Event Center Lobby and on meeting room marquees.

BREAKS: Refreshments will be provided during the afternoon breaks.

MFSRC BOARD ELECTIONS: Ballots will be online and found on our website, www.MFSRC.org. You can cast your ballot at any time between the MFSRC Business Meeting on Monday and 10:30 Tuesday morning. Please see the information about the voting process and about the people running for board positions at the end of the program. The MFSRC districts are printed on the back of the program.

NAME BADGES: You must wear your name badge for access to sessions and meals. Anyone without a name badge will need to return to the registration table to obtain a new badge prior to admittance to sessions or lunch. Name badges cannot be shared by attendees.

SPONSORS: include the following in alphabetical order (as of the date the program went to print):

GreenCourt • Informatix Inc • Metro Legal Services, Inc. • NC Technologies

SPECIAL RECOVERY UNIT: Stop by the SRU table with questions, complaints, ideas, and to get a copy of the county collection totals for FY2023.

DHS/CSD EQUITY: Visit the equity table hosted by the MFSRC DEI Subcommittee, Child Support Advisory Board Equity Committee (ABEC) and DHS-Child Support Division Equity Team. Table hosts are available to discuss committee diversity, equity, and inclusion initiatives. Don't forget to drop off your completed BINGO card to be entered in the raffle drawing.

CLE CREDITS: Approval has been given for 16.50 credits, including standard, elimination of bias credits and ethics credits. Attorneys will have multiple sessions to choose from during several of the session times, with the focus on maximizing the number of CLE credits available. Due to session additions after the original CLE application, there are three event codes for the conference. Attorneys should pick up a CLE event code handout at the registration desk for the registration codes and a breakdown of all the CLE credit types available. The MFSRC Conference Program also has the sessions which CLE credits were applied for listed in the detailed program section.

BIOS: Be sure to check your program for interesting information on several of the speakers/presenters.

HANDOUTS: Handouts will be available online on the MFSRC web site, www.MFSRC.org. Printed handouts will not be available at the conference.

DOOR PRIZES: Tickets will be handed out at Monday's business meeting, during bowling, at Tuesday's award luncheon and during hospitality and networking opportunities. You must be present to win.

HOSPITALITY: Sunday evening light appetizers provided in the Full Deck. Monday evening's event will be in the Xtreme Bowling Alley. Tuesday evening will be in the Island Event Center for hospitality and networking. All events include a cash bar which accepts cash and cards, no open tabs.

MFSRC COMMITTEES: At the back of the program is a list of the different MFSRC committees. You do not need to be an elected board member to participate on a committee. If you are interested in becoming involved with MFSRC, please check out the opportunities and indicate interest on your Conference Evaluation Form.

WI-FI INFORMATION: Treasure Island Username is TIRCGuest. No password needed.

DESIGNATED SMOKING AREAS are indicated on the campus maps in your program.

MFSRC MISSION, VISION, VALUES, AND EXPECTATIONS

MISSION STATEMENT

The mission of the Minnesota Family Support and Recovery Council (MFSRC) is to promote the financial wellbeing of children and families, and support governmental accountability in Minnesota through training, legislative advocacy, and strong partnerships with state and national stakeholders.

VISION STATEMENT

It is the vision of the Minnesota Family Support & Recovery Council (MFSRC) to support children and families by respecting diversity in all forms and by promoting an understanding of cultural competency and embracing the values of equity and inclusion.

VALUES STATEMENT

MFSRC is committed to recognizing that the children and families we serve share a broad range of human differences. MFSRC values all forms of diversity which include, but are not limited to, age, gender, race, ethnicity, national origin, religious beliefs, sexual orientation, veteran status, gender identity, mental or physical ability, education background, and other protected-class status as defined by law.

MFSRC is focused on addressing racial, socio-economic, and cultural inequity issues by developing training and service programs to increase the well-being for all Minnesota families.

MFSRC is dedicated to promoting an environment that minimizes unconscious or implicit bias by creating an inclusive atmosphere in which all people have access to fair treatment, opportunity, and justice.

EXPECTATIONS

MFSRC expects all participants to interact with other members and speakers with professional conduct and cooperate fully to adhere to the values in this statement. MFSRC promotes the opportunity for guest speakers to contribute skills, experiences, and unique perspectives that will effectuate our values.

MENU

Monday, October 2, 2023

- 7:45–8:45 Breakfast—Executive Minnesotan Buffet Island Event Center
- Scrambled eggs, cheddar cheese, bacon, sausage, creamy baked hash browns, fresh fruit, berries, assorted pastries, muffins, croissants, mini pancakes, and assorted beverages.
- Noon–1:00 Lunch—Make-Your-Own Deli Sandwich Buffet Island Event Center
- Tossed salad greens, fresh fruit salad, potato salad, brioche buns, chicken breast, roast beef, smoked turkey, ham, cheese, veggie toppings, and assorted beverages.
- 6:00–7:00 Dinner—Casino Event Center Buffet Island Event Center
- Grilled marinated flank steak with red-wine mushroom sauce, marinated chicken breast with creamy mushroom-peppercorn sauce, roasted red pepper mashed potatoes, five cheese baked cavatappi pasta, vegetable, tossed salad greens, tortellini with vegetables and white balsamic vinaigrette, marinated vegetable salad, and assorted beverages.

Tuesday, October 3, 2023

- 7:30–8:30 Breakfast—Sunriser Buffet Island Event Center
- Scrambled eggs, cheese, ham, diced potatoes with onions and peppers, fresh fruit, pastries, muffins, and assorted beverages.
- 11:30–1:00 Awards Luncheon—Island is Calling Buffet Island Event Center
- Hunter-style roasted chicken, grilled salmon with basil cream sauce, inside round of beef in wine sauce, cheesy au gratin potatoes, baked pasta with fresh tarragon tomato sauce, vegetable, tossed salad greens, dessert, and assorted beverages.
- 6:00–7:30 Dinner—South of the Border Buffet Island Event Center
- Chicken enchiladas in chili sauce, make-your-own tacos, refried beans, Mexican Rice, and assorted beverages.

Wednesday, October 4, 2023

- 7:30–8:30 Breakfast—Lucky One Buffet Tradewinds Buffet
- Scrambled eggs, cheese, bacon, hash browns, French toast, fruit, berries, pastries, croissants, muffins, and assorted beverages.

MFSRC BOARD MEMBERS 2022–2023

Chairperson	Patrick Hest, Ramsey County
First Vice Chair	Jennifer Cooklock, Carver County
Second Vice Chair	Michele Schreifels, DHS/CSD
Past Chairperson	Amy Overacker, Anoka County
Secretary	Lori Hanson, Dakota County
Treasurer	Dawn Johnson, DHS/CSD
1 st District	Karen Bryngelson, Olmstead County Davis Luna, Dakota County
2 nd District	Heidi Haefner, Carver County Sara Wangsness, Blue Earth County
3 rd District	Rebecca Morrisette, Hennepin County Yvonne Cobb, Hennepin County
4 th District	Autumn Nelson, Ramsey County Joe Peck, Ramsey County
5 th District	Sandy Slocum, Anoka County Miles Hendrickson, Sherburne County
6 th District	Karen Wolff, Wright County Kimberly Johnson, Wright County
7 th District	Rhonda Jaeger, Becker County Sandy Thorne, Clay County
8 th District	Christina (Tina) Frey, Pine County Benjamin (Ben) Stromberg, St Louis County
Members at Large	Trish Skophammer, Ramsey County Tammy Owens, Kanabec County Heather Raboin, Washington County Jessica Raymond, DHS/CSD

Appointed Members

DHS/CSD	Kristen Brolsma
DHS Benefit Recovery	Scott Wotzka
MACSSA	Jami Goodrum, Wright County
MCAA	Lisa Kontz, Dakota County
MCRA	David Lovik, Scott County
MN DOC	Lori Lofrano, Child Support Liaison
Tribal Representative	Jamie Wirth, White Earth Nation

EVALUATION FORMS

MFSRC values your feedback about the conference and individual sessions. Our evaluation process allows us to learn what attendees liked, what they didn't, and what they would like to see in the future.

