

Stamps #1

Subject: FW:

Phone Contact Report, County Summary

Cty	Team Worker Name	OP ID	Activity Type	Count
145	BBB	X173005	Inbound	75
145	BBB	X173005	Outbound	62
145	BBB	X173005	_Other	38
	Total			175
145	BBB	X173590	Inbound	21
145	BBB	X173590	Outbound	40
	Total			61
145	BBB	X173793	Inbound	29
145	BBB	X173793	Outbound	31
	Total			60
145	BBB	X173321	Inbound	31
145	BBB	X173321	Outbound	28
145	BBB	X173321	_Other	6
	Total			65
145	BBB	X173333	Inbound	29
145	BBB	X173333	Outbound	41
	Total			70
145	BBB	X173657	Inbound	52
145	BBB	X173657	Outbound	38
145	BBB	X173657	_Other	3
	Total			93
145	BBB	X173007	Inbound	28
145	BBB	X173007	Outbound	23
145	BBB	X173007	_Other	3
	Total			54
145	BBB	X173353	Inbound	29
145	BBB	X173353	Outbound	46
145	BBB	X173353	_Other	3
	Total			78
145	BBB	X173653	Inbound	22
145	BBB	X173653	Outbound	28
145	BBB	X173653	_Other	6
	Total			56
	BBB Total			712
145	CCC	X173303	Inbound	7
145	CCC	X173303	Outbound	17
145	CCC	X173303	_Other	1
	Total			25
145	CCC	X173780	Inbound	26
145	CCC	X173780	Outbound	102
	Total			128
145	CCC	X173228	Inbound	47
145	CCC	X173228	Outbound	65
145	CCC	X173228	_Other	15
	Total			127
145	CCC	X173002	Inbound	46
145	CCC	X173002	Outbound	58
145	CCC	X173002	_Other	11
	Total			115
145	CCC	X173620	Inbound	36
145	CCC	X173620	Outbound	54
	Total			90

145	CCC		X173302	Inbound	51
145	CCC		X173302	Outbound	63
145	CCC		X173302	_Other	16
		Total			130
145	CCC		X173008	Inbound	80
145	CCC		X173008	Outbound	75
145	CCC		X173008	_Other	1
		Total			156
145	CCC		X173003	Inbound	11
145	CCC		X173003	Outbound	77
		Total			88
145	CCC		X173357	Inbound	28
145	CCC		X173357	Outbound	51
145	CCC		X173357	_Other	3
		Total			82
145	CCC		X173332	Inbound	3
145	CCC		X173332	Outbound	27
		Total			30
145	CCC		X173202	Inbound	37
145	CCC		X173202	Outbound	39
145	CCC		X173202	_Other	14
		Total			90
	CCC Total				1,061
145	DDD		X173580	Inbound	25
145	DDD		X173580	Outbound	30
145	DDD		X173580	_Other	1
		Total			56
145	DDD		X173203	Outbound	1
		Total			1
145	DDD		X173276	Outbound	1
		Total			1
145	DDD		X173012	Inbound	9
145	DDD		X173012	Outbound	6
		Total			15
	DDD Total				73
	Grand Total				1,846

Streams#2

2011 PRISM Documented Outl

Source: Phone Contact Report, County Su

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11
Worker	111	105	88	94	93	110	77	41		
Worker	74	57	87	122	150	134	120	49		
Worker	42	23	31	39	32	33	39	34		
Worker	29	27	32	51	52	54	61	26		
Worker	1	21	24	37	53	61	66	34		
Worker	51	58	62	95	126	202	128	100		
Worker	25	17	26	67	71	91	68	41		
Worker	101	66	28	89	59	110	64	40		
Vacant (TP)	35	42	33	40	21					
Worker							52	31		
	40	39	46	70	73	99	75	44	#DIV/0!	#DIV/0!

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11
Worker	244	148	146	154	169	168	183	54		
Worker	191	145	183	91	69	103	71	53		
Worker	160	170	149	142	102	153	184	80		
Worker	103	61	60	28	21	33	35	18		
Worker	130	135	138	116	116	146	102	76		
Worker	120	115	94	119	126	105	86	69		
Vacant (SP)	76	29	49	70	36					
Worker	158	144	159	88	94	135	130	79		
Worker	129	104	97	108	121	121	80	54		
	146	117	119	102	95	121	109	60	#DIV/0!	#DIV/0!

