PROGRAM AT A GLANCE

Sunday, September 30, 2018

5:00–7:00  Registration  Front Lobby
6:30–8:00  Child Support Experiences from a Father’s Voice  Sunwood Center
8:00–10:00 Networking  Green Mill

Monday, October 1, 2018

7:45–8:45  Breakfast  Carlson Hall
7:00–Noon  Registration  Front Lobby
8:50–9:00  Welcome and General Announcements  Carlson Hall
9:00–10:30  **KEYNOTE:** R.E.C.T.I.F.Y  H. Adam Harris  Carlson Hall
10:30–10:45  Break  Carlson Hall
10:45–11:45  Breakout Sessions:
  • 2018 Federal, State, and County Perspectives of the IV-D Program  Carlson Hall
  • State Perspective for County Collectors (MCRA)  University A
Noon–1:00  Lunch  Carlson Hall
1:00–2:30  Breakout Sessions:
  • PERA A to Z  
  • Data Reliability Audit, Incentives, Self-Assessment - Do you Know the Difference?  
  • The Hague Treaty and UIFSA  Sunwood Center
  • Fraud  University A
  • Cultural Awareness in Child Support Practices: A Bridge Worth Building  
2:30–2:45  Break  Poolside
2:45–4:15  Breakout Sessions:
  • Understanding Financial Assistance  
  • The Art of Execution  
  • Bankruptcy Essentials  Sunwood Center
  • MAXIS Overpayments 101  University A
  • The 2016 Final Rule: What’s Done and What’s Yet to Come?  
4:30–5:30  MFSRC Business Meeting  Weidner/Clarke/Edelbrock
5:30–11:00  Cash Bar  Sunwood Center
6:00–7:00  Dinner  Sunwood Center
7:00–11:00  Dance  Sunwood Center
Tuesday, October 2, 2018

7:30–8:30  Breakfast  Carlson Hall
7:30–10:30  Registration  Front Lobby
8:30–8:35  Announcements  Carlson Hall
8:35–10:00  **KEYNOTE:** The Intangible “It”  
Jack Stahlmann  Carlson Hall
10:00–10:15  Break  Carlson Hall
10:15–11:30  Breakout Sessions:  
• Line Staff Round Table  
• “Let’s Talk!” Supervisor Round Table  
• Round Table Attorney Hot Topics  Sunwood Center  
• MCRA/Collections Round Table  University A  
• Ask SIR  
11:30–1:00  Awards Luncheon  Carlson Hall
1:15–2:45  Breakout Sessions:  
• Federal Prison Re-Integration Simulation  
• Performance Management: Making the Most of Your Human Resources  
• Custody and Parenting Time: The Private Attorney Perspective  Sunwood Center  
• DHS MA State Recoveries  University A  
• Systems Modernization: Envisioning a New Era for Child Support  
2:45–3:00  Break  Poolside
3:00–4:30  Breakout Sessions:  
• The Hague Treaty and UIFSA (repeat)  
• The Three L’s and an R of Supervision  
• Contempt and Modifying Orders Under the Federal Final Rule  Sunwood Center  
• Estate Recovery and Probate Basics  University A  
• Parenting Expense Adjustment  
4:40–5:30  MCAA Meeting for Elected and Assistant County Attorneys  Husky
5:30–7:30  Happy Hour with light snacks  Poolside  
Dinner on your own

Wednesday, October 3, 2018

7:30–8:30  Breakfast  Poolside
8:30–10:00  Breakout Sessions:  
• Behind the Curtains: The Economics of the Minnesota Child Support Guidelines and 2018 Parenting Expense Adjustment  Dr. Jane Venohr  Sunwood Center  
• Locating Clients and Basic Collections Strategies  University A  
10:00–10:30  Break /Check Out  Poolside
10:30–Noon  Breakout Sessions:  
• 2018 Legislative, Case Law, and CLV Update  Sunwood Center  
• Foster Care 101  University A  
Noon–1:30  **New MFSRC Board Meets**  University A
### MFSRC’s Annual Training Conference Program

**Sunday, September 30, 2018**

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<td>5:00–7:00</td>
<td>REGISTRATION</td>
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<td>6:30–8:00</td>
<td>CHILD SUPPORT EXPERIENCES FROM A FATHER’S VOICE</td>
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<td>This Sunday evening session will include some of the Fatherhood focused partners and their participants from across the state. They will share their experiences and interactions they have had with the child support system and the programs will share the partnerships they have developed with county child support offices. Even if you don’t have a fatherhood program in your county, hearing from participants about their experiences and perceptions will help us all work better with the fathers we serve.</td>
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<td>8:00–10:00</td>
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**Monday, October 1, 2018**

