

MINNESOTA FAMILY SUPPORT & RECOVERY COUNCIL

2019 ANNUAL CONFERENCE




Child Support Portal

Alphabet Soup
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What tools do you use?




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Agenda

- Brief overview
 - Department of Defense (DoD) Entitlements
 - Electronic Document Exchange (EDE)
 - Federal Case Registry (FCR) Query
 - Intergovernmental Reference Guide (IRG)
 - Query Interstate Cases for Kids (QUICK)
- Break up
 - EDE/FCR Query table
 - IRG/QUICK table
- Recap



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DoD Entitlements



- Request information



- Look up a response to your request



- Submit feedback to make improvements to the site

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Electronic Document Exchange (EDE)



Send Documents

- County to county
- County to state
- County to Central Registry

Receive Documents

- Sort by your county
- Find incoming UIFSA petitions
- View responses to requests




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Electronic Document Exchange (EDE)



Request Documents

- County to county
- County to state
- Use in place of a Transmittal #2 or #3

Respond to Requests

- Sort by your county
- Find incoming UIFSA petitions
- View responses to requests




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Query Interstate Cases for Kids (QUICK)



Search for other state case information

Query State Find Case ID

- Requesting State Case ID
- State you want to query
 - SELECT-
- Responding State Case ID Case ID Match
- Data you want to view
 - SELECT-

Available Information

- Case participant information
- Financial information
 - Monthly support amount
 - Arrears
 - Interest
- Case activities
- Contact Information

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Gaining Access



- Contact your supervisor or county security liaison
 - Remedy On Demand
- Standard User Role for Portal Application
 - Located under the "Technical Tab" on the Portal Home Page
- For help obtaining access
 - Laurie VanElsberg
 - 651.431.4415
 - laurie.vanelberg@state.mn.us

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Questions




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Breakout



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The slide features a blue header with the text "Breakout" on the left and the MFSC logo on the right. The logo is circular with "M" at the top, "FSRC" in the center, and "Midwest Family Support & Resource Center" around the perimeter. Below the header is an illustration of a breakout session. It shows two tables with people sitting around them, engaged in discussion. In the background, there is a counter with a barista and a clock on the wall. At the bottom of the slide, there is a blue footer containing the date "9/16/2019", the text "MFSC Annual Conference", and the number "13".

Electronic Document Exchange Desk Reference Guide

Request Documents

Request documents from other states and counties. Enter your email address to receive a notification when the other state or county responds to your request for documentation.

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- View Unsolicited Documents Sent
- Download Unsolicited Documents
- Reports

Notification will be sent to the email address below when a response is received.

Select Request Criteria

Requesting State Information

* Case ID:

County FIPS: i

Email:

Responding State Information

* Case ID:

* State:

Query FCR

Look up cases in other states without having to leave the EDE application.

- Electronic Document Exchange
- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited

Query FCR

* Indicates required field

SSN Search

* SSN:

Respond to Requests

View and respond to incoming requests for documentation from other states and counties. Assign requests to yourself to work on. Click:

- “Release” to un-assign the document for someone else to work
- “Send Document” to send the requested documents when ready
- “Cannot Provide” if the document cannot be provided, and specify why

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
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- Download Unsolicited Documents

From Date:

To Date:

Requesting State:

Responding Counties:

User ID:

Status:

Support Order	02/08/2019	Assigned	<input style="width: 100%; border: 1px solid gray; border-radius: 2px; margin-bottom: 5px;" type="button" value="Release"/> <input style="width: 100%; background-color: #ffff00; border: 1px solid gray; border-radius: 2px; margin-bottom: 5px;" type="button" value="Send Document"/> <input style="width: 100%; border: 1px solid gray; border-radius: 2px;" type="button" value="Cannot Provide"/>
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View Unsolicited Documents Sent

View the status of unsolicited documents previously sent, or cancel pending documents.