Conference attendees will complete evaluations online using their own laptop, tablet, or phone. Go to www.MFSRC.org to complete your evaluations. There will be daily evaluations which will include all sessions for each day and the overall conference evaluation. Please complete the evaluation at the end of each day if possible. Once you open the evaluation, you will not be able to re-open it again later so daily evaluations need to be completed at the same time.

We ask that evaluations be completed daily, but they will remain available until close of business on Friday, October 6, 2023, for those of you who do not have access to technology at the conference.

Proposed Amendment to the MFSRC Constitution and By-Laws

There is a proposal this year for an amendment to our constitution. This amendment is a result of two counties merging outside of a redistricting year, and the two counties were formerly in different districts. This will be discussed and voted on during the MFSRC Business Meeting on Monday.

The original Article reads:

****ARTICLE X**

The State of Minnesota shall be divided into eight regional districts according to the regional district map attached hereto and made a part of this constitution. As near as possible each region will have an equal number of child support and collections staff employed with the exception that no individual county be divided into more than one region. The regions will be redistricted, and regional boundaries redefined every five years by resolution of the board of directors as is necessary to maintain this equality of per capita size.

THE PROPOSED AMENDED ARTICLE X SHALL READ:

The State of Minnesota shall be divided into eight regional districts according to the regional district map attached hereto and made a part of this constitution. As near as possible each region will have an equal number of child support and collections staff employed with the exception that no individual county or counties joined in a joint powers agreement or multi-county agency be divided into more than one region. The regions will be redistricted, and regional boundaries redefined every five years by resolution of the board of directors as is necessary to maintain this equality of per capita size. In non-redistricting years, joining counties shall be redistricted to be contained within the same district, while maintaining the most equal per capita size, by direction of the executive board of directors.



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PROGRAM AT A GLANCE

Sunday, October 1, 2023

5:00–7:00	Registration	Full Deck
6:30–8:00	Supporting Incarcerated Parents: What's New? What's Working? What Needs Work?	Full Deck
8:00–10:00	Networking	Full Deck

Monday, October 2, 2023

7:45–8:45	Breakfast	Island Event Center
7:00–Noon	Registration	Island Event Center Lobby
8:45–9:15	Welcome and General Announcements	Island Event Center
9:15–10:45	KEYNOTE: BEYOND GRIT: EMBRACING PASSION AND PERSEVERANCE TO GAIN THE HIGH-PERFORMANCE EDGE Dr Cindra Kamphoff	Island Event Center
10:45–11:00	Break	Island Event Center Lobby
11:00–Noon	Breakout Sessions: • State of the State, Tribal, and Federal Update (IV-D) • State of Collections (MCRA)	Island Event Center Bear/Wolf
Noon–1:00	Lunch	Island Event Center
1:15–2:45	Breakout Sessions: • Ethics of Legal Advice vs Legal Information: How to be Ethical and Helpful • Cost of Care: Updates and Recommendations • Performance Evaluations and SMART Goals	Island Event Center Bear/Wolf Buffalo/Eagle
2:45–3:00	Break	Island Event Center Lobby
3:00–4:30	Breakout Sessions: • Utilizing the Child Support Portal • The Impact of a Death in the Family on the Child Support Case • Public Assistance Overpayments	Bear/Wolf Island Event Center Buffalo/Eagle
4:30–5:30	MFSRC Business Meeting	Island Event Center
5:30–7:00	Cash Bar	Island Event Center
6:00–7:00	Dinner	Island Event Center
7:30–9:30	Bowling with cash bar	Xtream Bowl

Tuesday, October 3, 2023

7:30–8:30	Breakfast	Island Event Center
7:30–10:30	Registration	Island Event Center Lobby
8:30–8:45	Announcements	Island Event Center
8:45–10:15	KEYNOTE: SEIZE YOUR LIFE: LIVE A VISION-DRIVEN LIFE Jasmine Brett Stringer	Island Event Center
10:15–10:30	Break	Island Event Center Lobby
10:30–11:30	Breakout Sessions: <ul style="list-style-type: none">• Pushing the Envelope: Everything You Need to Know About eFiling But You Didn't Know to Ask!• Estate Recovery• Collaborating with Tribal Child Support	Bear/Wolf Buffalo/Eagle Island Event Center
11:30–1:00	Awards Luncheon	Island Event Center
1:00–1:15	Break	Island Event Center Lobby
1:15–2:45	PLENARY SESSION: RADICAL INCLUSIVITY Daniel Shannon	Island Event Center
2:45–3:00	Break	Island Event Center Lobby
3:00–4:30	Breakout Sessions: <ul style="list-style-type: none">• SAVES Grant Update and Survivor Panel• Recent Issues in Estate Recovery• Parentage Adjudication Cases in the IV-D World: What Every County Needs to Know	Island Event Center Buffalo/Eagle Bear/Wolf
4:30–5:30	MCAA Meeting <ul style="list-style-type: none">• Mental Health, Well-being, and Implicit Bias in a Post-COVID World	Bear/Wolf
6:00–7:30	Dinner	Island Event Center
6:00–9:00	Cash Bar/Networking	Island Event Center

Wednesday, October 4, 2023

7:00–8:30	Breakfast	Tradewinds Buffet
8:30–10:00	Breakout Sessions: <ul style="list-style-type: none">• Do's and Don'ts for Defaults: How to Avoid Deficiencies• Collections Roundtable• Driver's License Suspension Roundtable	Tinta Wita/Wacipi Chief Wabasha Wacouta
10:00–10:30	Break/Check Out	Island Event Center Lobby
10:30–Noon	Breakout Sessions: <ul style="list-style-type: none">• Annual Legislative, CLV, and Case Law Update 2023• Estate Recovery in Probate—Why and How	Tinta Wita/Wacipi Chief Wabasha
12:15–1:30	**New MFSRC Board Meets**	Wambdi/Tatanka (Boardroom)

MFSRC'S ANNUAL TRAINING CONFERENCE PROGRAM

Sunday, October 1, 2023

5:00–7:00	REGISTRATION	Full Deck
6:30–8:00	SUPPORTING INCARCERATED PARENTS: WHAT'S NEW? WHAT'S WORKING? WHAT NEEDS WORK?	Full Deck
1.50 CLE	Lori Lofrano—Department of Corrections Child Support Liaison	
	<i>This session will go over the many policy and legislative changes for the Department of Corrections and how that impacts those parents we serve and their families. I will also share the latest information on how hearings are scheduled for incarcerated clients and new programming opportunities and incentives. Plenty of time for questions and feedback!</i>	
	Intended Audience: General Audience	
8:00–10:00	NETWORKING	Full Deck