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<td>7:45–8:45</td>
<td>BREAKFAST</td>
<td>CARLSON HALL</td>
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<td>7:00–Noon</td>
<td>REGISTRATION</td>
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<td>8:50–9:00</td>
<td>WELCOME AND GENERAL ANNOUNCEMENTS</td>
<td>Carlson Hall</td>
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<td>9:00–10:30</td>
<td>KEYNOTE: R.E.C.T.I.F.Y</td>
<td>Carlson Hall</td>
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<td>H. Adam Harris has for a keynote discussing the ways in which issues of race and identity affect our work, lives, and spirits. So often we believe that these topics live in the head space: Did I say the right thing? Was that offensive? Am I even allowed to think that? When really the answers we are searching for live in the gut, in our feeling space. We really should be asking: How can I practice putting my feelings into action? What makes me feel the way I do? How do I begin connecting to myself, so I can better connect with others? The process begins by empowering yourself to think incisively about your own experience. All our welcome, as we look at ways to understand ourselves and others through a method I call R.E.C.T.I.F.Y.</td>
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BREAKOUT SESSIONS:

10:45–11:45  BREAKOUT SESSIONS:

1. 2018 FEDERAL, STATE, AND COUNTY PERSPECTIVES OF THE IV-D PROGRAM  Carlson Hall
   Tami Masuca—Program Specialist, Administration for Children and Families, US Department of Health and Human Services, OCSE
   Shaneen Moore—Director DHS/CSD
   Rhonda Antrim—Director, Traverse County Social Services

   Join this panel of experts in an overview of the current Federal, State of Minnesota, Tribal, and County IV-D Child Support programs. The speakers will present from their perspective, an historical view as well as a view forward of accomplishments, goals and initiatives relating to the highly complex program administration and equally complex legal aspects to the IV-D program. Audience members will have the opportunity to ask questions of these accomplished members.

   Intended Audience: All Child Support Professionals

2. STATE PERSPECTIVE FOR COUNTY COLLECTORS (MCRA)  University A
   Scott Wotzka—TOP Coordinator/Claims Specialist, DHS
   Maria Tracy—TOP Specialist, DHS

   Staff from the Department of Human Services, Economic Assistance and Employment Supports Division will provide updates on organizational and legislative changes impacting the recovery of income assistance debt. The presentation will include an overview of 2018 MAXIS recovery statistics. Other topics to be covered will include, claims training initiatives, claims policy clarifications, status of Treasury Offset Program, MAXIS systems changes, and open Q and A.

   Intended Audience: Collection Officers, Supervisors

NOON–1:00  LUNCH  CARLSON HALL

1:00–2:30  BREAKOUT SESSIONS:

1. PERA A TO Z  .
   Amy Collins—Benefit Counselor, PERA

   Amy will be sharing information relating to contributions, investing of those dollars, member vesting, retirement, disability and survivor benefits. We will also discuss the PERA website.

   Intended Audience: General Audience

   Kristen Lorsung—Child Support Performance Coordinator, DHS/CSD

   In this session you will learn about the Five Federal Performance Measures, the Data Reliability Audit and Self-Assessment. You will learn why the Office of Child Support requires each federal regulation, why they are important, how they work together and how they don’t.

   Intended Audience: Supervisors
3. THE HAGUE TREATY AND UIFSA

Susan Paikin—Senior Associate with Center for Support of Families

On January 1, 2017, the Hague Child Support Convention came into force in the U.S. As of July 1, 2018, the U.S. has a treaty relationship with 35 countries. The Uniform Interstate Family Support Act of 2008 (UIFSA) was designed to implement the treaty and includes new law and procedures for recognition and enforcement, establishment, and modification of support orders across national boundaries. This program focuses on such topics as: ex officio judicial review of an application under the treaty to recognize a foreign support order; challenges that the registered order is manifestly incompatible with public policy; enforcement of foreign support agreements; assistance with specific measures; direct requests to the court for recognition and enforcement of support orders; definitions of “state” and “foreign country;” enhanced evidentiary rules and forms; and continuing jurisdiction to modify an order when one party moves to another state and the other party resides in a foreign country. Time for questions will be given.

Intended Audience: Attorneys, Child Support Staff, Supervisors

4. CULTURAL AWARENESS IN CHILD SUPPORT PRACTICES: A BRIDGE WORTH BUILDING

Crystal Fairchild—Equity Coordinator, DHS/Healthcare
Bianca Lewis—Training Supervisor, DHS/CSD
Rosalva Hernandez—Help Desk Supervisor, DHS/CSD
Verona Mitchell—Equity Coordinator, DHS/Children & Family Services

This session will discuss Equity in the framework of Micro and Macro Agressions and how they manifest in everyday work/life. We will use the World Café Method to host a large group dialogue around Racial, Gender, Sexual Orientation, Disability, Religion and Social Class Macro/Microagression examples. This is a highly interactive session which will involve working with other session participants in small groups. Maximum of 42 attendees to allow for small group work.

