

# PROGRAM AT A GLANCE

## Monday, October 4, 2021

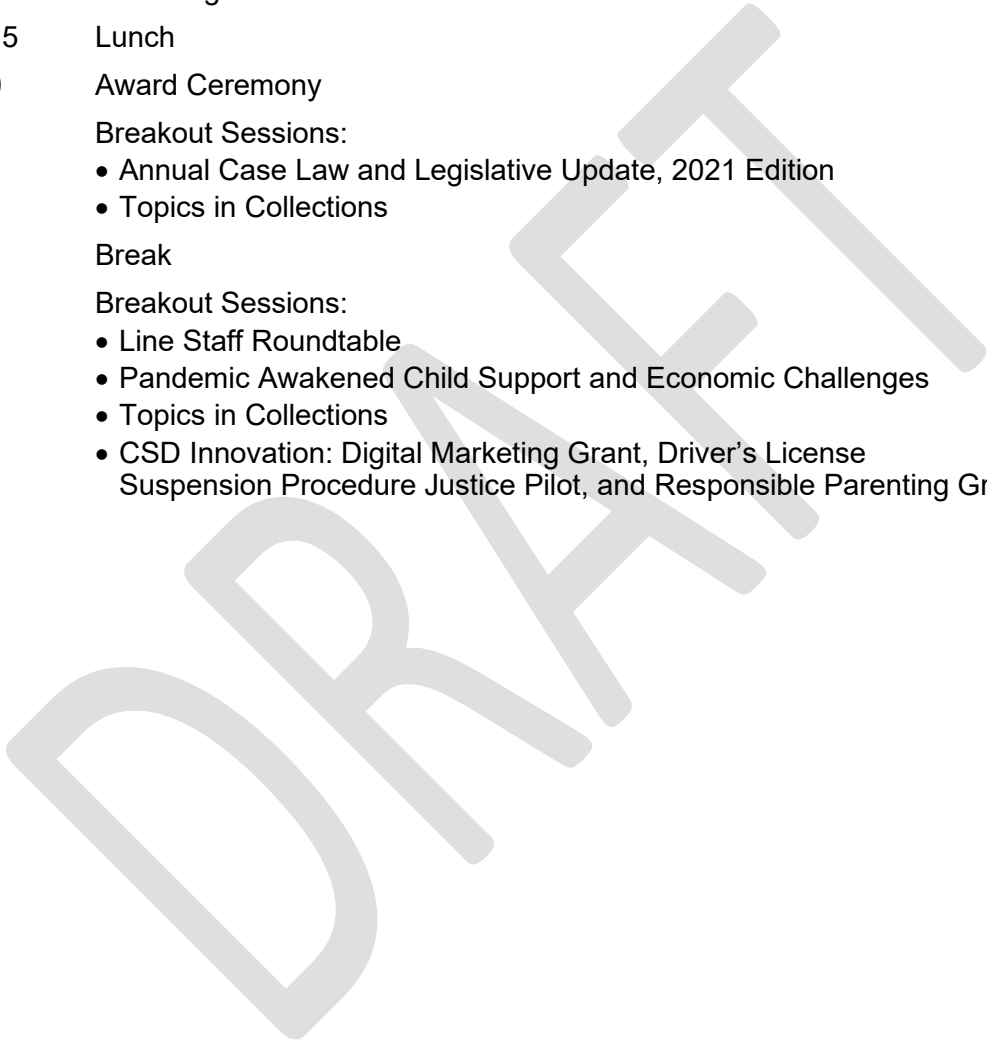
|             |  |   |
|-------------|--|---|
| 8:30–8:45   | Welcome and General Announcements  | . |
| 8:45–10:15  | <b>KEYNOTE:</b><br>LEADING THROUGH UNCERTAINTY:<br>USING AUTHENTIC LEADERSHIP TO NAVIGATE AMBIGUITY<br>James Robilotta   | . |
| 10:15–10:30 | Break  | . |
| 10:30–Noon  | Breakout Sessions: <ul style="list-style-type: none"><li>• Economic Assistance – Addressing and Preparing for Current and Upcoming Challenges</li><li>• Conversations that Matter</li><li>• Paternity 201 Plus</li><li>• State Perspective for County Collectors</li><li>• Cultural Competence in your Agency: How to Make Real Progress</li></ul> | . |
| Noon–1:00   | Lunch  | . |
| 1:00–2:30   | IDENTITY<br>James Robilotta  | . |
| 2:30–2:45   | Break  | . |
| 2:45–4:15   | Breakout Sessions: <ul style="list-style-type: none"><li>• Re-Energizing your Work and Motivating Others!</li><li>• Effects of the Pandemic on How we do IV-D Child Support Business</li><li>• PA Overpayments</li><li>• Change Check-up: Safety Concerns</li></ul>  | . |