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	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11
Worker	5	25	18	2	9	11	7	27		
Worker	21	35	59	26	28	50	40	77		
Worker	80	92	119	67	69	46	73	102		
	51	64	65	32	35	36	40	69	#DIV/0!	#DIV/0!

*= Reorganization

Key:

Above average

Below average

Statewide Arrears Incentive Detail, Cases wo Arrears Payment

Stearns # 3

Cty	Worker ID	Case Number	NCP Name	Status	Func	Mo Accl	Non-Accl	Total Due	Last C		
123	123CS008	000161442902		OPN	EL	419.00	0.00	30,016.74	08/31/		
123	123CS008	001242378501		OPN	EL	237.00	0.00	15,326.18	08/31/2011	12/10/2003	12/10/2008
123	123CS008	001412224801		OPN	EL	296.00	0.00	14,856.18	08/29/2011	09/22/2003	08/03/2007
123	123CS008	001459256201		OPN	EL	245.00	0.00	18,235.75	08/16/2011	09/22/2003	08/03/2007
123	123CS009	000178624201		OPN	EL	0.00	0.00	0.00	08/30/2011		
123	123CS009	000178728805		OPN	EN	0.00	0.00	0.00	08/05/2011	06/18/2009	06/18/2009
123	123CS009	001123585303		OPN	EN	0.00	0.00	0.00	08/24/2011	11/29/2010	06/30/2009
123	123CS009	001449036603		OPN	EN	672.00	0.00	2,519.77	08/31/2011	07/27/2011	
123	123CS009	001463167501		OPN	EL	142.00	18.00	26,351.32	08/31/2011		
123	123CS009	001466829502		OPN	EN	219.00	0.00	425.24	08/26/2011	08/26/2011	03/27/2006
123	123CS009	001474685801		OPN	EN	676.00	135.20	43,915.40	08/22/2011	08/08/2011	
123	123CS009	001480741401		OPN	EL	241.00	0.00	2,674.25	08/09/2011	08/23/2011	09/09/2009

Streams # 4

Arrears Day August 9, 2011

KEY

CL= Phone message & Letter
L= Letter
C= Call

Worker	C	L	CL	Total
	1	21	17	39
	3	5	15	23
	1	2	17	20
	6	30	5	41
	7	7	7	21
	5	15	7	27
	0	11	6	17
	7	4	7	18
	4	7	25	36
Unit Total	34	102	106	242

	1	15	24	17
	2	4	14	20
	2	23	18	43
	26	24	18	68
	24	13	18	55
	11	1	1	13
	4	6	7	17
	5	5	12	22
	3	7	0	10
	15	33	22	70
Unit Total	93	131	118	342

GRAND TOTAL	127	233	224	584
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*includes JM cases vacant caseload

Stearns#5

DEPARTMENT OF HUMAN SERVICES

Administration Center • 705 Courthouse Square • PO Box 64326
St Paul MN 55164-0326
320/656-6000 • TDD: 320/656-6204 •
General Fax: 320/656-6158 • Adm Fax: 320/656-6159

August 9, 2011

RE: Case #

Dear _____ :

I have attempted to contact you by phone and was not successful. Please provide our office with a phone number you can be reached at. In reviewing your child support case, I see we have not received a payment since _____. We need a payment on your child support account as soon as possible. Please remit payment to:

Minnesota Child Support Payment Center
PO Box 64326
St Paul MN 55164-0326

Remember to include your participant number on your payment.

This letter serves as a reminder that you must begin paying your child support on a regular basis. Failure to pay child support on a regular basis may result in further legal action such as driver's license suspension or a motion for contempt which may lead to jail time.

If you are receiving this letter and are making your current child support payment, it is because you have not made a payment on your arrears. It is important that you make payment on your arrears. Please call me if you are not certain what the amount is that you should pay.

