REDIRECTION ISSUES IN CHILD SUPPORT AND COLLECTIONS

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FOSTER CARE REDIRECTION

LORI HANSON

IVE VS. NON-IVE FOSTER CARE

IVE:

- FEDERALLY FUNDED
- ELIGIBILITY DETERMINED BY INCOME, LIKE PUBLIC ASSISTANCE
- IS CONSIDERED PUBLIC ASSISTANCE
- REFERRALS TO CHILD SUPPORT VIA REFERRAL THROUGH PUBLIC ASSISTANCE
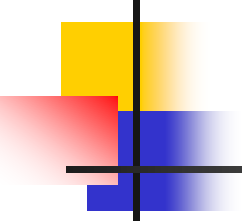
NON IVE:

- COUNTY FUNDED
- IF NOT IVE ELIGIBLE **AND** REIMBURSABLE, BECOMES NON-IVE FOR CHILD SUPPORT PURPOSES
- IS CONSIDERED NON-PUBLIC ASSISTANCE
- REFERRALS ARE MANUALLY MADE BY COLLECTIONS WORKER
- CORRECTIONS PLACEMENTS (JUVENILE ORDERS VS CHIPS ORDERS)

WHY REDIRECT?

- IVE redirect is not optional
- Non IVE is optional and is done on a county by county basis
- Child support has many more enforcement tools than collections.
    - Federal tax intercepts
    - Income withholding
    - Driver's license suspension, as well as passport suspension and contempt
    - Many automated locate tools

- Easier and more successful to collect from the source than to try to recoup child income from the receiving parent "after the fact"

- Disadvantage is that non-custodial parent may be, or may become, a non-payor and there is a non-paying case "on the books"

THINGS TO CONSIDER

- **How much is the obligation?**
- **How long will the child be in services?**
- **Is it worth the $25 fee**
- **Is there a chance that this debt will be collectable?**
- **Is the debtor's whereabouts known?**
- **Has money ever been received?**
- **Is the underlying order from another state?**

MAINTAINING COUNTY/INTERSTATE

- The county with the underlying (mom and dad) case generally will maintain the foster care case.
- The county with the services must pay the $25 fee and set up the case.
- Consult the other county on whether or not they will accept the case BEFORE paying the fee/setting up the case.
- If the underlying order is from another state, that state needs to be contacted regarding approval to redirect. If approved, the county with the underlying order should take the case, however some will not.

MEDICAL AND CHILD CARE

- Medical support should stay on the underlying case, particularly on Non IVE cases. May need to MANUALLY be flipped to AFC if child is on MA.

- Child Care charging should be stopped.

LEGAL AUTHORITY TO REDIRECT

- In Dakota County, Appendix A is - attached to both CHIPS and Juvenile orders.

- Child income assignment under Statute
  (Child protection: 260C.331)

- Parental fee notification

- Voluntary agreements

SETTING UP THE REDIRECT IN PRISM
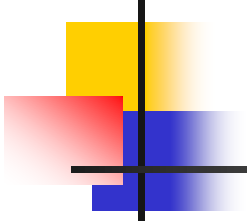
IVE COMES THROUGH CRDL REFERRAL

- Case is built by intake and transferred to the appropriate worker(s)
- Cases built against BOTH parents
- Generally an establishment will be needed against the custodial parent, though in IVE cases, often it is a $0 order.

*Action (A,B,C,D,M,N):

Case: 0012007804 02 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007804 02   Worker: 037C0007 Stat: OPN Func: IN
CP Name: DAKOTA, IVE FC AGENCY   Prog: FCC
NCP Name: HATHAWAY, CAROL J.   File Loc:

No of Oblig: 1   Effective Date: 07/2009
Oblig Code: BASIC SUPPORT   Court File Nbr: 2-3-7820
Status: A   Deact Reason: ___   Jdgmnt Co Seq No.: __
Type: FCC   Type Chg Date: Co Seq No.: 01 Jdgmnt Seq No.: __
Accruing: Y   Offset Ind: N   Juris: 27037 - DAKOTA
       CO Mo Amt: 50.00 Freq: M Amt: 50.00   Beg Date: 05/01/2009
       Offset Amt: 0.00 Freq: _ Amt: 0.00   End Date: _____
Monthly Accrual: 50.00 Freq: M Amt: 50.00
    Mo Non-Accrl: 0.00 Freq: _ Amt: 0.00
Mo Non-Accrl Cd: _   Int Ovr: N Debt/Arr: A Reserved: N Debt Type Sup: _

Direct Command: _____ (NCOD)
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
 DEBT NCP-001200780402-CCH-01 displayed effective for 07/30/09
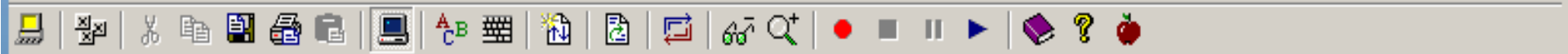
55   Ready (1)   64.8.128.17   A14T@865   13:50:12 7/30/2009   NUM   00:24:52   03, 029

