

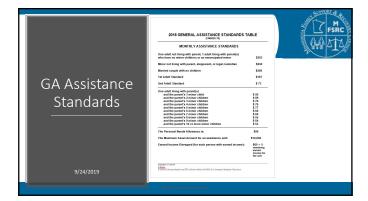
GA and Child Support

Presented by Molly Carlton, GA/MSA Supervisor

General Assistance - GA



- State funded program that provides a small monthly cash grant to those who are ineligible for federally funded assistance programs.
- Helps those with little or no income meet their basic needs.
- Must have a serious illness, disability, or other issues that limit their ability to work.
- About 24,000 people a month used General Assistance in 2017.



GA Eligibility



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- Eligibility begins on date of application OR date that residency requirements are met (30 days).
- Benefits are prorated to the date of application or when residency requirements are met.
- Must meet one of the 14 basis of eligibilities.
- If necessary they must apply for Supplemental Security Income or Social Security Disability within 30 days of application.
- Annual recertifications are required. If earned income is received they would become monthly reporters.

GA Basis of Eligibility

 Advanced Age, 55+ (CM – 0013.15.30) English not Primary Language (CM – 0013.15.48)

Placement in a Facility (CM -0013.15.12)
 Personal needs of \$102

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GA Basis of Eligibility cont.



- Caring for Another Person (CM 0013.15.09)
- Medically Certified as DD or Mental Illness (CM 0013.15.24)
- Pending Application or Appeal for RSDI or SSI (CM 0013.15.27)
- Displaced Homemakers (CM 0013.15.33)
- Performing Court Ordered Services (CM 0013.15.39)
- Learning Disabled (CM-0013.15.42)
- Drug/Alcohol Addiction (CM 0013.15.54)
- People under age 18 who are not members of a family and meet certain conditions (CM 0013.15.51)

Client will need to verify basis of eligibility, the timeline of this may vary.

GA Budgeting

- Earned Income
 - Wages, salary, commissions, tips, self-employment
 - Standard disregards





- Unearned Income Child Support (most likely arrears), spousal support, Income from Parents of GA children, income from spouse not applying, gifts, winnings
 - No standard disregard, dollar for dollar

Scenario: Unearned Income, receiving child support

- Mary Smith is a household of one and received \$150 in arrears child support in the month of July.
- How is this calculated?

size

• \$203 - \$150 = \$53 • In the month of September GA = \$53.



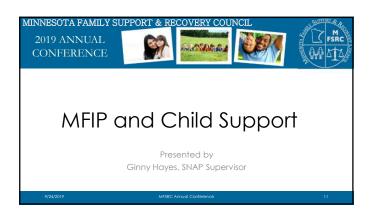
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Scenario: Unearned Income, paying child support 0000 • Charles is a household of one and pays Mary **\$100** monthly direct child support. - AS- COLA • This will not affect Charles GA grant however it could potentially help in increasing his SNAP benefits if he's not already reached the top grant amount for a household of his







Minnesota Family Investment Program – MFIP



- MFIP provides up to 60 months of Financial Assistance to families in poverty with minor children, and to pregnant women with low incomes.
- Families with significant specific challenges, such as serious mental illness, cognitive disability or incapacitating illness, may receive assistance for more than 60 months.
- In 2018, MFIP served an average of 31,000 families a month.

MFIP helps Families



- About 72% of the individuals served by the program are children.
- \bullet About 40% of the children on the program are age 5 or younger.
- About 7% of the adults who have turned to the program since its implementation in 1998 have reached their five-year limit on benefits.

MFIP Work Requirements



- Employment Services ensure that parents participate in work/social service activities and help solve barriers to employment.
- Parents may pursue Adult Basic Education, English as a Second Language or post-secondary training to meet education requirements for employment.
- Families can receive help paying for Child Care while in an approved activity.
- Failure to follow Employment Service requirements can result in sanction.

MFIP Eligibility



- Eligibility begins on date of application OR date that residency requirements are met (30 days).
- Benefits are prorated to the date of application or when residency requirements are met.
- The MFIP grant includes cash and food portion.
- Some families are eligible for a monthly Housing Assistance Grant (\$110).
- Families must complete a yearly eligibility review.

MFIP Budgeting



- MFIP uses Household size and income to determine eligibility.
- Income includes both earned and unearned.
- Income is Prospectively budgeted the 1st 2 months.
- 1st month is actual income is budgeted.
- 2nd month anticipated income is budgeted.
- \bullet Income is Retrospectively budgeted effective the $3^{\rm rd}$ month and ongoing.

