| MINNESOTA FAMILY SU<br>2017 ANNUAL<br>CONFERENCE | JPPORT & RECOVERY COUNCIL        | M ATA |
|--|----------------------------------|-------|
|  | MA<br>RECOVERY<br>101            |       |
|  | Nancy Menssen<br>Hennepin County |       |
| 9/13/2017  |                                  |       |

## What is MA Recovery?



- Statute 256B.15
- Recovery of funds to reimburse for amount spent on cost of care for clients.
- The County collects remaining assets from eligible Medical Assistance recipients who have passed away.

## Who are eligible MA recipients?



- Clients who received GAMC (General Assistance Medical Care) at any age. County percentage of recovery: 50%
   GAMC program ended 2/28/11
- Clients over 55 who received (AC) Alternative Care Services after 2003.
   County percentage of recovery 10%
- Clients who received (LTSS) Long Term Support Services after age 55. County percentage of recovery 25%
   We will touch on LTSS later.

| How do we     | know when a |
|---------------|-------------|
| client has pa | assed away? |



- Newspaper obituaries
- Nursing home notices
- Funeral home notices
- Family
- Eligibility workers
- DHS death match list from MN-ITS
- Commissioner notices from DHS
- Any other ways?

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#### Now What?



You have been notified of a client's passing, how do you know if there are recoverable MA claims?

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### Start by checking MAXIS



• STAT:MEMB age? Family members under 21?

• STAT:MEMI marital status why?

• STAT:FACI long term support services?

• STAT:PNLR assets?

• STAT:AREP send notice to this individual

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| Sowhat is LTSS??  How do we know if we can recover estate assets?  |   |
|--|---|
| 9/13/2017 MFSRC Annual Conference 7  |   |
| Uxsindinde.  |   |
| Russing facility services (MRS)  Horns and conservativy-based services (MCER)  Walver HCBS  Alternatibercane (AC)  Exalt rejuny (B)  Garmanity elevation core (EAC)  |   |
| Community access for discribing tackerson (CAUN) Developments dissold liber (DEC) Claiming undown (DEC) November 16:09 Herra hashib services  The Community of the Caunty  |   |
| <ul> <li>Home case rusting</li> <li>Home health side services</li> <li>Mainbed supplies and equipment</li> <li>Physical therapy, occupational therapy, and speech therapy, when the service is provided by a home health agency</li> <li>Parantal dark accessable (PCA)</li> </ul>   |   |
| Products the community of the product of the p      |   |
| or and of the second control of the second c | • |
|  |   |
|  |   |
|  |   |
| Link to DHS Estate Recover Manual  |   |
|  |   |
| http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased  |   |
| &dDocName=SRU-030101   |   |
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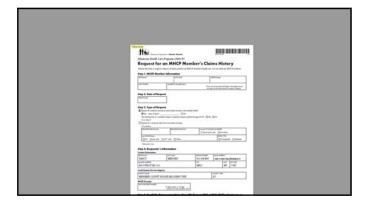
## Where to get LTSS totals?



- Fill out and send form DHS-2133 to DHS Special Recovery Unit to get the recoverable claim total.
- <a href="https://edocs.dhs.state.mn.us/lfserver/Public/DHS-2133-ENG">https://edocs.dhs.state.mn.us/lfserver/Public/DHS-2133-ENG</a>
- <u>DHS.SRUfax@state.mn.us</u> email to send form.
- Wait © © ©

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#### Can I use PIN totals?



- No, you cannot use the total of claims that show up on PIN for your claim.
- You can however see if MA has paid direct payments to a LTC facility
- You can see that AC or GAMC was paid out for the client
- You can see dates of service

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| Decedent | has a | recov | erable |
|----------|-------|-------|--------|
| Claim    |       |       |        |



- The first thing we do at Hennepin County is file a Demand for Notice with the probate court.
- With the filing of this form you are mandating anyone, attorney or private individual to notify you when they initiate probate proceedings.