Intended Audience: General Audience

5. FRAUD

Preston Cowing—Welfare Fraud Investigator, Collections Officer, and Child Support Process Server, Brown County
Jim Backlund—Welfare Fraud Investigator, Clay County

Public assistance and its requirements have changed greatly since Welfare Reform in the mid 1990’s. AFDC cash entitlement has been replaced by MFIP, DWP, Housing Grants and work requirements to receive cash assistance. The Child Care Assistance Programs have expanded its role in welfare to work. After a decade of public assistance roles decreasing, the numbers have increased since the start of the great recession in 2008. Eligibility requirements have been loosened up or eliminated completely over the last several years in the Supplemental Nutrition Assistance Program (SNAP) and Medical Assistance (MA). What have all these changes meant to Welfare Fraud? How are these programs being affected by the 2016 elections? This presentation is a basic overview of welfare fraud from the perspective of small and midsized county investigator’s. This is meant to be an interactive presentation with audience participation leading the presenter to specific areas of interest. Case studies if time allows.

Intended Audience: Collection Officers, Supervisors

2:30–2:45 BREAK
BREAKOUT SESSIONS:

1. UNDERSTANDING FINANCIAL ASSISTANCE
   Jeff Digregorio—Financial Worker III, Ramsey County
   Are you confused by the rules Income Maintenance follows? As an experienced Financial Worker, Jeff will share insights into many aspects of their programs including: the application process, documentation or proof, understanding eligibility, compliance rules, GA and outpatient/in patient treatment facilities, household composition, why someone might receive proof/documentation, the PRISM interface, impact on child support, case review of benefits, fraud (how to recognize and report, and the consequences), MAXIS navigation for child support, and popular MAXIS screens that can help us get more information.
   Intended Audience: General Audience

2. THE ART OF EXECUTION
   Dr. Bruce Miles—Ed.D. and Big River Group, LLC
   This session will present a set of strategies and techniques used by very effective leaders in government, education, nonprofits and in business to get followers to repeatedly choose the right path. Emphasis will be on using new strategies for communication, leadership, leveraging time and efforts, more effective planning, and decision-making strategies. Copies of all strategies and handouts will be available to participants on the MFSRC website.
   Intended Audience: General Audience

3. BANKRUPTCY ESSENTIALS
   Scott Orrey—Support Enforcement Agent III, Ramsey County
   Susan Hanstad—Assistant County Attorney, Hennepin County
   Jennifer Stanfield—Assistant County Attorney, Carver County
   Did you know that you can often get child support arrears paid in full in a Chapter 13 bankruptcy plan? Did you know you cannot take certain enforcement remedies while a bankruptcy plan is active against a debtor (ie. contempt)? Over the past year, the Comprehensive Legal Vision Enforcement Group has been working on updating the DHS SIR bankruptcy manual to make a user friendly document for child support professionals as well as attorneys. This presentation will give you an overview of the work that has been done thus far as well as a 101 training on how to navigate your way through the bankruptcy process. Even more importantly, this presentation will address why getting involved in this process is an effective child support enforcement tool. Time will be given for questions.
   Intended Audience: Attorneys, Child Support Staff, Supervisors

4. MAXIS OVERPAYMENTS 101
   Scott Wotzka—TOP Coordinator/Claims Specialist, DHS
   Maria Tracy—TOP Specialist, DHS
   Staff from the Department of Human Services, Economic Assistance and Employment Supports Division will train on the basics of collecting on MAXIS Overpayments, and open Q and A.
   Intended Audience: Collection Officers, Supervisors
5. THE 2016 FINAL RULE: WHAT’S DONE AND WHAT’S YET TO COME?

Jill Olson—Staff Attorney, DHS/CSD
Jessica Raymond—Policy Analyst, DHS/CSD
Jim Demgen—Policy Analyst, DHS/CSD

The Flexibility, Efficiency and Modernization in Child Support Enforcement Programs (a/k/a Final Federal Rule) published in December 2016 significantly impacts much of our work in child support at both the county and state level. This session will focus on the Federal Regulations, policy and procedural changes implemented to date and a projected timeline for changes yet to come, with a focus on the case closure and medical aspects of the rule.

Intended Audience: Child Support Staff, Supervisors

Tuesday, October 2, 2018

7:30–8:30 BREAKFAST

7:30–10:30 REGISTRATION

8:30–8:35 ANNOUNCEMENTS

8:35–10:00 KEYNOTE:
THE INTANGIBLE “IT”

Jack Stahlmann—Trainer, Consultant, Facilitator

Every movie star has an intangible quality that you can't quite put your finger on... or can you? By sharing humorous (and humbling) tales of his Tinseltown adventures, Jack breaks down the "it" factor that makes certain actors stars in Hollywood and shares how you can go from a bit player to a superstar in your profession. In this session you will:

• Learn to channel your inner-Clooney through the simple steps of having the it factor.
• Discover the power of making someone else feel like the most important person in the room.
• Find ways to leverage your "connect" to improve business relationships.