- View Unsolicited Documents Sent
- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- View Unsolicited Documents Sent

View Unsolicited Documents Sent

Unsolicited documents are available for download for 60 days.

Query Unsolicited Documents

From Date:

To Date:

Receiving State:

View Responses

View the response status for a request for documentation you sent. You can see the status of the request in the Status Column.

Electronic Document Exchange	<p>View Responses</p> <p>Requested documents are available for download for 30 days.</p> <p>Query Responses</p> <p>Request From Date: <input type="text"/></p> <p>Request To Date: <input type="text"/></p> <p>Response From Date: <input type="text"/></p>
<p>Request Documents</p> <p>Query FCR</p> <p>Respond to Requests</p> <p style="background-color: yellow;">View Responses</p> <p>Upload Unsolicited Documents</p> <p>View Unsolicited Documents</p>	

- “Downloaded” indicates the other state has received your request
- “Pending Download” indicates the request has not been reviewed
- “Cannot Be Provided” means the other state cannot provide the requested documentation
- Click “Recall” to cancel your request

TX	SOR	01/19/2019	29	Downloaded	
TX	SOR	02/08/2019	30	Pending Download	
TX	AOP	01/16/2019	29	Cannot Be Provided	
TX	SOR	01/16/2019	29	Cannot Be Provided	
AZ	SOR	02/12/2019	59	Pending Request	Recall

Upload Unsolicited Documents

Send unrequested information such as a UIFSA packet, Transmittal #2, or Transmittal #3 to another state or county. Enter the MN case number, the CP/NCP participant information, and your contact information before clicking “next” to upload the documents.

<p>Query FCR</p> <p>Respond to Requests</p> <p>View Responses</p> <p style="background-color: yellow;">Upload Unsolicited Documents</p> <p>View Unsolicited Documents Sent</p> <p>Download Unsolicited Documents</p> <p>Reports</p> <p>Intergovernmental Reference Guide</p>	<p>Case ID: 123456789</p> <p>County FIPS: <input type="text"/></p> <hr/> <p>Upload Documents</p> <p>* Indicates required fields</p> <p>File names are limited to a maximum of 60 characters. Only valid characters in file names and data set names are alphabetic, numbers, dashes, underscores, and periods.</p> <table border="1"> <thead> <tr> <th>* Document Type</th> <th>* Document Path</th> <th>FTI</th> </tr> </thead> <tbody> <tr> <td><input type="text"/></td> <td style="text-align: center;"><input type="button" value="Browse..."/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </tbody> </table>	* Document Type	* Document Path	FTI	<input type="text"/>	<input type="button" value="Browse..."/>	<input type="checkbox"/>
* Document Type	* Document Path	FTI					
<input type="text"/>	<input type="button" value="Browse..."/>	<input type="checkbox"/>					
	<p>Case ID: <input type="text"/></p> <p>State: Minnesota</p> <p>County FIPS: <input type="text"/> <input type="button" value="List Counties"/> ?</p>						

Download Unsolicited Documents

Check this area daily for incoming documents that were not requested such as Transmittal #2s, Transmittal #3s and incoming UIFSA packets from the Central Registry.