Monday, October 2, 2023

7:45–8:45	BREAKFAST	ISLAND EVENT CENTER
7:00–Noon	REGISTRATION	Island Event Center Lobby
8:45–9:15	WELCOME AND GENERAL ANNOUNCEMENTS	Island Event Center
9:15–10:45	KEYNOTE: BEYOND GRIT: EMBRACING PASSION AND PERSEVERANCE TO GAIN THE HIGH-PERFORMANCE EDGE	Island Event Center
1.50 CLE	Dr Cindra Kamphoff	
	<i>This keynote will help you embrace passion and purpose in our life and work. Based on almost twenty years of research and consulting with the world's best, Dr. Kamphoff will share the 10 practices of high performance to help you combat burnout and stress. You'll become more self-aware and learn how to master your thoughts and emotions to help you lead yourself, your family, and your team more effectively. Expect a high-energy, inspiring keynote where you will gain strategies to help you live and work more fully.</i>	
	Objectives of the Keynote: <ul style="list-style-type: none"> • Specific strategies you can use to be at your best • Practical tools and strategies to deal with adversity, mistakes and the unexpected • Learn and apply how to increase energy in your life and work • Learn strategies to decrease stress and burnout, and apply them in your life Intended Audience: General Audience	
10:45–11:00	BREAK	ISLAND EVENT CENTER LOBBY

11:00–NOON BREAKOUT SESSIONS:**1. STATE OF THE STATE, TRIBAL, AND FEDERAL UPDATE (IV-D)****Island Event Center**1.00
CLE

Michele Schreifels—Interim Director, DHS/CSD

Jamie Wirth—IV-D Financial Coordinator, White Earth Nation Child Support

Join us for a presentation on the current status of our State, Tribal, and Federal child support programs. Learn about initiatives and work happening at the state level and future opportunities for the child support program. Jamie Wirth will give an update on the Tribal Support Program. Hear a videotaped message from Commissioner Tangler Gray of the Office of Child Support Services about the work at the federal level.

Intended Audience: All Child Support Professionals

2. STATE OF COLLECTIONS (MCRA)**Bear/Wolf**1.00
CLE

Scott Wotzka—TOP Coordinator/Claims Specialist, DHS

Staff from the Department of Human Services, Economic Assistance and Employment Supports Division will provide updates on organizational and legislative changes impacting the recovery of income assistance debt. The presentation will include an overview of 2022 MAXIS recovery statistics. Other topics to be covered will include claims training initiatives, claims policy clarifications, status of Treasury Offset Program, MAXIS systems changes, and open Q and A.

Intended Audience: Collection Officers, Supervisors

NOON–1:00**LUNCH****ISLAND EVENT CENTER**

1:15–2:45**BREAKOUT SESSIONS:****1. ETHICS OF LEGAL ADVICE VS LEGAL INFORMATION: HOW TO BE ETHICAL AND HELPFUL****Island Event Center**Morgan Spah—Supervising Attorney, Statewide Self-Help Center and
eFS Support Center for the Self-Represented Litigant Program,
Minnesota Judicial Branch1.50
CLE
Ethics

Understanding the difference between legal advice and legal information is vital to have ethical interactions with the public, especially self-represented litigants who are accessing the Minnesota judicial system. This session will provide both a refresher on the principles of legal advice and legal information and offer an opportunity to take a deeper dive into these principles by working through various examples of interactions. Important statutes and rules will be covered for both attorneys and nonattorneys who work with parties in the Expedited Child Support Process. Participants will also have time to ask questions and bring up real-life scenarios for discussion on how to handle them while being ethical and helpful!

Intended Audience: General Audience

2. COST OF CARE: UPDATES AND RECOMMENDATIONS**Bear/Wolf**1.50
CLETrish Skophammer—Director of Child Support, Ramsey County
Michele Schreifels—Interim Director, DHS/CSD
Autumn L Nelson—Assistant County Attorney, Ramsey County

Changes were made to the Cost of Care statutes in 2022 that require considering the best interests of the child and family before seeking reimbursement from parents or from the child's resources. At the same time, changes were made to federal guidance about referring IV-E foster care cases to child support. In response to these changes, a workgroup was convened to make recommendations for statewide policy that is aligned with the revised statute and guidance. Come to this session to learn about the recommendations and what comes next. This session will also cover the research that pushed these changes and how some other states are responding.

Intended Audience: General Audience

3. PERFORMANCE EVALUATIONS AND SMART GOALS

Buffalo/Eagle

Amy Shillings—Collections Program Supervisor, Dakota County
Lori Hoff—Child Support Program Supervisor, Dakota County

This session will focus on performance reviews. What tools are used and what information is incorporated when completing performance reviews and creating SMART goals. SMART = Specific, Measurable, Achievable, Relevant and Time-Bound.

Intended Audience: Supervisors, General Audience

1.50
CLE

2:45–3:00

BREAK

ISLAND EVENT CENTER LOBBY

3:00–4:30

BREAKOUT SESSIONS:

1. UTILIZING THE CHILD SUPPORT PORTAL

Bear/Wolf

Courtney Garnand—Federal Parent Locator Services Support,
Division of Federal Systems, Office of Child Support Services

This session will provide an overview of the features and benefits of the Office of Child Support Services (OCSS) Child Support Portal. There will also be a demonstration of the most utilized applications such as FCR Query, Locate, EDE, and more.

Intended Audience: Child Support Staff

1.50
CLE

2. THE IMPACT OF A DEATH IN THE FAMILY ON THE CHILD SUPPORT CASE

Island Event Center

Lisa Kontz—Child Support Division Head, Dakota County Attorney's Office
Autumn L Nelson—Assistant County Attorney, Ramsey County

Everything you need to know about how the death of a party impacts the child support case, including the paying parent, the receiving parent, or alleged father. This is one of the most often asked questions and can have a huge impact on the case. Parts of this topic are black and white, while other areas are gray. Come with your questions!

Intended Audience: Attorneys, Child Support Staff, Supervisors

1.50
CLE

3. PUBLIC ASSISTANCE OVERPAYMENTS

Buffalo/Eagle

Scott Wotzka—Treasury Offset Program Coordinator/Claims Specialist, DHS

Continued from the morning session. Topics to be covered will include claims training initiatives, claims policy clarifications, status of Treasury Offset Program, MAXIS systems changes, and open Q and A.

Intended Audience: Collection Officers, Supervisors, Attorneys

4:30–5:30

MFSRC BUSINESS MEETING

Island Event Center

5:30–7:00

CASH BAR

Island Event Center

6:00–7:00

DINNER

ISLAND EVENT CENTER

7:30–11:00

BOWLING

Xtream Bowl

Tuesday, October 3, 2023

7:30–8:30	BREAKFAST	ISLAND EVENT CENTER
7:30–10:30	REGISTRATION	Island Event Center Lobby
8:30–8:45	ANNOUNCEMENTS	Island Event Center
8:45–10:15	KEYNOTE: SEIZE YOUR LIFE: LIVE A VISION DRIVEN LIFE	Island Event Center

1.50
CLE

Jasmine Brett Stringer

Tired of seeing others advance while you stay in the same rut? The truth is, personal success only comes when we start to bet on ourselves. In this inspirational program, Jasmine guides audiences on the journey to carpe diem by leading a vision-driven life. Jasmine identifies how to unlock the barriers that keep us from fulfilling the life we are intended to have while establishing a personalized vision to take life to the next level.