Intended Audience: General Audience

10:00–10:15 BREAK

10:15–11:30 BREAKOUT SESSIONS:

1. LINE STAFF ROUND TABLE

Tracy Pederson—Child Support Officer, Crow Wing County
Scott Orrey—Support Enforcement Aide III, Ramsey County

A true Child Support Worker Roundtable. We will break into small groups to discuss and exchange information on processes and procedures used in your agency. Come prepared to discuss your program and share information. What works? What hasn't worked? Share experiences and lessons learned. The goal is that participants will leave this session and be able to return to their offices with potentially new ideas and approaches to their case-work.

Intended Audience: Child Support State, Supervisors
2. **“LET'S TALK!” SUPERVISOR ROUND TABLE**

Jodi L Krueger—Child Support Supervisor, Mower County
Andrew J Pietsch—Child Support and Supportive Housing Supervisor, Blue Earth County

We will discuss topics submitted through the Northern, Southern, and Metro supervisors groups. We are facilitating what we hope to be some lively discussions on the minds of supervisors around the State. This will be audience driven and participation is a must. Bring your topic and don’t be shy - "Let’s Talk!"

Intended Audience: Supervisors

3. **ROUND TABLE ATTORNEY HOT TOPICS**

Lisa Kontz—Assistant County Attorney, Dakota County
Ben Stromberg—Assistant County Attorney, St Louis County
Jennifer Ryan—Assistant County Attorney, Itasca County

The focus of this Attorney Round Table and Hot Topics session is the August 1, 2018 Parenting Expense Adjustment statutory change. There will be a focus on ethical considerations for public attorneys to be aware of in their limited role in family law cases and the positive and negative affects of decisions counties make on how to implement and interpret the law on the longevity of court orders. Discussion will be held about the Rules of Professional Responsibility relating to working with self-represented litigants, candor to the court, and the complex issues relating to legal advice versus legal information. Some concerns with the new Parenting Expense Adjustment law that will be discussed include the county’s role in determining overnight equivalents, past support using the old law or the new law, certain complex calculations, and how to explain the connection to parenting time orders and child support. Come prepared to share your thoughts and concerns about this shift in the child support laws and how it affects the work we do. Time will be allocated for panel discussion, group discussion, and for questions.

Intended Audience: Attorneys, Child Support Staff, Supervisors

4. **MCRA/COLLECTIONS ROUND TABLE**

Shawn Wagener—Collections Specialist, Scott County
Lori Hanson—Program Trainer/Specialist, Dakota County

The Roundtable is a great informal format for you to ask questions and learn new information. As a group, we will touch on any collection-related topics that you might have questions on. Bring your questions and if you have a great policy or procedure to share, please share with the group.

Intended Audience: Collection Officers, Supervisors

5. **ASK SIR**

Teri Nielsen—Payment Center Specialist, DHS/CSD
Brian Balk—Program Trainer, DHS/CSD
Joyce LaBrosse—Help Desk Lead, DHS/CSD

There is lost wisdom out there, bits and pieces of information that have been forgotten or not communicated. Sometimes people rely on info passed down from one cube to the next, but is that the best way to find the facts? We’ve gathered a DHS Trainer, a Payment Center Specialist and a Help Desk Lead to talk about some of the frequently missed truths that can affect your work. Join us as they talk about their experiences with this lost knowledge, answer your questions, and discuss how you can find the information you need in SIR.

Intended Audience: Child Support Staff, Collection Officers, Supervisors
BREAKOUT SESSIONS:

1. FEDERAL PRISON REINTEGRATION SIMULATION
   Caralee Mortenson—Reentry Affairs Coordinator, FCI Sandstone
   Tonya Gajeski—Reentry, FPC Duluth
   Mike Weaver—Reentry, FMC Rochester
   Jamie Rigling—Reentry, FCI Waseca

   This interactive simulation is designed to help you identify potential challenges and develop realistic plans for your upcoming release from the Bureau of Prisons. It will also help you identify what you can do today to best prepare you for your successful reintegration back into society.

   Intended Audience: General Audience

2. AVOID LEGAL PITFALLS WHEN HIRING AND PERFORMANCE MANAGEMENT: MAKING THE MOST OF YOUR HUMAN RESOURCES
   Karen Clayton Ebert—MCIT Senior Staff Counsel for Risk Control

   Hiring a new employee can be a time-consuming and demanding process. Public employers are required to navigate a series of laws, including state and federal nondiscrimination laws. This presentation points out some of the legal pitfalls that may be encountered by public employers during the hiring process. Issues involving personnel and employment always stimulate concern and can result in litigation. Critical to managing the human resource is the development and implementation of a performance management system. This session focuses on job descriptions, file maintenance, evaluations, dealing with unsatisfactory performance, discipline and other related issues.