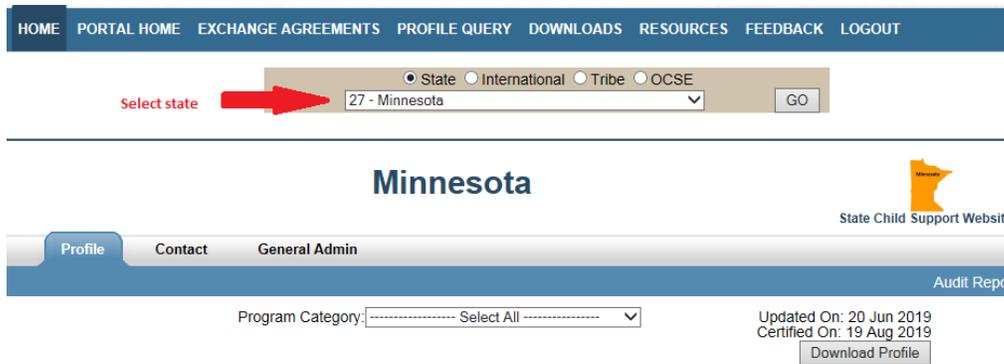
<p>Request Documents</p> <p>Query FCR</p> <p>Respond to Requests</p> <p>View Responses</p> <p>Upload Unsolicited Documents</p> <p>View Unsolicited Documents Sent</p> <p style="background-color: yellow;">Download Unsolicited Documents</p> <p>Reports</p> <p>Intergovernmental Reference Guide</p>	<p>Unsolicited documents are available for download for 60 days.</p> <p>Query Unsolicited Documents</p> <p>From Date: <input type="text"/></p> <p>To Date: <input type="text"/></p> <p>Providing State: <input type="text" value="-All-"/></p> <p>Receiving Counties: <input type="text" value="-All-"/> <input type="button" value="List Counties"/></p> <p>Status: <input type="text" value="-All-"/> <input type="button" value="GO"/></p>
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Intergovernmental Reference Guide (IRG) At-A-Glance

Policy Information

Find policy information for another state including:

- State specific UIFSA statutes
- Emancipation laws (age of majority)
- Reciprocity agreements
- Statute of limitations
- Support details
- Income Withholding
- Paternity
- Establishment
- Enforcement
- Modification
- Payments
- Insurance Match
- Case Closure



HOME PORTAL HOME EXCHANGE AGREEMENTS PROFILE QUERY DOWNLOADS RESOURCES FEEDBACK LOGOUT

Select state **27 - Minnesota** GO

State International Tribe OCSE

Minnesota

State Child Support Website

Profile Contact General Admin Audit Report

Program Category: Select All

Updated On: 20 Jun 2019
Certified On: 19 Aug 2019
Download Profile

Contact Information

Find email addresses and phone numbers for other state, county, and regional offices to:

- Obtain status updates on interstate requests
- Get case information for shared case participants
- Contact other state vital records departments for paternity information
- Contact another state’s payment center to resolve payment issues
- Contact district courts to request copies of court records



HOME PORTAL HOME EXCHANGE AGREEMENTS PROFILE QUERY DOWNLOADS RESOURCES FEEDBACK LOGOUT

State International Tribe OCSE

27 - Minnesota GO

Minnesota

State Child Support Website

Profile Contact General Admin Audit Report Add Contact

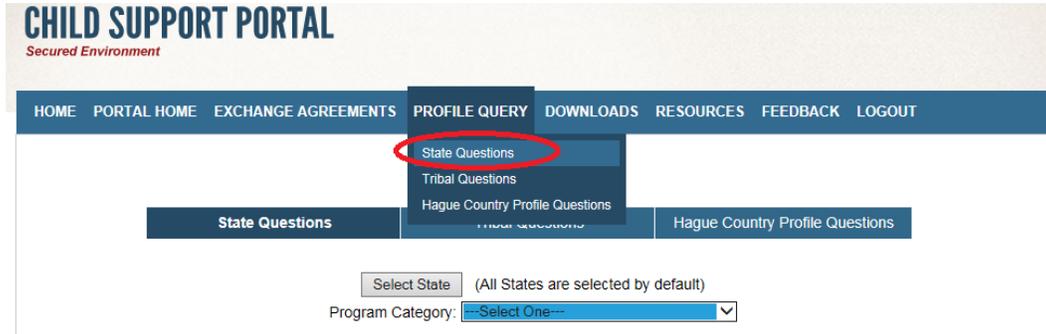
Choose between state, county, or regional offices

Type: State County Region

Address Type: Select City: Select Zip Code: Select Last Name: Select Search

Profile Query

Compare and research policies among states and tribes.