Audiences are inspired to:

- Stop living life on autopilot
- Establish a holistic vision for their lives
- Overcome limiting beliefs to boldly live the life you envision
- Create focus and alignment on their professional and personal goals
- Raise their voice and ask for what they want out of life

Intended Audience: General Audience

10:15–10:30	BREAK	ISLAND EVENT CENTER LOBBY
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10:30–11:30 BREAKOUT SESSIONS:

1. PUSHING THE ENVELOPE: EVERYTHING YOU NEED TO KNOW ABOUT EFILING BUT YOU DIDN'T KNOW TO ASK!

Bear/Wolf

Anya Pavlov-Shapiro—Court Operations Analyst II, State Court Administrator's Office
Gina McDonough—Support Enforcement Agent III, Ramsey County
Autumn L Nelson—Assistant County Attorney, Ramsey County

Everything you wanted to know about eFiling and eService but didn't know to ask! Three experts will provide background information, tips, and resources from the court, county attorney's office and the agency perspective. Topics will include templates for eFiling, a look behind the scenes at how your filings are processed by the court, standards for eFiling, things to remember for eService, and how you can help court staff help you. Questions will be answered and a variety of resources will be shared.

Intended Audience: Child Support Staff, Attorneys, Supervisors

2. ESTATE RECOVERY

Buffalo/Eagle

Greg Lulic—County Liaison, DHS/SRU

This session will discuss the current law and policy of Minnesota's MA Estate Recovery Program. Please bring your questions.

Intended Audience: Collection Officers, Supervisors

1.00
CLE

3. COLLABORATING WITH TRIBAL CHILD SUPPORT

Island Event Center

Heather Allen—Tribal Liaison, DHS/CSD

RayJean French—Child Support Supervisor, Red Lake Nation

Ann Stafford—Director of Child Support, Mille Lacs Band of Ojibwe

Sue Robinson—Child Support Program Manager, Leech Lake Band of Ojibwe

Jamie Wirth—Financial Coordinator, White Earth Nation

Shari Korte—Lead Case Manager, White Earth Nation

1.00
CLE

Join Minnesota Tribal Child Support program representatives from Leech Lake Band of Ojibwe, Mille Lacs Band of Ojibwa, Red Lake Nation, White Earth Nation, and the State of Minnesota Child Support Division Tribal Liaison for a panel discussion on best practices for working with tribal programs. Topics may include how to register court orders in tribal court; income withholding; working shared interest cases; and questions attendees bring to the session.

Intended Audience: Child Support Staff, Supervisors

11:30–1:00	AWARDS LUNCHEON	ISLAND EVENT CENTER
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1:15–2:45	PLENARY SESSION:
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RADICAL INCLUSIVITY

Island Event Center

Daniel Shannon

1.50
CLE

**Public Service Announcement* the engagement models that have historically and affectionately been described as “fake it ‘til you make it”, and “get in where you fit in” are quickly becoming obsolete! The world is in the middle of a paradigm shift, and personalization has transformed nearly every facet of day-to-day life, especially the workplace! People everywhere are increasingly measuring personal affinity and value alignment when making decisions about how to invest their time, talent and treasure. Furthermore, the most successful institutions are leveraging the full humanity of their stakeholders to increase their value proposition and impact. Demonstrating the self-awareness and personal courage to show up as the most authentic version of yourself, while creating space for others to do the same, has never been more important! Join us as Daniel Shannon shares best practices for fostering radical inclusivity!*

Intended Audience: General Audience

2:45–3:00	BREAK	ISLAND EVENT CENTER LOBBY
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3:00–4:30	BREAKOUT SESSIONS:
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1. SAVES GRANT UPDATE AND SURVIVOR PANEL

Island Event Center

Valerie Lunderville—SAVES Grant Coordinator, DHS/CSD

Melissa Froehle—Staff Attorney, DHS/CSD

1.50
CLE

Minnesota’s SAVES grant (Safe Access for Victims’ Economic Security) is one year into the five years of the grant. This session will give an update on Minnesota’s SAVES grant that is focusing on improving safe access to child support for survivors of domestic violence (DV). A vital component of the grant is involving DV agencies and DV survivors as equal partners and working group members in this important systems-change work. Hear from a panel of DV survivors about their experiences navigating public benefits and child support systems and what changes they would like to see. Audience members will have a chance to submit questions anonymously.

Intended Audience: General Audience

2. RECENT ISSUES IN ESTATE RECOVERY

Buffalo/Eagle

Mark Eekhoff—Staff Attorney, DHS/SRU

1.50
CLE

There are challenges for counties doing estate recovery in probate. DHS staff and county attorneys will discuss the issues they are facing and how best to overcome these challenges.

Intended Audience: Collection Officers, Attorneys, Supervisors

3. PARENTAGE ADJUDICATION CASES IN THE IV-D WORLD: WHAT EVERY COUNTY NEEDS TO KNOW

Bear/Wolf

Jill Prohovsky—Chief Child Support Magistrate

Autumn L Nelson—Assistant County Attorney, Ramsey County

1.50
CLE

Paternity cases are the most complex ones that we handle, from the court's and counties' perspectives. This session will discuss several ongoing issues as seen from the Court's perspective, as well as include reminders on some recent changes in the paternity world—including the Certificate of Adjudication, minor ROP parents, and cases with an open Child Protection court file. The presentation will also include recent Court Rules edits that impact paternity cases.

Intended Audience: Attorneys, Child Support Staff, Supervisors

4:30–5:30

MCAA MEETING

Bear/Wolf

MENTAL HEALTH, WELL-BEING, AND IMPLICIT BIAS IN A POST-COVID WORLD

Joan Bibelhausen—Executive Director, Lawyers Concerned for Lawyers

1.00
BIAS CLE

Life and work during the COVID pandemic have been challenging for many people, including legal professionals. These challenges are multifaceted and, at times, seemingly unrelenting. Changing circumstances give rise to unique stressors, including those experienced by clients and parties. As the profession adjusts, those quick decisions we must make may be based on implicit biases and assumptions. The pandemic has affected people differently. For some, it exacerbated an underlying health or addiction issue, for others, a new problem developed. For many in our profession, stigma continues to prevent them from seeking the help they need. This program will address the profession's changing landscape, explore the effects of implicit bias and stigma, and offer perspectives and coping tools.

Intended Audience: Attorneys

6:00–7:30

DINNER

ISLAND EVENT CENTER

8:30–10:00	BREAKOUT SESSIONS:
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1. DO'S AND DON'TS FOR DEFAULTS: HOW TO AVOID DEFICIENCIES	
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Tinta Wita/Wacipi

1.50
CLE

Cate Baker—Child Support Magistrate
Jennifer Ryan—Child Support Magistrate
Kris Solheid—Child Support Magistrate
Melissa Rossow—Assistant Chief Child Support Magistrate

Have you ever received notices of deficiencies from a Child Support Magistrate and thought "I wish I would have thought about that or known about that before I submitted the documents"? Join a panel of experienced Child Support Magistrates, some of whom were in your shoes in the past, to learn more about expectations relating to proposed default orders and the laws and reasons behind those expectations. Defaults at hearings will also be discussed. Attendees will receive a helpful checklist and other information relating to laws and policies. Attendees can also ask general (not case-specific) questions of the panel.