## Tuesday, October 5, 2021

|             |   |   |
|-------------|---|---|
| 8:30–10:00  | <b>KEYNOTE:</b><br>ROLLER DERBY FOR THE WORKPLACE<br>Sarah Crowell  | . |
| 10:00–10:15 | Break   | . |
| 10:15–11:45 | TBD   | . |
| 11:45–12:15 | Lunch   | . |
| 12:15–1:00  | Business Meeting  | . |
| 1:00–2:30   | Breakout Sessions: <ul style="list-style-type: none"><li>• Parents Incarcerated in MN – Challenges and Resources</li><li>• Being an Informal Leader</li><li>• Enforcement: Where We are, and Where We are Going</li><li>• Estate Recovery</li><li>• How We Measure the Program</li></ul>  | . |
| 2:30–2:45   | Break   | . |
| 2:45–4:15   | Breakout Sessions: <ul style="list-style-type: none"><li>• Modification Workgroup and Stipulated Modifications: What's Needed and Not Needed</li><li>• Child Support Magistrate Roundtable: A View from the Other Side of the Bench</li><li>• Probate</li><li>• Navigating the OCSE Child Support Portal Electronic Document Exchange (EDE)</li></ul> | . |

**Wednesday, October 6, 2021**

|             |  |   |
|-------------|--|---|
| 8:30–9:30   | Breakout Sessions: <ul style="list-style-type: none"><li>• Leadership Roundtable</li><li>• County Attorney Roundtable</li><li>• Locate</li><li>• Recharging Customer Service</li></ul>   | . |
| 9:30–9:45   | Break  | . |
| 9:45–11:45  | How to be Welcoming to LGBTQI2+ Humans<br>Ellie Krug   | . |
| 11:45–12:15 | Lunch  | . |
| 12:15–1:00  | Award Ceremony   | . |
| 1:00–2:30   | Breakout Sessions: <ul style="list-style-type: none"><li>• Annual Case Law and Legislative Update, 2021 Edition</li><li>• Topics in Collections</li></ul>  | . |
| 2:30–2:45   | Break  | . |
| 2:45–4:15   | Breakout Sessions: <ul style="list-style-type: none"><li>• Line Staff Roundtable</li><li>• Pandemic Awakened Child Support and Economic Challenges</li><li>• Topics in Collections</li><li>• CSD Innovation: Digital Marketing Grant, Driver’s License Suspension Procedure Justice Pilot, and Responsible Parenting Grant</li></ul> | . |



# MFSRC'S ANNUAL TRAINING CONFERENCE PROGRAM

**Monday, October 4, 2021**

**8:30–8:45 WELCOME AND GENERAL ANNOUNCEMENTS**

**8:45–10:15**

**KEYNOTE:  
LEADING THROUGH UNCERTAINTY:  
USING AUTHENTIC LEADERSHIP TO NAVIGATE AMBIGUITY**

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James Robilotta—title

*Hey Superheros, take off your capes. Hey leaders, let's check our ego for a second. In this session, you'll be asked to think critically about the way you communicate with others. When you lead authentically through your experiences, shortcomings, and lessons learned, you make yourself appear human to your co-workers, which boosts morale and trust. In the midst of a critical social justice movement, we must focus on what is right, not the need to be right. In the global pandemic, we must preach and practice empathy for ourselves and others. It is during this period of ambiguity and uncertainty that leaders emerge, but not the ones who are trying to be perfect. No, it is the ones who recognize the power of authenticity and relatability that will inspire others right now.*

Intended Audience: General Audience

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**10:15–10:30 BREAK**

**10:30–Noon BREAKOUT SESSIONS:**

**1. ECONOMIC ASSISTANCE – ADDRESSING AND PREPARING FOR CURRENT AND UPCOMING CHANGES**

TBD—

*Session description pending*

Intended Audience:

**2. CONVERSATIONS THAT MATTER**

Jan Williams—Founder, Six Directions Coaching & Consulting

*How do you harness employee's energy and engagement in service to your organization's mission and vision? Performance excellence is more than the work that people do -- it's the passion, strengths, and commitment each employee brings to that work that harnesses high energy and full engagement. With our rapidly changing workforce come learn what conversations matter when attracting, developing, and retaining individuals. This includes the similarities and differences between performance discussions, stay interviews, career development conversations, coaching, mentoring, strengths-based conversations, and transitioning and exit interviews. Learn to spark conversations that matter!*

Intended Audience: Supervisors

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**3. PATERNITY 201 PLUS**

Rebecca Morrisette—Assistant County Attorney, Hennepin County  
Erin O’Toole-Tomczik—Assistant County Attorney, Sherburne County  
Gary Debele—Private Attorney, Messerli and Kramer

*Beyond the basics of Paternity 101. What are the best practices for handling paternity establishment? Presenters from large and small counties will discuss their challenges during the pandemic, including the advantages and disadvantages of virtual hearings. The presenters will provide explanations of how to address custody and parenting time, when agreements are reached and when the issues are contested. There also will be a presentation by a private attorney on the latest paternity case law, including assisted reproduction and UPA update.*

Intended Audience: Attorneys

**4. STATE PERSPECTIVE FOR COUNTY COLLECTORS**

Scott Wotzka—TOP Coordinator/Claims Specialist, DHS

*Staff from the Department of Human Services, Economic Assistance and Employment Supports Division will provide updates on organizational and legislative changes impacting the recovery of income assistance debt. Other topics to be covered will include claims training initiatives, claims policy clarifications, status of Treasury Offset Program, MAXIS systems changes, and open Q and A .*

Intended Audience: Collection Officers, Supervisors

**5. CULTURAL COMPETENCE IN YOUR AGENCY:  
HOW TO MAKE REAL PROGRESS**

Melissa Froehle—Staff Attorney, DHS/CSD  
Trish Skophammer—Director of Child Support, Ramsey County  
TBD—

*Intercultural competence is critical to being successful in the twenty-first century. Sustained and deliberate focus on improving cultural competence is necessary to achieve diverse, welcoming, inclusive workplaces and improve equity in outcomes for our clients. Intercultural competence, as defined by the Intercultural Development Inventory (IDI), is the capability to shift perspective and adapt behavior to cultural difference and commonality. We will explore different ways child support agencies can focus on improving cultural competence. The session will include an overview of the IDI and give examples of how the Child Support Division and others are using the tool. Other resources that are free or low cost will also be provided.*

Intended Audience: Collection Officers, Supervisors

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|------------------|---|
| <b>NOON–1:00</b> | <b>LUNCH</b>  |
| <b>1:00–2:30</b> | <b>IDENTITY</b><br>James Robilotta—title<br><i>Session description pending</i><br>Intended Audience: General Audience |
| <b>2:30–2:45</b> | <b>BREAK</b>  |

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2:45–4:15

**BREAKOUT SESSIONS:**

**1. RE-ENERGIZING YOUR WORK AND MOTIVATING OTHERS!**

Stephanie Struthers—Child Support Supervisor, Ramsey County  
Tony Gutierrez—Child Support Officer, Ramsey County  
Sierra Ballanger—Child Support Officer/Trainer, Ramsey County  
Glen Leff— Child Support Officer/Trainer, Ramsey County  
Kellie Gillespie— Child Support Officer/Trainer, Ramsey County

*Tired of the same old thing, day after day? Having trouble keeping motivated? We all play a part in fostering a positive work environment, formal and informal leaders. Please join us in this fun and energizing session for a discussion on re-energizing your work as well as tips on motivating others and bringing your best self to your work.*

Intended Audience: General Audience

**2. EFFECTS OF THE PANDEMIC ON HOW WE DO IV-D CHILD SUPPORT BUSINESS**

Marla Stanton—Assistant County Attorney, Fillmore County  
Benjamin Stromberg—Division Head, County Attorney’s Office, St Louis County  
Nicole Springstead—Assistant County Attorney, Lyon County  
Alex González-Mazurek—Assistant County Attorney, Hennepin County  
Michael P Grover—Assistant County Attorney, Roseau County  
Kari A Lindstrom—Assistant County Attorney, Washington County