   Intended Audience: Supervisors

3. CUSTODY AND PARENTING TIME: THE PRIVATE ATTORNEY PERSPECTIVE
   DeAnne Dulas—Attorney, Sheridan and Dulas, PA
   Karissa Richardson—Attorney, Law Office of Karissa Richardson
   Melissa Rossow—Director and Assistant County Attorney, Ramsey County Attorney’s Office, Human Services Legal Division

   Do you ever wonder why private attorneys do the things they do with cases? Come join two experienced attorneys who practice in the area of family law who can shed some light on the reasons. They will present their top 10 reasons child support attorneys and child support officers don’t like private attorneys being involved in cases. They will discuss client control, dealing with opposing attorneys, why orders may not be as clear as we would like, why they don’t help their former client after they have withdrawn from the case, why they settle cases that we think should be tried, why some cases seem to languish forever, and why some attorneys seem to be afraid of labels for parents. Why do private attorneys do what they do? Join these experienced family law attorneys who will also discuss how the new Parenting Expense Adjustment in Minnesota Statutes, Section 518A.36, and parenting plans and parenting time in general under Minnesota Statutes, Sections 518A.1705 and 518A.175 affects their decisions when representing clients in family court cases. The audience will have an opportunity to ask questions.

   Intended Audience: Attorneys, Child Support Staff, Supervisors
4. DHS MA ESTATE RECOVERIES
Geneva Finn—SRU Manager, DHS
Greg Lulic—SRU County Liaison, DHS

Medical Assistance estate recovery is an ever evolving area of law that has changed greatly in the past five years. It is important for the counties and their attorneys to be advised of the changes in law as well as the Department’s current policies and procedures. This session will discuss the current law and policy of Minnesota’s Medicaid estate recovery program, to include litigation history, liens, claims, hardship waivers, annuities, special needs and pooled trusts as well as opportunities for questions from session attendees.

Intended Audience: Collection Officers, Supervisors

5. SYSTEMS MODERNIZATION: ENVISIONING A NEW ERA FOR CHILD SUPPORT
Jovan Knutson—Performance, Analytics, & Systems Supervisor, DHS/CSD
Carol Thomas—Systems Modernization Team Lead, DHS/CSD

This session will explore what systems modernization means for Minnesota by discussing where we are on the systems modernization journey and where we would like to be. This session will also provide attendees with an opportunity to ask questions and dispel any rumors they may have about systems modernization. This will be an interactive session. Please bring your smart phone if you have one.

Intended Audience: General Audience

2:45–3:00 BREAK POOLSIDE
3:00–4:30 BREAKOUT SESSIONS:

1. THE HAGUE TREATY AND UIFSA
Susan Paikin—Senior Associate with Center for Support of Families

On January 1, 2017, the Hague Child Support Convention came into force in the U.S. As of July 1, 2018, the U.S. has a treaty relationship with 35 countries. The Uniform Interstate Family Support Act of 2008 (UIFSA) was designed to implement the treaty and includes new law and procedures for recognition and enforcement, establishment, and modification of support orders across national boundaries. This program focuses on such topics as: ex officio judicial review of an application under the treaty to recognize a foreign support order; challenges that the registered order is manifestly incompatible with public policy; enforcement of foreign support agreements; assistance with specific measures; direct requests to the court for recognition and enforcement of support orders; definitions of “state” and “foreign country;” enhanced evidentiary rules and forms; and continuing jurisdiction to modify an order when one party moves to another state and the other party resides in a foreign country. Time for questions will be given.

Intended Audience: Attorneys, Child Support Staff, Supervisors
2. **THE THREE L’S AND AN R OF SUPERVISION**

Lisa Burkhartzmeyer—Child Support Supervisor, Scott County  
Leah Bruch—Economic Support Supervisor, Washington County  
Linda Olson—Program Supervisor, Dakota County  
Ruth Sundermeyer—Child Support Supervisor, Aitkin County

Come join us for an interactive session talking about the Three L’s and one R of Supervision. OR…come listen to the three L’s (Linda, Leah and Lisa) and the one R (Ruth) talk about: Leadership, Longevity, Learning and Relationships and how it relates to supervising in the complex world of Child Support.

**In this session we will discuss:**
- Leadership - managing performance, setting boundaries (buddy to boss)
- Longevity - creating work life balance
- Learning - networking, getting involved and
- Relationship - Team building, retention and recruitment.