Types of Income



- Earned Income eligible for earned income disregards
- Unearned Income budget dollar for dollar against MFIP grant.
- Child support income disregard MFIP disregards up to \$100 for one child and up to \$200 for 2 or more children.

Child Support Impact on a household of 2



- A household of 2 1 adult and 1 child eligible for \$437 MFIP cash (maximum cash for a household of 2).
- If child receives up to \$100/month there is no change to cash benefits based on the disregard. Household remains eligible for \$437 MFIP cash.
- If child receives over \$100/month anything over \$100 is budgeted dollar for dollar against grant.
- This household would be eligible for \$337 MFIP cash after the disregard if child receives \$200/month.

Child Support Impact on a household of 4



- A household of 4 1 adult and 3 child eligible for \$621 MFIP cash (maximum cash for a household of 4).
- If each child receives \$25/month (\$75 total) there is no change to cash benefits based on the disregard. Household remains eligible for \$621 MFIP cash.
- If each child receives \$100/month (\$300 total) household would be eligible for \$521 MFIP cash based on the disregard for 2 or more children. \$200 disregard and \$100 counted dollar for dollar against MFIP grant.

Child Support Non-cooperation



- MFIP sanctioned 30% for not cooperating with Child Support.
- Client must cooperate by the last day of the month to be eligible for their full grant the following month.
- 6 month sanction limit.

• Clients must be in cooperation with Child support at the time of Child Care applications and renewals.

MAXIS Screens

- STAT/MEMB Household members
- STAT/ADDR Address
- STAT/JOBS Earned Income
- STAT/UNEA Unearned Income
- STAT/ABPS Absent Parent Information/Cooperation
- STAT/WREG GA basis of eligibility
- STAT/DISA Disability Status
- CASE/CURR Active Programs/Program History



MAXIS Eligibility Results



- ELIG/MFIP Monthly MFIP eligibility results
- ELIG/GA Monthly GA eligibility results
- ELIG/FS Monthly SNAP results



DEPARTMENT OF HUMAN SERVICES

MFSRC 2019 - DHS MAXIS Claims Updates

Scott Wotzka | TOP Coordinator/Claims Specialist | EAESD

Joann Parten | TOP Specialist | EAESD

9/30/2019

Minnesota Department of Human Services | mn.gov/dhs

Topics

- Introductions/Contact Numbers
- TOP Client Number and Procedures
- Notice Language
- Duplicate PMIs
- DHS 2136 Elimination
- Claim Calculation Worksheets
- Collections Stats

DHS TOP/Claims Staff

• TOP Staff

SIR group e-mail : <u>MAXIS-TOP@cty.dhs.state.mn.us</u>

Joann Parten – TOP

Phone Number: 651-431-6211

SIR email: Joann.Parten@state.mn.us

Scott Wotzka – Claims/TOP

Phone Number: 651-431-3955

SIR email: <u>Scott.Wotzka@state.mn.us</u>

TOP Client Numbers and Procedures

• TOP Phone Numbers for Clients:

Metro 651-431-3967 or

1-800-662-2694

- TOP Suspensions
- TOP Repayment Agreements
- RSDI Clients
- Missed Payments

TOP Repayment Agreements

- Under \$500 Within 12 months
- \$500 \$1000 Within 24 months
- Over \$1000 Within 36 months
- Only one chance to set up a TOP RA

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Claim Notes

- A claim note should be entered any time an action is taken on a claim
- CCOL/CLSM, Press F4 to get to claim notes
- Not needed for most payment postings
- Can be copied and pasted from CASE/NOTE

Policy Change – Notice Language

- Change applies to MFIP and SNAP demand notices
- Federal requirement from a 2017 claims audit
- Effective on notices sent 7/1/19

Notice Language Changes

- Added type of error agency, HH, fraud
- Explained recoupment timeframes and amount of recoupment
- Added statement regarding setting up a RA prior to referral for federal collection
- In cases of extreme hardship, the amount of this claim may be reduced if the agency believes that you are unable to repay this debt

Duplicate PMI Numbers

- CCOL/CLIP or CCOL/CRAA when posting by SSN
- No claims associated with this person
- Go to PERS to verify duplicate PMIs
- Email Scott Wotzka at DHS to get corrected

DHS 2136 Eliminated

- SNAP Claim Determination Report
- Not required
- Continue to use DHS 2776

Policy Change – Claim Calculation

- Effective 9/1/18 for MFIP and SNAP claims
- Demand letter language
- Must send a DHS 2776 for MFIP 2776A for SNAP within 7 days of claim demand letter
- Copy must be in claim file

Collection Statistics

• See handout

Questions?