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DEMAND FOR NOTICE

Demandant as agent of Hennepin County Human Services state:

- 1. My address is 300 South Sixth Street, Mail Code 134, Minneapolis, MN 55487
- 2. My telephone number is (612) 596-9387.
- Hennepin County has a financial or property interest in the Estate of the Decedent, for the following reasons: Hennepin County is a creditor in the above named estate.
- 4. Decedent's date of birth:
- 5. Decedent's date of death:
- Decedent's last known address:

WHEREFORE, I demand notice of all orders and filings pertaining to the Estate. Notice shall be served upon me at the address stated above, or my attorney, named below.

 $Under \ penalties \ for \ perjury, I \ declare \ or \ affirm \ that \ I \ have \ read \ this \ document \ and \ I \ know \ or \ believe its \ representations are true \ and \ complete.$ 

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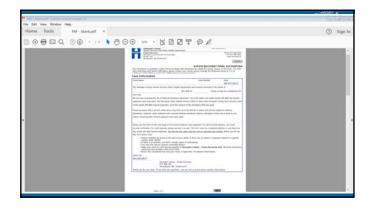
# How do you start the recovery process?



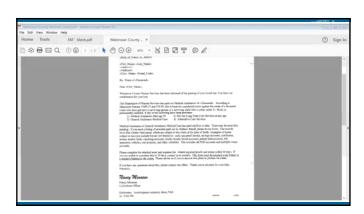
- Send a notice of claim letter and asset assessment form to Maxis arep or next of kin.
- When to send the notice? Do you have to wait 30 days?
  - No, you do not have to wait 30 days
  - Hennepin County waits at least 14 days from date of death
  - Smaller Counties can mail after funeral.
- What language does the claim letter have to include?
  - Include Statute number
  - Hardship language
  - Due date

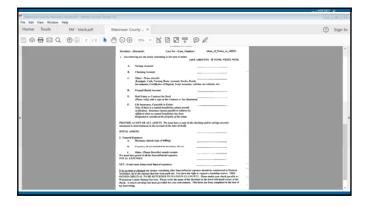
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Before you can review the asset assessment you need to know a few things......

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Order of claims payable in an estate. MN Statute 524.3-805

- 1.Costs and expenses of administration
- 2.Reasonable funeral expense
- 3.Debts and taxes with preference under federal law
- 4.Expenses of lost illness and MA debt (paraphrased)

Allowed expenses?

MA Estate Recovery Manual not bulletin 17-21-02

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| IV. Funera | I Expenses | Policy |
|------------|------------|--------|
|------------|------------|--------|

If a deceased person's (decedent's) estate does not have enough assets to pay all the claims made against it, Minnesota law prioritizes payment of the decedent's "reasonable funeral expenses" before MA claims. Reasonable funeral expenses are paid from the estate before you or the state can recover MA payments from the estate. You must adopt either the following funeral expenses policy or your own policy that is in accordance with the following policy.

| A. Reasonable funeral expenses Reasonable funeral expenses include the following:  - Expenses directly related to goods sold or offered for sale or rental in connection with the final disposition of the human body  - Services sold in connection with the final disposition of the human body  - Coods that may be used for a funeral service  - Services that may be used for a funeral service   | M<br>FSRC     |
|--|---------------|
| Reasonable costs for the following items are paid before MA claims:  |               |
| Certificates of death (up to two) (five)   |               |
| Mortuary expenses: O Cremation   |               |
| o Embalming  |               |
| <ul> <li>Casket (get a quote for the least expensive casket from two funeral homes within the county and set the expense guideline at the least expense guideline guidelin</li></ul> | ess expensive |
| or the two quotes)  Clothing for the body, only if clothing is unavailable   |               |
| Coloning for the early, only it coloning to disavolution   |               |
| Ground transportation of the body  |               |
| <ul> <li>Interment:</li></ul>  |               |
| o Vault o Burial of cremated remains   |               |
| o burial ol cremateo remains Grave marker = Towest-not stone marker  |               |
| Engraving  |               |
| o Winter hurial  |               |
|  |               |
| <ul> <li>Memorial service, viewing, and visitation: One of the following: Public visitation service</li> </ul>   |               |
| Funeral service  |               |
| Grave site service   |               |
| Fee or required donation for one officiant   |               |
| Music (one instrument or vocalist)   |               |