*Discussion will be focused on the immediate and lasting impacts of the COVID pandemic on the child support system. Topics will include: Changes to establishment and modification practices, changes to enforcement actions, the availability and use of technology for remote working and court, changes to interactions with clients, adapting to overcoming obstacles, changes which should remain after “returning to normal”, what the “new normal” may be, and how the pandemic has changed how we look at the child support system in the short and long term. Perspectives from small to large and rural to urban counties will be included.*

Intended Audience: Attorneys, Child Support Staff, Supervisors

**3. PA OVERPAYMENTS**

Scott Wotzka— TOP Coordinator/Claims Specialist, DHS

*Scott and DHS Staff will speak on the collection of MAXIS Overpayments. Please bring any questions!*

Intended Audience: Collection Officers, Supervisors

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#### 4. CHANGE CHECK-UP: SAFETY CONCERNS

Jill Olson—Policy and Planning Supervisor, DHS/CSD

TBD—County Staff

TBD—Domestic Violence Advocate

*This session will be a chance to check in with county child support workers to see how they are assessing domestic violence and handling safety concerns on their cases. This session will be an update to last year's Safety Concerns session. Presenters will provide data and information from the State Court Administrator's Office on the number of requests they see for address protection statewide and the tips they have for counties making these requests to the court. We'll also review how and when addresses are protected on the Court's computer system.*

*Counties will be provided with reminders based on case reviews and highlight recent changes in the state safety concerns policy to ensure workers are aware of the changes and ensure participants needing address protection are getting such.*

*Finally, a discussion will be held on domestic violence in Minnesota and the Federal Office of Child Support Enforcement Domestic Violence training, the next steps and ideas for statewide domestic violence training, and the tentative plan for convening a stakeholder group to improve the child support program's overall assessment and response to domestic violence during the life of a case.*

Intended Audience: Child Support Staff, Supervisors

## Tuesday, October 5, 2021

8:30–10:00

### KEYNOTE: ROLLER DERBY FOR THE WORKPLACE

Sarah Crowell—Executive Management and Strategy

*Get ready to jam! Sarah Martyn Crowell combines highlights from her All-Star roller derby career with leadership and management research to provide lessons learned about taking risks, adapting to change, and excelling on a team. This session is interactive - each section of the presentation provides prompts to reflect on their personal style and strengths. Participants will gain a fresh perspective for how they can drive their career and projects forward.*

Intended Audience: General Audience

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10:00–10:15

### BREAK

10:15–11:45

### TBD

TBD—

*Session description pending*

Intended Audience: General Audience

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11:45–12:15

### LUNCH

12:15–1:00

### BUSINESS MEETING

1:00–2:30

**BREAKOUT SESSIONS:**

**1. PARENTS INCARCERATED IN MN—  
CHALLENGES AND RESOURCES**

Lori Lofrano—Child Support Liaison, MN Department of Corrections

*Being a parent in prison has many challenges, not only for the parent behind bars, but for the caregiver and for the children at home. This session will provide some insight into how widespread this issue is in Minnesota, the affects on the children and caretakers at home, and some of the strategies that the Minnesota Department of Corrections is exploring to support this population.*

Intended Audience: General Audience

**2. BEING AN INFORMAL LEADER**

Yvonne Cobb—Principal Child Support Officer, Hennepin County

Shana Bestel—Program Manager, Hennepin County

Regina Roby—Supervisor, Ramsey County

Jessica Dettmann—Child Support Officer, Carver County

*Are you looking to promote to a formal leadership role or simply looking to be an informal leader within your current position? If so, this is the session for you! Hear from a panel of child support professionals who will share their experience as informal and formal leaders. They will share ideas on how to take on informal leadership roles within your current position as well as actions to take when looking to promote to a formal leader.*

Intended Audience: General Audience

**3. ENFORCEMENT: WHERE WE ARE, AND WHERE WE ARE GOING**

Holly Mikeworth—Assistant County Attorney, Isanti County

Chuck Weber—Assistant County Attorney, Hennepin County

Jessica Raymond—Policy Analyst, DHS/CSD

*This session will include the discussion of the current status of enforcement actions, such as contempt and driver's license suspension. It will also discuss challenges of dealing with enforcement actions during the pandemic. There will also be a view towards the future on how to use enforcement actions by reviewing CLV group tools and recommendations on contempt and new programs on license suspension.*