*We will offer practical advice, suggestions and helpful hints. There will be time to share ideas and have open dialog about real life experiences.*

Intended Audience: Supervisors

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3. **CONTEMPT AND MODIFYING ORDERS UNDER THE FEDERAL FINAL RULE**

Tina Morrison—Support Enforcement Agent III, Ramsey County  
Autumn Nelson—Assistant County Attorney, Ramsey County  
Jennifer Stanfield—Assistant County Attorney, Carver County

Please join us in a discussion about contempt, modifications, and determining ability to pay under the Federal Final Rule. The goal of the Final Rule is to “increase reliable child support for children by setting child support orders based on the Obligor’s earnings, income or other evidence of ability to pay. Orders set beyond a parent’s ability to pay can contribute to unintended consequences, such as unmanageable debt, reduced employment, participation in the underground economy, and increased criminal activities. The goals of this presentation are: (1) to explain the contempt-related provisions in the Final Rule and discuss the current CLV contempt workgroup, (2) to discuss “ability to pay” guidance from the Final Rule and give our thoughts on adjusting current practices as well as deviations, and (3) to discuss modifications and encourage counties to review, and if appropriate, modify more child support orders – either by county-initiated motion or county-facilitated stipulation. Time will be given for questions throughout the presentation.

Intended Audience: Attorneys, Child Support Staff, Supervisors
4. ESTATE RECOVERY AND PROBATE BASICS

Christine Carney—Assistant County Attorney, Anoka County
Joseph Trojack—Assistant County Attorney, Dakota County

What is the Probate Estate? vs. What is the “estate” available for MA recovery?
This section will include a discussion of Minnesota’s expanded definition of estate for MA recovery purposes, types of probate and non-probate assets, methods of transferring assets, real estate interests and continuing interests that exist in life estates and joint tenancies.

MA Claims
This section will address obtaining claims histories, securing the MA claim and a sample of different forms utilized depending upon the court proceeding; we will also explore working with families/heirs in obtaining payment of the MA claim without court proceedings; best practice tips and strategies will be shared.

Probate Process
This section will examine the more formal probate process: how to start a probate, appointment of PR/Special Administrator, sample forms, dealing with family/heirs, achieving payment of the MA Claim, and closure of the estate. This discussion will center on cases where the county is bringing the probate, as opposing to the family or heirs. Special topics will include solvent vs. insolvent estates and managing real estate within the proceeding.

Intended Audience: Collections Officers, Attorneys, Supervisors

5. PARENTING EXPENSE ADJUSTMENT

Tara Borton—Staff Attorney, DHS/CSD
Mary VanNevel—Trainer, DHS/CSD
Melissa Fischer—Help Desk Policy Team Lead, DHS/CSD

By the time the 2018 MFSRC conference takes place, the new Minnesota Parenting Expense Adjustment will have been the law in Minnesota for two months already. This session will provide a brief review of the statutes that were changed and focus on the status of implementation and any issues that have come up. Attendees will also have the opportunity to share questions and comments they have received from case participants and private attorneys.

Intended Audience: Child Support Staff, Supervisors

Wednesday, October 3, 2018

7:30–8:30 BREAKFAST

DINNER ON YOUR OWN

4:40–5:30 MCAA Meeting for Elected and Assistant County Attorneys
Husky Room

5:30–7:30 Happy Hour with light snacks
Poolside

1.5 CLE Applied for
1. BEHIND THE CURTAINS: THE ECONOMICS OF THE MINNESOTA CHILD SUPPORT GUIDELINES AND 2018 PARENTING EXPENSE ADJUSTMENT
Sunwood Center
Jane Venohr, Ph. D—Economist and Research Associate, Center for Policy Research
Melissa Rossow—Director and Assistant County Attorney, Ramsey County Attorney’s Office, Human Services Legal Division

This session focuses on the new parenting expense adjustment. Since it became effective August 1, 2018, it has arguably taken center stage in family law. Recognizing the limitations of the prior parenting expense adjustment, the 2015 Minnesota Legislature authorized the creation of a child support workgroup. This group extensively reviewed alternatives and recommended the new adjustment after much consideration. The impact of the new adjustment is often in the limelight, but less known is that the new parenting expense adjustment has an economic basis. This session will explain the economic basis: how it considers the parenting expenses of each parent; how much is spent for the child’s housing, food, and other expenses; how the adjustment fits with the economics underlying the child support table and the self-support reserve; and other economic evidence relevant to the Minnesota child support guidelines. It will also explore how other states adjust for parenting expenses in their child support guidelines. Whether you work in the County Attorney’s Office, the Courts, in a Child Support Office or partnership agency, please join Jane Venohr and Melissa Rossow as they discuss the economics, laws and policies that have developed since the implementation of the 2007 Minnesota Income Shares Guidelines, and what ultimately drove the Minnesota Legislature to updating the Minnesota Parenting Expense Adjustment. Audience members will have the opportunity to ask questions and engage in the presentation.