#### B. Unreasonable funeral expenses

- Figure 2 Figure 2 Figure 3 Figure 3 Figure 3 Figure 3 Figure 4 Figure

- Clothing, unless clothing for the deceased is unavailable
   Police escort
   Memorial cards and thank you cards
   Memorial donations
   Planning costs



| Henstephn County Funeral Expense Policy  I. Allowable funeral expenses:  Examinist one in fast following turns or pair before McAchines  • Centification of their following turns or pair before McAchines  • Centification of their following turns or pair before McAchines  • Centification of their following pair  • Canada Compensation of the holy  • Contraction of their following pair  • Contraction of their following pair of their following pair  • Contraction of their following pair of their following pair  • Contraction of their following pair of their following pair  • Contraction of their following pair of their fo | FSRC FSRC |
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## Reviewing the assets/expenses



- No remaining assets:
  - The funeral cost and final allowable bills have used up all the client's remaining resources.
  - What do Counties allow for final bills? Phone? Cable?
- Put proofs in file and close the case. Most estate files have the same retention time as other Maxis cases.

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## Assets Remaining?



- Did the arep/nok send a check?
  - Put the proofs in the file and close case.
- Can the arep/nok access bank account?
  - The County will then have to issue an affidavit to the bank and recover the funds.
  - The County may have to pay some final bills for the client after recovery of bank funds.
- Arep/nok didn't fill out the form completely or filled it out in error?
  - Send a letter requesting additional information.

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## Serving Affidavits

- An affidavit of collection is a procedure that transfers assets of estates that would otherwise be probated and that have a net value of under \$75,000. With the affidavit, there is no court appearance, no personal representative appointed, and no mailed notification to interested parties. Presenting the affidavit to the possessor of the decedent's property is sufficient to make the transfer. The affidavit can transfer only personal property. Personal property includes bank accounts, stocks, furniture, motor vehicles, and the like; it does not include real estate.
- (excerpt from MA Estate Recovery Manual)

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- To recover MA claims under Minnesota Statutes, section 256B.15, you may use an affidavit of collection to collect the deceased MA recipient's personal property once 30 days or more have passed since the decedent's death. See Minnesota Statutes, section 524.3-1201.
- The affidavit can collect the decedent's personal property in safe deposit boxes, interests in multiple-party accounts, and debts owed to the decedent. See Minnesota Statutes, sections 524.3-1201, 55.10, and 524.6-207.
- There are important limitations to affidavits of collection. An affidavit of collection may be used only when the decedent's estate consists of personal property with a net value of \$75,000 or less. In addition, you cannot exercise the right to collect by affidavit when a request for appointment of a personal representative is pending.

  (Excerpt from DHS Estate Recovery Manual)

#### Timing for the Affidavit



- You must wait 30 days after death to serve the affidavit.
- Banks will take affidavits on a first come first serve basis.
  - You may need to get to the bank early!

#### **Customer Service**



- Answering questions from the arep or next of kin:
  - Be respectful and kind.
    - Don't be afraid to offer your sympathy and find common ground.
  - Know your stuff! Sound confident and competent.
  - Be prepared, have statute numbers handy. Have Maxis case pulled up or file open.
  - Be careful to not give legal advice.

| Helpful | Inforn | nation |
|---------|--------|--------|
|---------|--------|--------|



DHS-7273: Minnesota Health Care Programs Medical Assistance Estate Recovery and Liens

DHS-5186: Alternative Care Program Estate Recovery Information

Clients receive copies of these when applying but family members don't always see this. Very good information on estate recovery and proof that the client knew their estate could be subject to recovery.

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