Intended Audience: Attorneys, Child Support Staff, Supervisors

**4. ESTATE RECOVERY**

Greg Lulic—SRU County Liaison, DHS

*This session will discuss the current law, policies and procedures of Minnesota's MA Estate Recovery Program. Please bring your questions!*

Intended Audience: Collection Officers, Supervisors, Attorneys

**5. HOW WE MEASURE THE PROGRAM**

Chakira Byrd—Performance Coordinator, DHS/CSD

Brenda Sherer—Management Analyst, DHS/CSD

Laurie VanElsberg—Security and Audits Coordinator, DHS/CSD

*Federal and state laws require state agencies to measure the Child Support program. Specifically, Minnesota administers the Self Assessment, Data Reliability, Biennial Review, Quadrennial Review and IRS audits. Each audit has a specific purpose and covers specific areas related to the administration of the program. This session will explore each of these audits and their relevance to the participants and communities we serve, front line staff, and leadership.*

Intended Audience: General Audience

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2:30–2:45

**BREAK**

2:45–4:15

**BREAKOUT SESSIONS:**

**1. MODIFICATION WORKGROUP AND STIPULATED MODIFICATIONS:  
WHAT'S NEEDED AND NOT NEEDED**

TBD—

*Session description pending*

Intended Audience: Child Support Staff, Supervisors

**2. CHILD SUPPORT MAGISTRATE ROUNDTABLE:  
A VIEW FROM THE OTHER SIDE OF THE BENCH**

Valisa McKinney—2<sup>nd</sup> Judicial District Child Support Magistrate  
Maureen Koranda—3<sup>rd</sup> Judicial District Child Support Magistrate  
Jennifer Ryan—9<sup>th</sup> Judicial District Child Support Magistrate  
Jennifer Stanfield—10<sup>th</sup> Judicial District Child Support Magistrate  
Shila Walek—10<sup>th</sup> Judicial District Child Support Magistrate  
Jill Prohofsky—Deputy Child Support Magistrate Manager

*Former Assistant County Attorneys who practiced in the expedited child support process will share some best practices and discuss some common statewide issues. These Magistrates have extensive experience as practicing attorneys and were all appointed within the past few years. They have relevant, practical experience to help you elevate your courtroom practice.*

Intended Audience: Attorneys, Child Support Staff, Supervisors

**3. PROBATE**

Geneva Finn—SRU Manager, DHS

*This session will discuss the probating process, as well as current law and policy regarding the collection of claims under Minnesota's Estate Recovery Program. Bring your questions!*

Intended Audience: Collections Officers, Attorneys, Supervisors

**4. NAVIGATING THE OCSE CHILD SUPPORT PORTAL  
ELECTRONIC DOCUMENT EXCHANGE (EDE)**

Courtney Garnand—State Program and Technical Support Liaison-  
Contractor, Division of Federal Systems

Kristen Brolsma—Supervisor of Program Support Unit, DHS/CSD

*EDE or Electronic Document Exchange is an application on the Child Support Portal that provides a secure way for states to exchange child support documents and UIFSA forms electronically. Minnesota started using EDE in 2018. This session will review EDE process, share tips/best practices, and show new features. There will also be time for a Q&A.*

Intended Audience: Child Support Staff, Supervisors

**Wednesday, October 6, 2021**

8:30–9:30

**BREAKOUT SESSIONS:**

**1. EXCESS ADJUSTMENTS**

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*Session description pending*

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## 2. LEADERSHIP ROUNDTABLE

Carrie Segebrecht—Human Services Supervisor, Hennepin County  
Autumn Nelson—Assistant County Attorney, Ramsey County

*Collaborate and make connections with leaders from across the state on hot topics. Learn best practices and explore ideas and concepts that could be implemented in your county.*

Intended Audience: Supervisors

## 3. COUNTY ATTORNEY ROUNDTABLE

Karen Wolff—Assistant County Attorney, Wright County  
Kirsten Simonds—Assistant County Attorney, Stearns County  
Sarah Winger—Assistant County Attorney, Aitkin County  
Rocky Wells—Assistant County Attorney, Crow Wing County