*Action (A,B,C,D,M,N):   █

Case: 0012007804 02 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007804 02   Worker: 037C0007 Stat: OPN Func: IN
CP Name: DAKOTA, IVE FC AGENCY   Prog: FCC
NCP Name: HATHAWAY, CAROL J.   File Loc:

 Oblig Review Dt: _____   Variable Oblig: N
 Docket Dt: Judgment Exp Dt: Review Dt: _____
 Charge Int: YES

                IW Variance: N   CRA Notice: CRA Sub Type:
Comments:
1__ of   _____

 Pay to Jurisdiction & Address: DAKOTA CO FINANCIAL   Separate Entity:
FIPS: 27 037 Dest: 99   Addr 1: CHILD SUPPORT PAYMENTS
In/Out State: I   Addr 2: 1590 W HIGHWAY 55
                         City: HASTINGS   St: MN Zip: 550332372

Direct Command: _____   (NCOD)
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
Scrolling performed.

```
V4FFHK01                          PRISM        In: PWQQ60 via QQTP  @865 X119310
07/30/09                  Obligation Balance Detail                      1 more >
*Action (B,C,D,M,N):          █
Case: 0012007804  02 Oblig Owner:  NCP Oblig Code:  CCH Oblig Nbr:  01
Case: 0012007804 02                          Worker: 037C0007 Stat: OPN Func: IN
CP Name:  DAKOTA, IVE FC AGENCY                          Prog: FCC
NCP Name: HATHAWAY, CAROL J.                             File Loc:
EMP Name:


Oblig Code:  BASIC SUPPORT            Acctg Date:   07/2009
Type:    FCC  IV-E FOSTER CARE OBLIG.   Accru:  Y Oblig Begin Date: 05/01/2009
Pay to Juris:                             Status: A
     Monthly Accrual:        50.00   Monthly Non-Accrual:          0.00
  Unpaid Mo Accrual:  _____50.00   Unpaid Mo Non-Accrual:  _____0.00

                Principal      Interest       Total      Total Owed   PI Condtnl
  PA Arrears      ___100.00      _____0.00      100.00
  NPA Arrears     _____0.00      _____0.00        0.00               _____0.00
  Total            100.00          0.00        100.00      150.00

Direct Command: _____   ( OBBD )
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F6=Arws,F10=Left,F11=Right,F13=TRBL,F18=Main
F19=Glob,F20=Audit
 Debt Bal NCP-001200780402-CCH-01 displayed effective for 07/01/09
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NON IVE NEEDS MANUAL REFERRAL

- FORMS
  - **Application**
  - **Request for fee through financial services (in Dakota…your county may be different!)**
  - **Intake builds and transfers to appropriate worker.**
- Non IVE may become IVE (or vice versa)

```
V4FEAT01                      PRISM      In: PWQQ60 via QQTP  @865 X119310
07/30/09                 NCP Obligation Detail                    2 more >
*Action (A,B,C,D,M,N):
Case: 0012007654 01 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007654 01                    Worker: 037SYS01 Stat: OPN Func: EN
CP Name:  DAKOTA, NON-IVE FC AGENCY                        Prog: NPA
NCP Name: HATHAWAY, CAROL J.                              File Loc:


No of Oblig:  1                     Effective Date: 09/1998
Oblig Code: BASIC SUPPORT           Court File Nbr: F1-96-7983
Status: A   Deact Reason: ___       Jdgmnt Co Seq No.: __
Type:   NPA  Type Chg Date:         Co Seq No.: 01 Jdgmnt Seq No.: __
Accruing: Y        Offset Ind: N    Juris: 27037 -  DAKOTA
      CO Mo Amt:   216.07 Freq: M Amt:    216.07    Beg Date: 09/01/1998
     Offset Amt:     0.00 Freq: _ Amt:      0.00    End Date: _____
Monthly Accrual:   216.07 Freq: M Amt:    216.07
   Mo Non-Accrl:     0.00 Freq: M Amt:      0.00
Mo Non-Accrl Cd: _  Int Ovr: N  Debt/Arr: A  Reserved: N  Debt Type Sup: _



Direct Command: _____ ( NCOD )
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
 DEBT NCP-001200765401-CCH-01 displayed effective for 09/01/98
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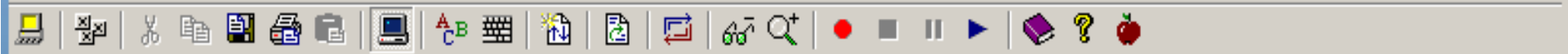
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V4FFHK01                          PRISM        In: PWQQ60 via QQTP  @865 X119310
07/30/09                   Obligation Balance Detail                  1 more >
*Action (B,C,D,M,N):        █
Case: 0012007654  01 Oblig Owner:  NCP Oblig Code:  CCH Oblig Nbr:  01
Case: 0012007654 01                         Worker: 037SYS01 Stat: OPN Func: EN
CP Name:   DAKOTA, NON-IVE FC AGENCY                         Prog: NPA
NCP Name: HATHAWAY, CAROL J.                            File Loc:
EMP Name:


Oblig Code:  BASIC SUPPORT              Acctg Date:   09/1998
Type:   NPA  NON PUBLIC ASSISTANCE OBL  Accru:  Y Oblig Begin Date: 09/01/1998
Pay to Juris:                             Status: A
      Monthly Accrual:          0.00   Monthly Non-Accrual:          0.00
  Unpaid Mo Accrual: _____216.07   Unpaid Mo Non-Accrual: _____0.00

                 Principal       Interest        Total      Total Owed    PI Condtnl
  PA Arrears      _____0.00      _____0.00        0.00
 NPA Arrears      ___432.14      _____0.00      432.14                    _____0.00
 Total             432.14          0.00         432.14       648.21

Direct Command: _____ ( OBBD )
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F6=Arws,F10=Left,F11=Right,F13=TRBL,F18=Main
F19=Glob,F20=Audit
  Debt Bal NCP-001200765401-CCH-01 displayed effective for 09/01/98
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CASES WITH MULTIPLE CHILDREN

- Amount to be redirected is determined by dividing the obligation by the number of UNEMANCIPATED children

- Occasionally you may have a per child order

- If emancipation of one (or more) of the children is upcoming, calendar to redetermine redirect amount.

COLA

- When entering the underlying order, the cola date should be updated to reflect the last date cola ran. Cola should run on a foster care redirect just as it would on the underlying case.

CAUTION Be sure to update COLA on the underlying case if it runs on the Foster Care case!

CASE CLOSING

- Collections agents need to be sure to notify child support when child is no longer in services.

- PRISM should get an interface when IVE cases close.

- Money may need to be returned by county financial services if the county is overpaid. (CPODs)

BEST PRACTICE

- When possible, it is beneficial to have one child support worker who specializes in foster care.
  - Receiving the referrals
  - Determining where cases need to go (paternity, establishment, enforcement)
  - Adding the orders
  - Setting up the charging and making the adjustments on both cases (underlying and foster care)
  - Contacting other counties when necessary
  - Liaison between collections and foster care

OTHER CHILD INCOME

- Social Security – If long term placement, may redirect to county

- Adoption Subsidy – cannot be redirected. Must bill parents for this amount.

OTHER REDIRECTS

LORI PORTER

ADDITIONAL HANDOUTS

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V4FCAE01                        PRISM     In: PWQQ60 via QQTP  YH76 X119310
09/17/13                 Case Activities by Date              2 more >
Case: 0012007320 01                   Worker: 037C0007 Stat: OPN Func: EN
CP Name:  ROSS, DOUGLAS                             Prog: NPA
NCP Name: HATHAWAY, CAROL J.                        File Loc:


 Actn N W Date      Type    Description
   █         09/17/13  D0504   F0504 CP REDIRECTION STOP NOTICE
   _         09/17/13  D0503   F0503 NCP REDIRECTION STOP NOTICE
   _         09/17/13  D0501   F0501 CP REDIRECTION NOTICE
   _         09/17/13  D0500   F0500 NCP REDIRECTION NOTICE
   _         04/22/10  M2210   CNTY/OFC/TEAM/POS MANUALLY REASSIGNED
   _  N      07/30/09  M1010   NCP MAIL ADDRESS ADDED / CHANGED
   _         07/29/09  M1008   CHILD DOB ADDED / CHANGED
   _  N      10/09/98  E9680   POF NOTICE CREATED FOR POF
   _  N B    10/09/98  E9602   INCOME WITHHOLDING ADDED/CHANGED
   _  N      10/09/98  E9680   POF NOTICE CREATED FOR POF
   _  N B    10/09/98  E9602   INCOME WITHHOLDING ADDED/CHANGED


Case: 0012007320 01  From: 09/17/2013  To: 01/01/1995
Direct Command: _____ ( CAAD )
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F5=Add,F7=Up,F8=Down,F9=Print,F10=Left
F11=Right,F13=TRBL,F18=Main,F19=Glob,F21=Asc
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File Edit Session Options Transfer View Script Help

```
V4FCAE01                        PRISM      In: PWQQ60 via QQTP  YH76 X119310
09/17/13                   Case Activities by Date                    2 more >
Case: 0012004812 02                       Worker: 037C0007 Stat: OPN Func: IN
CP Name:  CLEAVER, JUNE                                    Prog: NPA
NCP Name: HATHAWAY, CAROL J.                               File Loc:


 Actn N W Date        Type     Description
    █         09/17/13  D0505    F0505 CAREGIVER REDIRECTION STOP NOTICE
    _         09/17/13  D0502    F0502 CAREGIVER REDIRECTION NOTICE
    _         09/17/13  M0200    IV-D CASE OPENED
    _         09/17/13  I0200    NEW IV-D CASE ASSIGNED TO INTAKE
    _         08/01/97  I0010    NPA APPLICATION RECEIVED
                           *** End of Data ***
```

```
Case: 0012004812 02  From: 09/17/2013  To: 01/01/1995
Direct Command: _____ ( CAAD )
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F5=Add,F7=Up,F8=Down,F9=Print,F10=Left
F11=Right,F13=TRBL,F18=Main,F19=Glob,F21=Asc
```