Sincerely,

Child Support Officer
Stearns County Human Services
(320) 656-_____

Cases with Judgments not Docketed as of 08/31/11

Case Number	NCP Name	CO Seq	Judg Seq	Judg Type	Docket Date	Entry Date	Original Amt	Oblig Type	Oblig Seq	Debt Type	Remaining Balance
000000000000	APPLE, BRAEBURN	01	01	JCH	Stayed	6/8/2005	1,853.00	JCH	01	NPA	1,790.50
000000000000	BARK, BIRCH	02	01	JCH	Paternity	10/14/2010	746.00	JCH	02	NPA	356.38
000000000000	BARK, BIRCH	02	02	JCH	Paternity	10/14/2010	346.00	JCH	01	NPA	768.29
000000000000	BASS, BIG MOUTH	01	01	JCH	Stayed	2/6/2004	4,466.00	JCH	01	NPA	1,822.15
000000000000	BASS, ROCK	01	01	JCH	Expired	5/19/1999	930.00	JCH	01	NPA	712.74
000000000000	BELL, BLUE	02	01	JCH	Stayed	12/5/2003	3,476.00	JCH	01	NPA	4,322.81
000000000000	BLUE, JAY	01	01	JCH	Stayed		1,043.00	JCH	01	NPA	764.60
000000000000	BLUE, JAY	01	02	JUF	Stayed		317.50	JUF	01	CTF	422.28
000000000000	COW, MOO MOO	01	02	JUF	Expired	8/17/1998	80.00	JUF	01	SOP	121.22
000000000000	CRAPPIE, JEFF	02	01	JCH	Stayed		692.00	JCH	01	NPA	574.73
000000000000	CRAPPIE, JEFF	02	02	JME	Stayed		200.00	JME	01	AFC	211.98
000000000000	DOVE, MORNING	04	01	JCH	Expired	11/17/1999	2,002.88	JCH	02	NPA	57,984.75
000000000000	DUCK, QUACKY	01	01	JCH	Paternity	9/10/2004	604.00	JCH	01	NPA	817.51
000000000000	EYE, WALLY	01	01	JCH	Expired		2,951.96	JCH	01	NPA	6,280.99
000000000000	FISH, SUNNY	01	01	JCH	Stayed	3/3/2010	550.00	JCH	01	NPA	328.45
000000000000	FLOWER, SONNY	01	01	JCH	Paternity	8/13/2008	1,658.00	JCH	01	NPA	412.11
000000000000	HATCH, KNUT	02	01	JCH	Stayed	10/20/2004	1,584.00	JCH	01	NPA	1,584.00
000000000000	JAY, CANADIAN	01	01	JCH	Stayed	5/19/2010	1,415.00	JCH	01	AFC	1,485.88
000000000000	JAY, CANADIAN	01	02	JCH	Stayed	5/19/2010	173.00	JCH	02	AFC	181.69
000000000000	FINCH, GOLDEN	02	01	JCH	Stayed	11/3/2010	1,887.00	JCH	01	AFC	1,866.04
000000000000	KING, FISHER	04	01	JUF	Conversion		354.75	JUF	01	GTF	564.64
000000000000	LILAC, PURPLE	01	01	JCH	Stayed	2/9/2004	1,353.00	JCH	01	NPA	1,353.00
000000000000	LILAC, PURPLE	01	03	JCH	Stayed	2/9/2004	563.00	JCH	02	NPA	564.91
000000000000	LILAC, PURPLE	01	04	JCC	Stayed	2/9/2004	124.00	JCC	01	CCC	124.00
000000000000	LOUNGER, FRANKIE	02	01	JCH	Interstate	3/4/2011	4,766.82	JCH	01	NPA	2,787.96
000000000000	ODEE, CHICK	02	01	JUF	Stayed	5/11/2005	1,153.00	JCH	01	NPA	1,185.66
000000000000	ORIOLE, WALTIMORE	05	01	JCH	Interstate		1,835.96	JCH	01	AFC	3,794.73
000000000000	PINE, NORWAY	03	01	JMS	Paternity	10/22/2009	82.85	JMS	01	NPA	88.60
000000000000	PINE, NORWAY	03	02	JCH	Paternity	10/23/2009	102.00	JCH	02	AFC	103.73
000000000000	RODD, GOLDIE	01	01	JCH	Interstate	4/18/2003	7,008.00	JCH	01	NPA	7,008.00
000000000000	TOP, CARROT	01	01	JCH	Stayed	7/7/2004	1,360.00	JCH	01	NPA	1,663.76