*Representatives from the Minnesota County Attorney's Association Child Support Committee will present information on some of the current "hot" legal topics and pressing issues that have arisen in the last year. Please bring your questions and be prepared to share practices from your county.*

Intended Audience: General Audience

## 4. LOCATE

Shawn Wagener—Collections Specialist, Scott County  
Michael Hamm—Child Support Trainer/Specialist – Dakota County

*This session will feature Lexus/Nexus and CLEAR locate tools: How they work, the positives of using them, and results found by using these tools.*

Intended Audience: Collections Officers, Child Support Staff, Supervisors, Attorneys

## 5. RECHARGING CUSTOMER SERVICE

Brenda Fritel—Human Services Representative 1, Help Desk, DHS/CSD  
Dawn Johnson—Senior Accountant, DHS/CSD  
Gayle Jacobson—Senior Child Support Officer, Washington County  
Erika Drogseth—Trainer, DHS/CSD

*This session will Recharge your Customer Service Skills. We will be offering various ideas and concepts for customer service in human services. Topics covered will include; de-escalation techniques, empathizing with the customer, valuing different learning styles, how to simplify language, and more.*

Intended Audience: General Audience

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9:30–9:45

**BREAK**

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9:45–11:45

**HOW TO BE WELCOMING TO LGBTQI2+ HUMANS**

Ellie Krug—Writer, Lawyer, Human

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*In the last two decades, many people have become far more willing to act as allies for people who identify as lesbian (L), gay (G), bisexual (B) or transgender (T). Often, however, there’s also a “Q” in the LGBTQ alphabet; that stands for both “questioning” (e.g., “I’m not sure where I am on the alphabet, if anywhere...”) or “queer” (“I’m just me, whatever that means to you...”). On top of those letters, the “I” stands for “intersex,” the “2” represents “Two Spirit” (to encompass humans representing both the masculine and feminine spirits within the Native and Indigenous communities), and the “+” encompasses all other identities that humans might have. Underlying all of this is the idea that humans—however they may identify—have the right to live their lives honestly and with authenticity.*

*What does it mean to be welcoming to LGBTQI2+ people? What actions or words should you avoid? How does the absence of legal rights in many states play into an “Alphabet person’s” daily life?*

*Join national speaker, diversity consultant and author Ellen “Ellie” Krug as she shares what it means to be a part of the “Alphabet” and offers tips and advice on how to be inclusive toward anyone who so identifies. The talk will include some brief sharing of Ellie’s personal story and many basics about the LGBTQI2+ community in general. Come with questions!*

Intended Audience: General Audience

11:45–12:15

**LUNCH**

12:15–1:00

**AWARD CEREMONY**

1:00–2:30

**BREAKOUT SESSIONS:**

**1. ANNUAL CASE LAW AND LEGISLATIVE UPDATE: 2021 EDITION**

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Patrick Hest—Assistant Director, Human Services Division,  
County Attorney’s Office, Ramsey County  
Lisa Kontz—Assistant County Attorney, Dakota County  
Melissa Rossow—Director, Human Services Legal Division,  
County Attorney’s Office, Ramsey County

*Join child support caselaw and legislative experts Patrick Hest, Lisa Kontz, and Melissa Rossow in reviewing both caselaw and legislation that has occurred since our October 2020 MFSRC Conference. Participants will learn how the various Court of Appeals and Supreme Court decisions and Legislation affects the work they do in the Minnesota IV-D Child Support system and will be able to share about their participation in cases, share ideas, and ask questions.*

Intended Audience: Attorneys, General Audience

**2. TOPICS IN COLLECTIONS**

TBD—

*The Topics sessions will feature a variety of breakout rooms on a variety of topics, including Collections 101, Out-of-Home placements, Financial/Enforcement topics, and IDE.*

Intended Audience: Collection Officers, Attorneys, Supervisors

2:30–2:45

**BREAK**

2:45–4:15

**BREAKOUT SESSIONS:**

**1. LINE STAFF ROUNDTABLE**

Amy Overacker—Child Support Officer, Anoka County

*A true child support round table. Small group discussion in an effort to exchange information on processes and procedures used within your agencies. Come prepared to discuss your program and share information as well as ask questions of others in relation to topics set before you. What works? What hasn't worked? Share experiences and lessons learned. The goal is that participants in this session will be able to return to their offices with potentially new ideas and approaches to their case-work.*