Intended Audience: Attorneys, Child Support Staff, Supervisors

2. LOCATING CLIENTS AND BASIC COLLECTION STRATEGIES
Shawn Wagener—Collections Officer, Scott County
Aileen Wagner—Collections Officer, Wabasha County

This session will help you locate clients through Lexis Nexis/Accurint and help with basic collection techniques. With public assistance debts half the battle is locating your clients and then keeping up with where they move to and from, so that correspondence is forwarded to the correct address. By the end of this session you will have knowledge in how to locate clients, how often to try to locate clients, and when to give up trying to locate clients. You will also have a basic knowledge how to collect debts through proven techniques and methods.

Intended Audience: Collection Officers
10:30–Noon  BREAKOUT SESSIONS:

1. 2017 LEGISLATIVE, CASE LAW, AND CLV UPDATE  Sunwood Center
   Patrick Hest—Assistant County Attorney, Ramsey County
   Lisa Kontz—Assistant County Attorney, Dakota County
   Shila Walek Hooper—Chief Deputy Attorney, Isanti County

   Patrick and Lisa will discuss the new changes resulting from the 2018 legislative session that affect family law as well as some bills that did not pass but may be back in the 2019 legislation. They will update the audience as to the “state of child support” today and what issues they are anticipating for the future as well as discussing key state appellate decisions from October 2017 through September, 2018, relating to child support (both published and unpublished cases). Shila will give an update on the Comprehensive Legal Vision (CLV) workgroups.

   Intended Audience: Attorneys, Magistrates, Supervisors, Child Support Staff

2. FOSTER CARE 101  University A
   Lori Hanson—Program Trainer/Specialist, Dakota County
   Dave Lovik—Collections Specialist, Scott County

   This session will cover the basics of foster care as it relates to collections: IVE vs. Non-IVE, parental fees, child income assignments. Please feel free to bring your questions.

   Intended Audience: Collection Officers

NOON–1:30  NEW MFSRC BOARD MEETS  UNIVERSITY A
SPEAKER BIOGRAPHIES

JIM BACKLUND *(Monday: Welfare Fraud 101)* is a Welfare Fraud Investigator for Clay County. He started with Clay County in 1991 as a Collections Officer and then became a Child Support Officer. He has been a Welfare Fraud Investigator with Clay County since 1996. He graduated from Moorhead State University with a Bachelor Degree in Criminal Justice and Political Science. He is a member of the Minnesota Fraud Investigator’s Association and the United Council on Welfare Fraud.

KAREN CLAYTON EBERT *(Tuesday: Avoid Legal Pitfalls When Hiring and Performance Management: Making the Most of Your Human Resources)* has provided risk management advice to MCIT members since 2003. Risk management advice includes following legislative and judicial trends that impact counties and other public entities in Minnesota; providing training on laws that affect counties and other public entities and making recommendations on resolving issues that affect MCIT members. MCIT provides support to its members to avoid lawsuits including those arising out of the employment relationship. Prior to joining MCIT Karen served many years in the county attorneys’ office.

AMY COLLINS *(Monday: PERA A to Z)* has been with PERA since January 2008. Starting in the calculations department, she moved into the education department in 2015 and has been there since. Amy conducts a variety of different programs. She enjoys assisting PERA members in understanding their benefits and finds the job both rewarding and challenging.

PRESTON COWING *(Monday: Welfare Fraud 101)* is the Welfare Fraud Investigator for Brown and Sibley Counties in Southern Minnesota. He is also the Collections Officer and Child Support Process Server for Brown County. Preston has worked in Brown County since 1994 and joined Sibley County in 1999. He is a Past President of the Minnesota Fraud Investigator’s Association; a member of the United Council on Welfare Fraud and in 2003 received his certificate as a Certified Welfare Fraud Investigator. Preston graduated from the University of South Dakota with a Bachelor’s Degree in Political Science with an emphasis in Criminal Justice.

DEANNE L. DULAS *(Tuesday: Custody and Parenting Time: The Private Attorney Perspective)* is a shareholder and attorney at Sheridan & Dulas, P.A. Ms. Dulas has practiced in the area of family law for more than 22 years and represents clients throughout the state of Minnesota. Ms. Dulas has presented at CLEs on topics including child support, pre-nuptial agreements and legal ethics. Active in the legal community, Ms. Dulas is a longstanding member of the First District Ethics Committee and currently serves as the Committee Chair. Ms. Dulas has also served on the Board of Legal Assistance of Dakota County since 2001, currently serves on its executive committee and is a four-time past-president. Ms. Dulas was featured in Attorney at Law Magazine, November 2016 issue of Women in the Law, and presently hosts a monthly radio show on family law issues to educate the public on family law topics.