Intended Audience: Child Support Staff, Supervisors, Attorneys

2. COLLECTIONS ROUNDTABLE	
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Chief Wabasha

Lori Hanson—Program Trainer, Dakota County
Dave Lovik—Collections Officer, Scott County
Greg Lulic—County Liaison, DHS/SRU

This session will be in the format of Q&A on various Collections topics. County Collections staff and DHS staff will be available to participate as well.

Intended Audience: Collection Officers, Supervisors, Attorneys

3. DRIVER'S LICENSE SUSPENSION ROUNDTABLE	
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Wacouta

1.50
CLE

Amy Donahue—Supervisor, Ramsey County
Melissa Froehle—Attorney, DHS/CSD
Shaunda Hoelscher—Enforcement Lead, DHS/CSD
Ann Silverness—Child Support Officer II, St Louis County
James Wittling—Child Support Officer, Washington County

Do you have questions about the driver's license suspension changes? This session will provide a brief, 15-minute recap of the changes. The remainder of the session will be a facilitated roundtable to discuss implementation questions, challenges, and ideas.

Intended Audience: Child Support Staff, Supervisors, Attorneys

10:30–Noon BREAKOUT SESSIONS:

**1. ANNUAL LEGISLATIVE, CLV,
AND CASE LAW UPDATE**

Tinta Wita/Wacipi

Patrick Hest—Assistant Director, Human Services Legal Division, Ramsey County

Lisa Kontz— Child Support Enforcement Division Head, Dakota County Attorney's Office

1.50
CLE

Join Patrick Hest and Lisa Kontz for the annual update of significant caselaw and legislative developments since last year's MFSRC Conference. Participants will learn how the various Court of Appeals and Supreme Court decisions and Legislation affects the work they do in the Minnesota IV-D Child Support system. There will also be an update on the progress of the Comprehensive Legal Vision project.

Intended Audience: Attorneys, Magistrates, Supervisors, Child Support Staff

2. ESTATE RECOVERY IN PROBATE—WHY AND HOW

Chief Wabasha

Mark Eekhoff—Staff Attorney, DHS/SRU

1.50
CLE

Estate recovery in probate can be complicated and challenging. In this session, we will discuss why it is in every county's best interest to probate estates. County staff will discuss the steps counties can take to move toward doing more probates, and overcoming potential stumbling blocks and hurdles to start probating.

Intended Audience: Collection Officers, Supervisors

12:15–1:30

NEW MFSRC BOARD MEETS

Wambdi/Tatanka (Boardroom)

SPEAKER BIOGRAPHIES

CINDRA KAMPHOFF, PH.D., CMPC, PCC (*Monday: Beyond Grit: Embracing Passion and Perseverance to Gain the High-Performance Edge*) is an award-winning keynote speaker and certified professional coach for leaders, professional athletes, and championship teams. Her clients range from Verizon Wireless, Target, and Walmart to the Minnesota Vikings. She has provided mental training for the Minnesota Vikings for the last four years, working one-on-one with the players. Cindra worked with the United States Olympic Track and Field team while they were in Tokyo, working with the athletes one-on-one to help them train their minds.

She is the author of an Amazon bestseller, *Beyond Grit: Ten Powerful Practices to Gain the High Performance Edge* and a recent second book, *Beyond Grit for Business: How to Boost Performance, Leadership and the Bottomline*. Her podcast, *The High-Performance Mindset*, has more than three million downloads and is ranked in the top 100 podcasts where she interviews thought leaders about mindset. She is a proud Minnesotan and lives in Mankato with her husband and two teenage boys.

DANIEL SHANNON (*Wednesday: Understanding the Role of Implicit and Explicit Bias: How to Grow a Welcoming and Inclusive Work Culture*) has been partnering with individuals and groups for two decades to help enhance their value proposition. His expertise in the areas of diversity/equity/inclusion, leadership and strategy has been honed while serving as an executive for some of the world's most renowned companies. Daniel is also a 10-year veteran with the National Speakers Association. The combination of practical experience coupled with his masterful management of the microphone produces the perfect mix of entertainment and insight for audiences across the globe!

MORGAN SPAH (*Monday: Ethics of Legal Advice vs Legal Information: How to be Ethical and Helpful*) is the Supervising Attorney for the Statewide Self-Help Center and eFS Support Center for the Self-Represented Litigant Program at the Minnesota Judicial Branch. She has been in her current role for nearly four years after having spent four years as a Staff Attorney on the team. Morgan is also a backup supervisor for the two Self-Help Centers in Hennepin County. Prior to joining the Minnesota Judicial Branch, Morgan was in private law practice for eight years while also volunteering her time at various legal advice clinics. While in law school, Morgan won the Bernard P. Becker Volunteer Law Student of The Year Award for her volunteer work with the Hennepin County Self-Help Centers and is grateful to have been able to bring her career full circle back to the Minnesota Judicial Branch providing service to self-represented litigants.

JASMINE BRETT STRINGER (*Tuesday: Seize Your Life: Live a Vision-Driven Life*) is a keynote speaker, award-winning author of *Seize Your Life: How to Carpe Diem Every Day*, on-air TV personality, and host of the podcast and lifestyle blog *Carpe Diem with Jasmine*. In the early 2000s, Jasmine was living her life like so many others—on autopilot, without vision or purpose—until she was given an unexpected gift. A layoff! As she said goodbye to her “corporate gig” she realized she hadn’t been truly happy or fulfilled in years. So she made a choice not to stay miserable any longer and to do whatever work was required to find happiness wherever she could. Today, Jasmine is on a mission to help people live empowered and authentic lives. Through her *Seize Your Life* keynotes, workshops, and customized coaching sessions, Jasmine guides clients and audiences through a simple process to identify their goals and achieve their personal definition of success.

Jasmine has shared her positive message to corporate and nonprofit organizations such as Land O’ Lakes, Federal Reserve Bank, Airbnb, Cargill, Goodwill, Mondelēz International, Bayer and the University of Minnesota’s Carlson School of Management. Jasmine inspires revelation and change by leveraging her experiences working with some of the world’s biggest brands including Kraft Foods, General Mills, Toyota, Box Tops for Education, Fox Searchlight, Publicis Groupe and the Oprah Winfrey Network (OWN TV).

Jasmine is a graduate of American University’s Kogod School of Business in Washington, D.C. She was named a Twin Cities Fearless Woman in 2017 and a Woman of Promise by the Girl Scouts in 2012. Additionally, she was awarded Distinguished Alumna of American University. *Ebony Magazine* featured her as one of its “30 Future Leaders Under the Age of 30 in America.” Jasmine is based in Minneapolis, but can often be found two hours south of the city working with her husband Roger at the family farm.