Intended Audience: Child Support Staff

**2. PANDEMIC AWAKENED CHILD SUPPORT AND ECONOMIC CHALLENGES**

Tim O'Neill—Labor Market Analyst, DEED

Hared Mah—Data Analyst, DHS/CSD

*This session will be a discussion of Minnesota labor numbers since the outbreak of COVID-19 in March, 2020 including:*

- *Emerging trends, impact, and data from the pandemic*
- *Jobs and economy forecast for Minnesota*
- *Unemployment Insurance (UI) trends*
- *Barriers to employment during the pandemic*

*There will also be a discussion of DHS child support collections statistics including a comparison of the source of collections prior to and during the pandemic, how future collections might be impacted and the disproportionate impact the pandemic has had on women, people of color, and lower wage earners.*

Intended Audience: General Audience

**3. TOPICS IN COLLECTIONS**

TBD—

*The Topics sessions will feature a variety of breakout rooms on a variety of topics, including Collections 101, Out-of-Home placements, Financial/Enforcement topics, and IDE.*

Intended Audience: Collection Officers, Attorneys, Supervisors

**4. CSD INNOVATION: DIGITAL MARKETING GRANT, DRIVERS LICENSE SUSPENSION PROCEDURAL JUSTICE PILOT, AND RESPONSIBLE PARENTING GRANT**

Austin Holik—Special Projects/Grant Coordinator, DHS/CSD

*Come learn about several exciting CSD initiatives; the Digital Marketing Grant, Drivers License Suspension Procedural Justice Pilot project, and Responsible Parenting Grant. See how CSD is collaborating with counties and other partners to advance equity, parental involvement and program awareness.*

Intended Audience: Child Support Staff, Supervisors

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## SPEAKER BIOGRAPHIES

**GARY DEBELE** (*Monday: Paternity 201 Plus*) is a shareholder at Messerli and Kramer. He is a University of MN Graduate who is admitted to practice in Minnesota and Wisconsin. He devotes his practice to family law, juvenile law, adoption, and assisted reproduction. Gary has handled more than 50 appellate cases.

**MAUREEN KORANDA** (*Tuesday: Child Support Magistrate Roundtable*) has been a 3<sup>rd</sup> Judicial District Child Support Magistrate since 2019. Maureen began her career working for the Dakota County Attorney's Office in the Child Support Enforcement Division from 2007-2010. Prior to her current role, Maureen was an Assistant Chisago County Attorney where, in part, she handled child support.

**ELLIE KRUG** (*Wednesday: How to be Welcoming to LGBTQI2+ Humans*) was a civil trial attorney specializing in transportation law with 100+ trials. She transitioned from male to female in 2009 and later became one of the few attorneys nationally to try jury cases in separate genders. The author of *Getting to Ellen: A Memoir about Love, Honesty and Gender Change* (2013), Ellie speaks, trains and consults on diversity and inclusion to court systems, corporations, law firms, government entities, social service organizations, and colleges/universities. A hopeless idealist, Ellie has presented her D&I program, "Gray Area Thinking,"<sup>®</sup> across the country. In 2016, *Advocate Magazine* named Ellie one of "25 Legal Advocates Fighting for Trans Rights." She is also a monthly columnist for *Lavender Magazine* and her monthly newsletter, *The Ripple*, which reaches 9000+ recipients, can be found at [www.elliokrug.com](http://www.elliokrug.com). Ellie views herself as an "Inclusionist." In January 2018, Ellie launched her weekly AM950 radio show, "Ellie 2.0 Radio," which is about idealism and idealists seeking to create positive change in the world.

**HARED MAH** (*Wednesday: Pandemic Awakened Child Support and Economic Challenges*) is a research and data analyst at the Dept. of Human Services' Child Support Division. Prior to coming to the state, he worked as an economics instructor at the local colleges in the twin cities. He is an economist by training.