Thank you!

Collection and Issuance Statistics – 2019 MFSRC

Calendar Years	2016 thru 2019 (thru	ı 9/30/19)	I	I
	2016	2017	2018	2019
Amount of Claims Established				
SNAP (Includes MFIP Federal Food Portion)	\$6,892,974	\$7,216,954	\$6,273,924	\$3,792,747
MFIP Cash	\$1,994,056	\$2,313,149	\$1,927,103	\$1,167,545
All Other MAXIS Programs*	\$2,090,834	\$2,297,159	\$2,047,148	\$1,339,954
Total	\$10,977,863	\$11,827,263	\$10,248,174	\$6,300,246
Fraud Claims Established	\$970,847	\$1,767,586	\$1,545,494	\$782,886
Dollar Amount Collected				
SNAP (Includes MFIP Federal Food Portion)	\$6,636,033	\$6,256,197	\$6,504,738	\$4,726,051
MFIP Cash	\$2,178,424	\$2,082,976	\$1,978,605	\$1,497,088
All Other MAXIS Programs*	\$967,771	\$936,211	\$842,252	\$622,944
Total	\$9,782,227	\$9,275,384	\$9,325,596	\$6,846,083
** TOP Recoveries	\$2,562,523	\$2,006,589	\$2,951,268	\$2,518,564

* Other MAXIS programs include DWP, GA, MSA, RCA, WB, State MFIP, State SNAP

** State staff administered TOP recoveries are also reflected In SNAP - MFIP Federal Food amounts

	Non Collectible Agency Error Claims Established By Programs 2019 through 9/30/19						
Program	Туре	Total Amount	Fed Cash	State Cash	Fed Food	State Food	
DW	Non-Collect Agency Error	\$74.00		\$74.00			
GA	Non-Collect Agency Error	\$2,302.93					
MF	Non-Collect Agency Error	\$37,933.00	\$16,626.00	\$11,628.00		\$1,022.00	
MS	Non-Collect Agency Error	\$1,691.35					
Total		\$41,927.28					

GRH Claims Established 2019 through 9/30/19				
Program	Туре	Total Amount		
GR	Agency Error	\$133,299.55		
GR	GRH Vendor	\$5,195,504.30		
GR	Household	\$208,232.36		
Total GRH		\$5,537,036.21		

	Non Collectible Agency Error Claims Established By Programs 2018						
Program	Туре	Total Amount	Fed Cash	State Cash	Fed Food	State Food	
DW	Non-Collect Agency Error	\$533.00	\$428.00	\$105.00			
GA	Non-Collect Agency Error	\$1,868.65					
MF	Non-Collect Agency Error	\$56,846.00	\$31,616.00	\$16,178.00		\$1,022.00	
MS	Non-Collect Agency Error	\$3,260.58					
RC	Non-Collect Agency Error	\$360.00					
Total		\$62,335.23					

GRH Claims Established 2018				
Program	Туре	Total Amount		
GR	Agency Error	\$305,122.40		
GR	GRH Vendor	\$7,228,474.68		
GR	Household	\$358,019.64		
Total GRH		\$7,891,616.72		

State Issuance By Programs 2019 through 9/30/19				
Program	Amount			
Diversionary Work Program	\$5,783,104.26			
Food Stamp	\$291,863,386.18			
General Assistance	\$32,128,666.91			
Group Residential Assistance	\$93,641,268.48			
Minnesota Families Investment	\$173,732,577.01			
Program				
Minnesota Supplemental Assistance	\$30,972,196.90			
Refugee Cash Assistance	\$255,896.80			
Total	\$628,377,096.54			

State Issuance By Programs 2018				
Program	Amount			
Diversionary Work Program	\$9,626,216.69			
Food Stamp	\$409,829,621.31			
General Assistance	\$43,019,553.62			
Group Residential Assistance	\$129,101,892.74			
Minnesota Families Investment	\$266,580,443.91			
Program				
Minnesota Supplemental Assistance	\$40,042,228.28			
Refugee Cash Assistance	\$392,487.47			
Total	\$898,592,444.02			