MFSRC BOARD POSITIONS

2nd Vice Chair: Responsibilities include working with the 1st Vice Chair regarding program content and planning of the Annual Conference, as well as working with and securing vendors for the conference. This position requires a four (4) year commitment as this position will move into:

- the **1st Vice Chair** position in the second year—planning the conference program as the Program Committee Chair,
- the **Chairperson** in the 3rd year—running Board meetings and leading the organization, and
- the **Past Chair** remains on the Board for the 4th year as a resource person.

Secretary: Responsibilities of this position are to take the minutes of the Board meetings, prepare these minutes for distribution to Board members, reserve meeting space, prepare the agenda for meetings, maintain the membership list, and other work as needed. The secretary also maintains and updates the full MFSRC Membership email list and sends emails as appropriate. This position is for a one (1) year term.

Treasurer: Responsibilities of this position include maintenance of all financial records for MFSRC, the checkbook, bill paying and financial status reports. This position is for a one (1) year term.

District Representatives: Each district has one (1) position up for election each year. The responsibilities of the District Representative are to attend the scheduled Board meetings, serve on various committees as needed and represent the members of their district at Board meetings. These positions are for two (2) year terms.

Member at Large: Two (2) member-at-large positions are up for election each year. The responsibilities of the At-Large position are similar to that of the District Representatives with the exception that they represent Child Support and Collections Workers at a state-wide level. These positions are for two (2) year terms.

MFSRC BOARD MEETINGS

The main MFSRC Board meeting starts at 11 A.M. and is generally adjourned by 1:30 P.M. or 2 P.M.

There are two standing meetings that start at 9 A.M. prior to the full board meeting: the Legislative Committee and the Conference Program Planning Committee. All Board members must participate in one of these two committees.

The Board meets four times per year and once at the end of the annual conference. There is also one extra meeting for the Conference Program Planning Committee.

MFSRC COMMITTEES

Are you interested in getting involved?

You do not need to be a Board Member to serve on a committee.

Please review the following and if you are interested in serving on a committee, please indicate that on your overall conference evaluation.

Please note that it is difficult to participate on the Program Committee without attending the meetings.

Per the MFSRC bylaws, we have three standing committees: Legislative, Membership/Nominating, and Conference. Additional committees may be added annually by the Board Chair and may or may not carry over into subsequent years. Currently the additional committees are the Communications Committee and the Diversity, Equity, & Inclusion Committee. A breakdown of these committees follows.

LEGISLATIVE—no subcommittees

This committee proposes, drafts, and reviews legislation which is of interest to our organization. We also monitor legislation proposed by others. We often attend and testify at legislative hearings.

MEMBERSHIP/NOMINATING

- **Constitution and Bylaws**—The Constitution and Bylaws committee's main function is to ensure that the organization runs smoothly and fairly. Whenever there is a question as to polling, voting, and motions, a member of the committee provides advice to the Board. When an amendment is required to update our Constitution or Bylaws, the committee is there to assist the Board in drafting the proposal, disseminating, discussing, and voting on the proposal. The most essential function of this committee is that every five years the committee gathers information from each county to realign the districts so that each county has fair representation on the Board of Directors.
- **Nominations and Elections**—This committee works to find interested members who would like to serve on the board or on various committees. They run the elections at conference and work to fill vacancies that may occur on the board.
- **Awards**—This committee reviews nominations and selects worthy support and collection professionals for awards to be presented at the MFSRC Fall Conference each year. The categories of awards are: Honorary Life Member, Outstanding Program Achievement, Outstanding Customer Services Award, Program Awareness Award, and Outstanding Program Achievement.

COMMUNICATIONS

- **Public Relations**—This committee promotes the mission of MFSRC and the support of Minnesota's children through various media. We attend and operate an informational display at many conferences across the state and provide information to the public and child support professionals to encourage parents to provide for their children. We are always looking for people with creative minds to join this committee.
- **Website**—This committee maintains the content on the MFSRC website. Committee members update the site or work with our service provider to make sure the changes are made. The committee is not responsible to create or draft e-mail or web content.

CONFERENCE

This committee plans the annual MFSRC Training Conference. They review the prior year's conference comments, decide on a conference theme, keynote speakers, giveaways, venue, breakout sessions and all other aspects of the conference.

- **Conference Site Committee**—This committee is responsible for researching and reserving facilities to accommodate the annual fall training conference. Duties include, but are not limited to, cost analysis of facilities that meet the site and size requirements for space, detailed set up of rooms for sessions, coordinating the location of registration, breaks and activities with the facility, coordinating the room and meal accommodations for the conference speakers and scholarship recipients, and making decisions regarding food and beverages at the conference. The chair acts as the point of contact and liaison between the group and the facility, and acts as a point person at the conference (or appoints someone) for questions, problems, etc.
- **Historical**—This committee is the keeper of all old documents, programs, and pictures that document MFSRC history and the projects that our organization has worked on. They also take pictures of Award winners at the banquet and pictures of our speakers, sessions, work groups and conference activities.
- **Registration**—This committee runs registration for the conference. Duties include: receive all conference registration forms and payments; maintain and reconcile checkbook for deposits from registration payments and vendors and disbursements for conference expenses; keep a database of all registrant names; make name badges; organize packets for conference attendees; run the registration table at the conference site; report registration status, comments, and/or issues at Program and Board meetings; prepare an Income/Expense Statement at close of conference.

DIVERSITY, EQUITY, & INCLUSION

This committee's purpose is to ensure MFSRC focuses on the ethical treatment and welfare of our members, the communities we serve, and those impacted by our organization's work and trainings. We want to ensure that we are continuously mindful of the value of diversity, equity and inclusion.

MFSRC ELECTION INFORMATION

All members (those registered for the 2023 conference and those that paid for the membership) can vote in the MFSRC elections which includes Board positions and Constitution and By-Laws changes. We will be taking nominations from the floor for Board positions at the Business Meeting on Monday. Any additional names submitted at the Business Meeting will need to be write-in votes.

The ballot will be a Survey Monkey link that will be posted on the Conference Page at www.MFSRC.org. The ballot will become available after the Business meeting on Monday. Voting will close and the link will expire at 10:30 A.M. Tuesday, October 3, 2023.

All members can vote for the positions of 2nd Vice Chair, Secretary, Treasurer, and up to two At-Large board member positions. County employees can also vote for District Representatives from their districts only. The map of districts can be found on the back of your program. **Please be sure to follow the instructions on the ballot.**

We will announce the new Board Members on Tuesday at the Awards Luncheon.

The following MFSRC members are running for a position on the MFSRC Board (if there are multiple candidates, they are listed in alphabetical order):

2nd Vice Chair *Autumn Nelson, Ramsey County*

Autumn Nelson is an Assistant Ramsey County Attorney where she has practiced since 2008 and is a lead attorney in the Human Services Legal Division. Autumn is a co-chair for the MCAA Child Support Committee and for the Comprehensive Legal Vision Court workgroup. Prior to her position with the Ramsey County Attorney's Office, she worked as an Assistant Carver County Attorney and was also in private practice doing family law and criminal law. She has presented at the Minnesota Family Support and Recovery Council conferences, as well as the Minnesota County Attorney's Association and two national child support conferences.