TAMI MASUCA *(Monday: 2018 Federal, State, and County Perspectives of the IV-D Program)* is a Program Specialist with OCSE’s Region V office in Chicago, IL, working with Minnesota’s IV-D program, the four Tribal IV-D programs located in Minnesota and three in Wisconsin. Prior to her current position with the OCSE she worked exclusively in Tribal IV-D programs since 1999. She has worked with four different Tribes as a Tribal IV-D director, a child support manager, and a technical specialist. She has provided training and technical assistance to numerous Tribes across the nation as a consultant. She has extensive experience in document development and training in tribal child support issues. During her career she has served on the National Tribal Child Support Association board as a founding member, the NCSEA board, the Model Tribal System Workgroup, the National Judicial-Child Support Workgroup and the National Strategic Planning Workgroup to name a few.

DR. BRUCE MILES *(Monday: The Art of Execution)* is the owner and CEO of the Big River Group, LLC. He has also been an Assistant Professor and taught Graduate and Doctoral coursework in the areas of leadership, research, planning, finance and personnel. He is a national-level presenter and trainer in the areas of strategic planning, organizational improvement, organizational conflict, and difficult employees. Bruce has worked as a consultant for the past thirty one years and works with more than 8,000 participants/120 organizations each year.
SUSAN PAIKIN (Monday and Tuesday: The Hague Treaty and UIFSA) is a Senior Associate with the Center for the Support of Families (CSF), a Division of SLI Global Solutions, LLC. She works with the federal Office of Child Support Enforcement on policy, legal, and training issues surrounding interstate and international child support, including the 2007 Hague Child Support Convention and UIFSA 2008.

Susan was an official observer to the Uniform Law Commission drafting committees for all four iterations of UIFSA (1992, 1996, 2001 and 2008) and for the Uniform Parentage Act (UPA 2002). She has written and lectured extensively on a wide range of child support issues, and she has worked as a trainer for both NCJFCJ and the National Judicial College.

Before joining CSF, Susan served from 1978-1994 as a Master for the Family Court of Delaware and the court’s director of child support. Additionally, she drafted policies, procedures and cooperative agreements to enhance Delaware’s child support enforcement program and developed and updated Delaware’s first in the nation statewide child support (Melson) guideline formula.

Susan served as President of the Eastern Regional Interstate Child Support Association (ERICSA) and as Secretary of NCSEA. She also served on the Board of Editors for Delaware Lawyer for 24 years, including as issue-editor for seven volumes of this quarterly publication of the Delaware Bar Foundation. Recently, she co-authored, with Meg Haynes, “Reconciling” FFCCSOA and UIFSA, Family Law Quarterly, Vol. 49, No. 2 (Summer 2015). She is a member of the Bar of the Supreme Court of the State of Delaware and retired from the Bar of the Commonwealth of Pennsylvania.

KARISSA RICHARDSON (Tuesday: Custody and Parenting Time: The Private Attorney Perspective) is a solo attorney, practicing in the area of Family Law. In addition to private family law clients, she represents low-income parties as court-appointed counsel in paternity actions in Dakota and Ramsey Counties and in CHIPS and contempt actions in Dakota County. Karissa is also a Guardian ad Litem with the Shakopee Mdewakanton Sioux Dakota Tribal Court. Karissa graduated from William Mitchell in 1997 and worked as a law clerk for Judge Spencer Sokolowski in Anoka County before becoming the staff attorney with Legal Assistance of Dakota County from 2000 to 2005. Since then, she has been in private solo practice, working primarily in Dakota and Ramsey Counties.

JACK STAHLMANN (Tuesday: The Intangible “It”) His entertaining and informative presentations are built around his experiences in Los Angeles as an actor, producer, director — and of course, a waiter. In Hollywood, he launched his own production company which created several films that enjoyed international success and was an Assistant Director for the Margaret Cho stand-up show, Cho Revolution. As an actor, his shining moment came in a co-star role on the CBS drama Cold Case, where he played a wimpy park ranger. He also appeared on Days of Our Lives and several commercials. Jack has been a regular contributor to The Huffington Post and currently resides in St. Paul, Minnesota.

JANE VENOHR PH.D. (Wednesday: Behind the Curtains: The Economics of the Minnesota Child Support Guidelines and 2018 Parenting Expense Adjustment) is an Economist/Research Associate at the Center for Policy Research, Denver, CO. In the last 10 years, Dr. Venohr has assisted over 30 states with the review or development of their child support guidelines or the development of formulas for special factors such as shared-parenting time, low-income noncustodial parents, and additional dependents. She has provided expert testimony to several state legislative committees and state supreme court committees.

Dr. Venohr’s other areas of research include employment programs for low-income obligated parents, medical child support, child support passthrough and disregard, childcare assistance, and Medicaid. Dr. Venohr has published child support guidelines articles in the Family Law Quarterly and the Journal of the American Academy of Matrimonial Lawyers. Dr. Venohr also teaches macroeconomics at Colorado Mountain College (CMC) and teaches business statistics at a medium-security prison as part of a small business degree offered by CMC. She has a Ph.D. in economics from the University of Colorado.