**VALISA MCKINNEY** (*Tuesday: Child Support Magistrate Roundtable*) has been a 2<sup>nd</sup> Judicial District Child Support Magistrate since 2018. Previously, she worked for Southern Minnesota Regional Legal Services in the Family Law Division and most recently, she was an Assistant Dakota County Attorney in the Child Support Division from 2001-2018. Valisa was an elected member of Minnesota Family Support and Recovery Council Board and a member of the Executive Board which included being the MFSRC Chair. She has been a member of many boards and committees including a Co-chair of the Comprehensive Legal Vision-Guidelines Committee.

**TIM O'NEILL** (*Wednesday: Pandemic Awakened Child Support and Economic Challenges*) is DEED's labor market analyst for the seven-county Twin Cities region of Minnesota. He focuses on labor force and industry trends, regional demographics, hiring demand, and educational outcomes. He has a bachelor's degree in history and political science from St. Olaf College in Northfield and a master's degree in public policy from the Humphrey School of Public Affairs at the University of Minnesota.

**JILL PROHOFSKY** (*Tuesday: Child Support Magistrate Roundtable*) began working as a Child Support Magistrate in 2002. She worked in both the 4th and 10th Judicial Districts. In 2019, Jill became the Deputy Manager of the statewide Magistrate program. Jill continues to hear cases as a Magistrate and estimates that she has appeared in 40 counties over years. She brings a statewide perspective and is happy to be facilitating a panel discussion with former County Attorney Magistrates.

**JENNIFER RYAN** (*Tuesday: Child Support Magistrate Roundtable*) is a Child Support Magistrate in the 9<sup>th</sup> Judicial District. Jennifer was previously an Assistant County Attorney in Itasca County from 2011–2020. As an Assistant County Attorney, Jennifer primarily handled child support/IV-D cases, child protection, and civil commitment matters. Jennifer served on the MFSRC board as a district rep or an at-large-member for approximately eight years and was a member of the CLV court committee for five years.

**JENNIFER STANFIELD** (*Tuesday: Child Support Magistrate Roundtable*) has been a 10<sup>th</sup> Judicial District Child Support Magistrate since 2018. Jennifer got her start working in child support in 1999 as a law clerk for Ramsey County, then transitioned to the State Magistrate Program before working as an Assistant Carver County Attorney from 2004-2018 in child support. She has had the honor of being an appointed member of the DHS Advisory Board, a Co-Vice Chair of the CLV enforcement committee, an elected board member of MFSRC, and also a prior MFSRC Chair on the executive board. Jennifer is excited to come back and speak at the 2021 MFSRC conference now as a Magistrate.

**SHILA WALEK** (*Tuesday: Child Support Magistrate Roundtable*) is a 10th Judicial District Child Support Magistrate. Prior to her current role, she served as Chief Deputy Isanti County Attorney (2012-2019) and Assistant Isanti County Attorney (2006-2012), where, in part, she handled child support. While in the Isanti County Attorney's Office, Shila was active with many committees and organizations, including as an executive committee member of the Comprehensive Legal Vision, as a member of the DHS Advisory Board, and both as a member-at-large and executive committee member of the Minnesota Family Support and Recovery Council from 2010 through 2019.

**JAN WILLIAMS** (*Monday: Conversations that Matter*) As a coach and consultant, Jan believes individuals, teams and organization can realize their potential and achieve their goals by capitalizing on their strengths, experiences, interests, and passions. Learning and growth can take many forms and Jan helps individuals, teams and organizations catalyze change and transformation, both personally and/or professionally.

Working for local government, higher education, non-profit, and healthcare grew Jan's expertise in strategy and project management, strategic communications, organizational development, and leadership development which enhances personal wellbeing, employee and stakeholder engagement and organizational performance. Jan enjoys working with individuals, diverse teams, and purpose-driven organizations to create new ways of doing business, achieve goals and live life to its fullest.

Jan holds a University of Minnesota Bachelors of Science degree in Communication Studies and Business and completed graduate programs in Human Resource Development and Innovations Studies as well as a University of St. Thomas Executive Coaching graduate program. Jan is certified in Project Management (PMP), Human Resources (PHR), and Executive Coaching (ACC).

Jan is the founder of Six Directions Coaching and Consulting LLC providing business, executive and EQi coaching, consulting on change management, strategy and project management and facilitates workshops on employee engagement, leadership development and succession planning.

In Jan's spare time she enjoys hanging with her family, playing with her cats, gardening and enjoying a good book.