Profile Query



Click to select states or tribes to compare



Select State (All States are selected by default)

Program Category: B. UIFSA



Select the program question

Profile Query Response

Alabama	2 copies, including one certified copy of the order to be registered and also including any modification of the order
Alaska	One
American Samoa	No response available.
Arizona	Arizona requires one set of documents for intergovernmental case referrals. Arizona requires the petitioner's signature on the General Testimony.
Arkansas	Three
California	One original and one copy of the required documents based on the action being requested.
Colorado	One original and one copy.
Commonwealth of the Northern Mariana Islands	No response available.
Connecticut	One original and one copy.
Delaware	One original and two copies.
District of Columbia	3 (1 original and 2 copies).
Florida	1 original and 1 copy of all documents.
Georgia	For information regarding Georgia's Intergovernmental Forms Requirements, please visit the "For

Query Interstate Cases for Kids (QUICK) Guide

Query State

Use this feature when you have an existing case number for both states.

Select the information you want to view:

- Financial
- Case participants
- Case Activities
- Contact Information

Welcome to Query Interstate Cases for Kids

Query State
[Find Case ID](#)

* Requesting State Case ID

Requesting State Case ID is invalid.

* State you want to query

Alabama

* Responding State Case ID

* Data you want to view

-SELECT-

Data you want to view is required.

Find Case ID

Type in a case participants Social Security Number to locate cases in other states real time.

Select a case from the list to obtain more information about the case in the other state.

You will be able to see information the other state chooses to provide such as:

- Monthly Support Amount
- Monthly Arrears Amount
- Total Arrears
- Interest
- NCP Fees Owed
- Judgment Amounts
- Payment amounts and dates
- Locate activities
- Paternity activities
- Establishment activities
- Enforcement activities

Query State
Find Case ID

* SSN

FCR Query Results

Case ID	State	County Code	Name	Date of Birth	Date of Death	Case Type	Participant Type	Verify Type	Action
	IN-18	105				IV-D	NCP	V	Select
	MI-26	005			IV-D	NCP	V	Select	
	MN-27	053			IV-D	NCP	V	Select	

Navigation

Click the tabs to toggle back and forth between information available
Michigan Case Details

[Case Participants](#)
[Financial Information](#)
[Case Activities Summary](#)
[Contact Information](#)
Click the tab you want to view information on
Print PDF

Financial Summary

Current Obligation		Balance to Date		Last Payment Information	
Monthly Support Amount:	\$195.75	Total Arrears Owed:	\$1,845.10	Last Payment Amount:	
Monthly Arrears Amount:	\$50.00	Total Interest Owed:		Last Payment Date:	
Other Monthly Amount:	\$0.00	Total NCP Fees Owed:	\$367.50		
Total Monthly Amount: *	\$245.75	Total Judgment Amount:			
		Total Assigned Arrears:	\$0.00		
		Total Owed Amount: *	\$2,408.35		

Click the appropriate button to request documents from the other state through the Electronic Document Exchange (EDE) application, send documents through EDE, or open the IRG.

Query New Case	Go back to Query homepage
Make EDE Request	Automatically opens a Request page populated with both states case information
Send EDE Document	Opens an "Upload Unsolicited Documents" page populated with both states information
Open IRG	Opens the other states Intergovernmental Reference

State Status

Click the state status button top right to see a pop-out of information different states provide.

State Status ✕

State Name	Can Provide Data For					Can Only Request Data	Participates in EDE
	Financial/Case Participants	Case Activities/Contact Information	Closed Cases	Non-IV-D Cases	Two-state Interstate Cases Only		
Alabama	1 Year	X					
Alaska	1 Year	X					X
Arizona	1 Year						X
Arkansas	From August 1997	X		X			
California	5 Years	X		X			X
Colorado	From 1986	X					X
Connecticut	From 1987						
Delaware	1 Year	X					
District Of Columbia	From 1999						

Print
Close