Treasurer *Dawn Johnson, CSPC*

Before starting at the State of Minnesota Child Support Payment Center in February of 2021 as an Accountant Senior, Dawn worked for Washington County as a Child Support Officer managing a nonpaying caseload. Prior to becoming a CSO in June of 2016 she worked for Washington County Elections in various roles, including hiring, training, and placement of judges for three of Washington County's largest cities and has also served on nonprofit boards in her community. Dawn would appreciate your vote for Treasurer of MFSRC, so that she may help to continue the outstanding work that the organization does.

Secretary *Jessica Dettmann, Carver County*

Jessica has been employed by Carver County since 2016 as a Child Support Officer. She started working as a Child Support Officer in Sibley County in 2010. Jessica is a member of CLV court group, Cost of Care, SAVES training sub-committee and has been a past MFSRC 2nd District Representative which included program committee.

Member at Large *Trish Skophammer, Ramsey County*

Dr. Trish Skophammer serves as the Director of the Child Support Services Division in the Ramsey County Attorney's Office and has 26 years of experience in child support. She has been involved in conference planning and policy committees at the national level for many years and has presented on numerous leadership and child support policy topics. Trish joined the NCSEA board of directors in 2022 and serves on the legislative and DEI committees.

Tammy Owens, Kanabec County

Tammy has been with Kanabec County Child Support for 28 years. When hired in 1995 in the clerical position for child support she never imagined what a wonderful career was ahead. Tammy has worked her way up in child support and in January 2019 took on the role as Lead CSO. She has been a member of MFSRC for many of these years and has enjoyed the learning and connecting opportunities that the annual conference brings. Tammy would appreciate your vote and would love to have the opportunity to continue her involvement and service to this great organization as Member at Large.

1st District *Davis Luna, Dakota County*

Davis R. Luna is an Assistant Dakota County Attorney where he has practiced in the child support division since 2018. Prior to his employment with Dakota County, he worked for Southern Minnesota Regional Legal Services in the family law division and in private practice handling family law matters. Davis is currently the co-chair for the MFSRC diversity, equity, and inclusion committee and MCAA Representative for the statewide Advisory Board Equity Committee. Davis also works with St. Thomas School of Law as a mentor. He would be honored to continue serving Minnesota families as the 1st District Representative.

2nd District *Sara Wangsness, Blue Earth County*

Sara has been a Child Support Officer since 1999, starting her career in Lincoln/Lyon/Murray Human Services, then moving to her current county of Blue Earth in 2002. Sara joined the board in 2021 and would appreciate your vote to continue to represent the 2nd District.

3rd District *Yvonne Cobb, Hennepin County*

Yvonne has been employed with Hennepin County since January 2014, starting as a Human Services Representative. After moving to child support in January 2017, she worked as a Paternity CSO and was promoted into a supervisor position in April 2022. She joined the MFSRC board in 2021. Yvonne would appreciate your vote to continue to represent the 3rd District.

4th District *Joe Fick, Ramsey County*

Joe is a 24-year veteran of Ramsey County. During this time, he has worked in almost all areas of child support—including enforcement, order establishment, and as a lead worker service team. He was promoted to supervisor during the first week of the COVID pandemic lockdown. His favorite part of the job is working with small groups and committees to solve problems. He and his wife are the parents of three grown boys and are on the cusp of being empty nesters. He would greatly appreciate your vote to be able to represent the 4th District!

5th District *Miles Hendrickson, Sherburne County*

Miles has been a Child Support Officer with Sherburne County since 2018. Prior to this, he worked with the Anoka County Attorney's Office in the Family Law Division. Miles is currently a 5th District Representative and has been on several committees. Miles would appreciate your vote to allow him to continue serving as a part of this wonderful Council!

6th District *Karen Wolff, Wright County*

Karen has been an Assistant County Attorney with Wright County since 2004. After spending eight years in the criminal division, she transferred to the civil division where she presently handles all child support cases for the county as well as other Human Services matters. She was appointed to the MFSRC board last year and would love the opportunity to continue to learn and contribute as an elected member of the board.

7th District *Sandy Thorne, Clay County*

Sandy has been employed with Clay County since 1984, starting as a CSO and moving into a supervisory position in 1996. After joining the board in 1994, she served on, and chaired, numerous committees, served a term as President and currently represents MFSRC on the Child Support Advisory Board. Sandy would appreciate your vote to continue to represent the 7th District.

8th District *Ben Stromberg, St Louis County*

Ben Stromberg is the division head for the Public Health and Human Services Division of the St. Louis County Attorney's Office. He has been an Assistant St. Louis County Attorney since 2004 and has handled paternity and child support cases throughout his tenure. He is an MFSRC representative on the DHS Child Support Advisory Board and recently served on the DHS Cost of Care work group. Ben has been an MFSRC Board Member since 2020 representing the 8th District and would appreciate your support in continuing in that role.

Expanding Capacity to Serve More



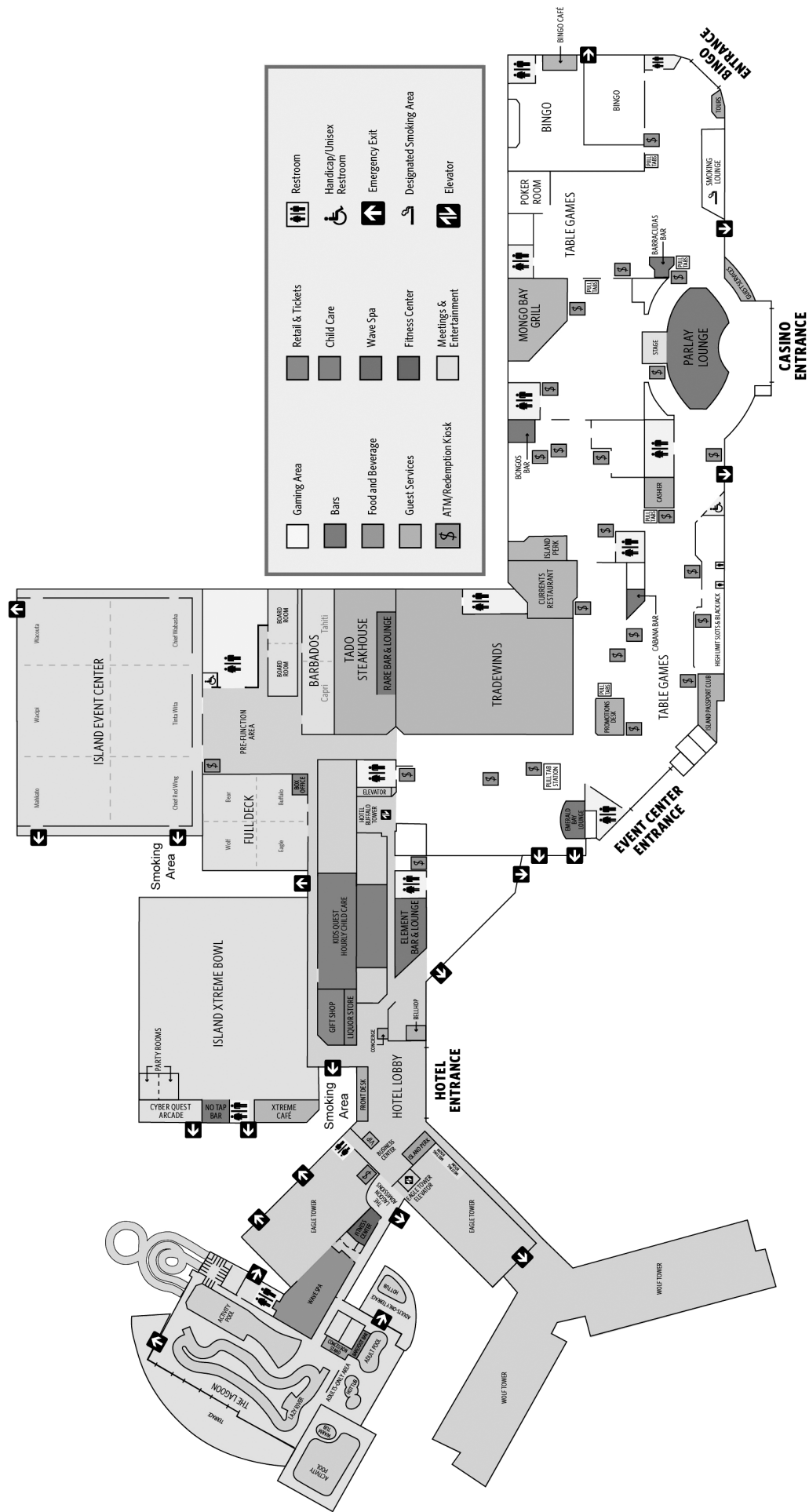
- Increase Accessibility and Citizen Engagement
- Unleash Productivity and Collaboration
- Improve Compliance and Security

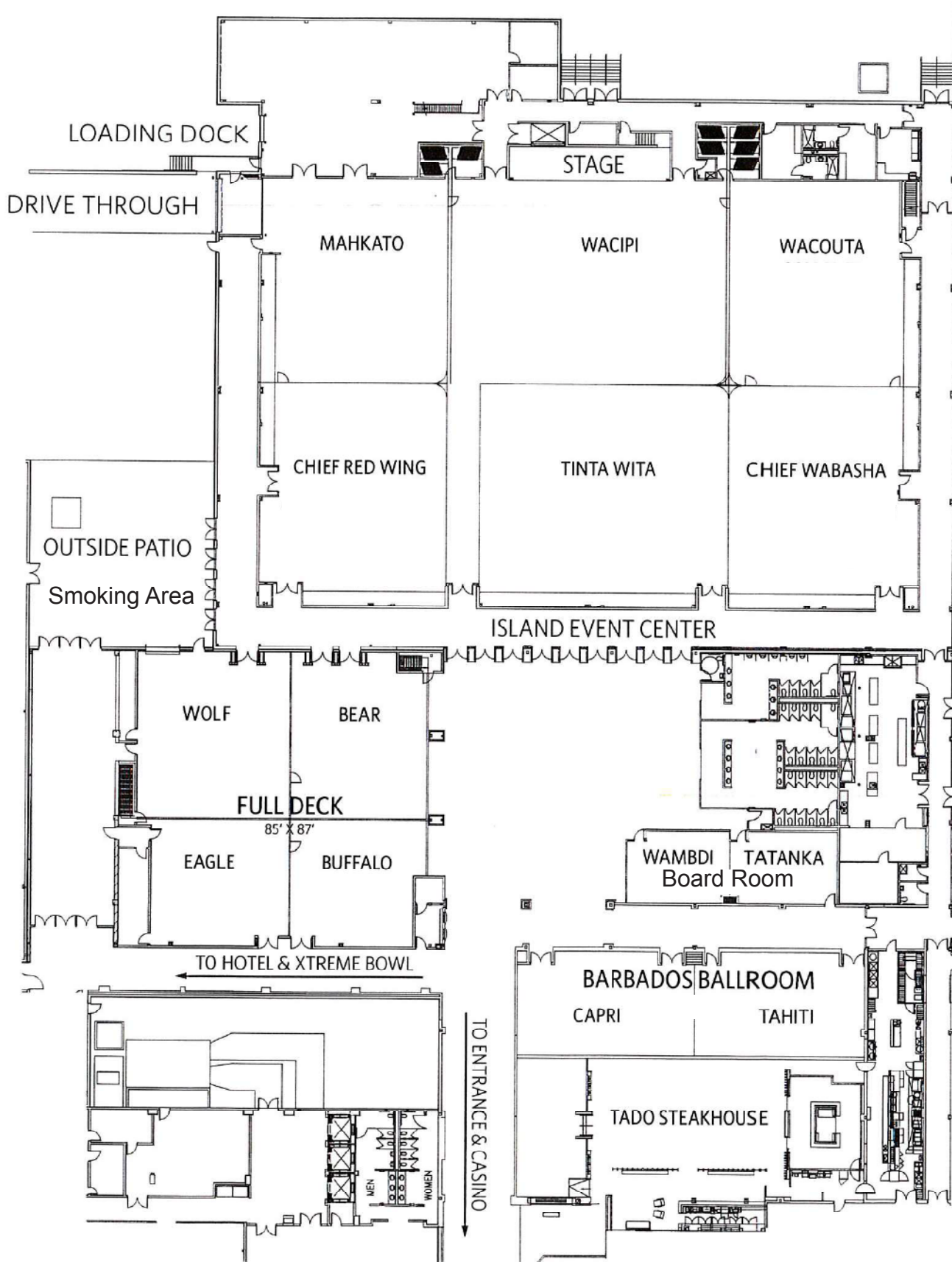


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MFSRC PAST CHAIRPERSONS

1973–1974 Dennis E. Maher	1997–1998 Sandi Anderson/ Sandra Torgerson
1974–1975 Thomas B. Humphrey Jr	1998–1999 Grant Forsyth
1975–1976 Doug Boler	1999–2000 Sandy Zarembinski
1976–1977 Raymond F. Schmitz	2000–2001 John Speakman
1977–1978 Richard Risley	2001–2002 Theresa Olson
1978–1979 Thomas Sjogren	2002–2003 Cherié Mattson
1979–1980 Larry Oberg	2003–2004 Sandy Thorne
1980–1981 Kay Dunkelberger	2004–2005 Rich Thielman
1981–1982 Lou Anderson	2005–2006 Bob Tipp
1982–1983 Pat Krauth	2006–2007 Julie Erickson
1983–1984 Trish Marty-Villaume	2007–2008 Juan Martinez
1984–1985 Maila Hedin	2008–2009 Jenna Penfield
1985–1986 Jan Parker	2009–2010 Sandy Slocum
1986–1987 Fred Buck	2010–2011 Melissa Rossow
1987–1988 Jeff Ring	2011–2012 Jolene Annen
1988–1989 Kathy DeNeui	2012–2013 Lori Lofrano
1989–1990 Myrna Rock	2013–2014 Jennifer Stanfield
1990–1991 Jerry Schroeden	2014–2015 Shila Walek
1991–1992 Connie Freemyer	2015–2016 Nathan Neuhart
1992–1993 Luci Bowen	2016–2017 René Grisham
1993–1994 Maila Hedin	2017–2018 Lori Hanson
1994–1995 Cherié Mattson	2018–2019 Valisa McKinney
1995–1996 Grant Forsyth	2019–2021 Tracy Beehler
1996–1997 Martha Kindseth	2021–2022 Amy Overacker





NOTES



innovate, integrate, implement

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MFSRC Districts

