

## REDIRECTION ISSUES IN CHILD SUPPORT AND COLLECTIONS

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## IVE VS. NON-IVE FOSTER CARE

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|------------------------------------------------------------|----------------------------------------------------------------|
| ■ <b>IVE:</b>                                              | ■ <b>NON IVE:</b>                                              |
| ■ FEDERALLY FUNDED                                         | ■ COUNTY FUNDED                                                |
| ■ ELIGIBILITY DETERMINED BY INCOME, LIKE PUBLIC ASSISTANCE | ■ IF NOT IVE ELIGIBLE <b>AND</b> REIMBURSABLE, BECOMES NON-IVE |
| ■ IS CONSIDERED PUBLIC ASSISTANCE                          | ■ IS CONSIDERED NON-PUBLIC ASSISTANCE                          |
| ■ REFERRALS TO CHILD SUPPORT VIA MARC REFERRAL             | ■ REFERRALS ARE MANUALLY MADE BY COLLECTIONS WORKER            |

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## WHY REDIRECT?

- IVE redirect is not optional
- Non IVE optional and is done on a county by county basis
- Child support has many more enforcement tools than collections.
  - Federal tax intercepts
  - Income withholding
  - Driver's license suspension, as well as passport suspension and contempt
  - Many automated locate tools

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- Easier and more successful to collect from the source than to try to recoup child income from the parent "after the fact"
- Disadvantage is that non-custodial parent may not be a payor and there is a non-paying case "on the books"

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- ### THINGS TO CONSIDER
- How much is the obligation?
  - How long will the child be in services?
  - Is it worth the \$25 fee
  - Is there a chance that this debt will be collectable?
  - Is the debtor's whereabouts known?
  - Has money ever been received?
  - Is the underlying order from another state?

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- ### MAINTAINING COUNTY/INTERSTATE
- The county with the underlying (mom and dad) case generally will maintain the foster care case.
  - The county with the services must pay the \$25 fee and set up the case.
  - Consult the other county on whether or not they will accept the case BEFORE paying the fee/setting up the case.
  - If the underlying order is from another state, that state needs to be contacted regarding approval to redirect. If approved, the county with the underlying order should take the case, however some will not.

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## MEDICAL AND CHILD CARE

- Medical support should stay on the underlying case, particularly on Non IVE cases. May need to MANUALLY be flipped to AFC if child is on MA.
- Child Care charging should be stopped.

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## LEGAL AUTHORITY TO REDIRECT

- Appendix A attached to both CHIPS and Juvenile orders.
- Child income assignment under Statute
- Parental fee notification
- Voluntary agreements

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## SETTING UP THE REDIRECT IN PRISM

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## IVE COMES THROUGH MARC REFERRAL

- Case is built by intake and transferred to the appropriate worker(s)
- Cases built against BOTH parents
- Generally an establishment will be needed against the custodial parent, though in IVE cases, often it is a \$0 order.

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File Edit Session Options Transfer View Macro Script Help
V4FERT01 PRISM In: PM0060 via Q0TP 0865 X119310
07/30/09 NCP Obligation Detail 2 more >
*Action (A,B,C,D,M,N):
Case: 0012007804 02 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007804 02 Worker: 037C0007 Stat: OPN Func: IN
CP Name: DAKOTA, IVE FC AGENCY Prog: FCC
NCP Name: HATHAWAY, CAROL J. File Loc:

No of Oblig: 1 Effective Date: 07/2009
Oblig Code: BASIC SUPPORT Court File Nbr: 2-3-7820
Status: A Deact Reason: Jdgmt Co Seq No.:
Type: FCC Type Chg Date: Co Seq No.: 01 Jdgmt Seq No.:
Accruing: Y Offset Ind: N Juris: 27037 - DAKOTA
CD Mo Amt: 50.00 Freq: M Amt: 50.00 Beg Date: 05/01/2009
Offset Amt: 0.00 Freq: _ Amt: 0.00 End Date:
Monthly Accrual: 50.00 Freq: M Amt: 50.00
Mo Non-Accr1: 0.00 Freq: _ Amt: 0.00
Mo Non-Accr1 Cd: _ Int Ovr: N Debt/Arr: A Reserved: N Debt Type Sup: _

Direct Command: ( NCOD
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
DEBT NCP=001200780402-CCH-01 displayed effective for 07/30/09
35 Ready (1) 64.8.128.17 A14T9066 13:50:12 7/30/2009 MM 00:24:42 03, 029
  
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File Edit Session Options Transfer View Macro Script Help
V4FERT01 PRISM In: PM0060 via Q0TP 0865 X119310
< 1 more >
*Action (A,B,C,D,M,N):
Case: 0012007804 02 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007804 02 Worker: 037C0007 Stat: OPN Func: IN
CP Name: DAKOTA, IVE FC AGENCY Prog: FCC
NCP Name: HATHAWAY, CAROL J. File Loc:

Oblig Review Dt: Variable Oblig: N
Docket Dt: Judgment Exp Dt: Review Dt:
Charge Int: YES IW Variance: N CRA Notice: CRA Sub Type:

Comments:
1__ of

Pay to Jurisdiction & Address: DAKOTA CD FINANCIAL Separate Entity:
FIPS: 27 037 Dest: 99 Addr 1: CHLD SUPPORT PAYMENTS
In/Out State: I Addr 2: 1590 W HIGHWAY 55
City: HASTINGS St: MN Zip: 550332372

Direct Command: ( NCOD
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
Scrolling performed.
35 Ready (1) 64.8.128.17 A14T9066 13:50:48 7/30/2009 MM 00:25:28 03, 029
  
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File Edit Session Options Transfer View Macro Script Help
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07/30/09 Obligation Balance Detail 1 more >
*Action (B,C,D,M,N):
Case: 0012007804 02 Oblig Owner: NCP Oblig Code: CCH Oblig Nbr: 01
Case: 0012007804 02 Worker: 037C0007 Stat: OPN Func: IN
CP Name: DAKOTA, IVE FC AGENCY Prog: FCC
NCP Name: HATHAWAY, CAROL J. File Loc:
EMP Name:

Oblig Code: BASIC SUPPORT Acctg Date: 07/2009
Type: FCC IV-E FOSTER CARE OBLIG. Accru: Y Oblig Begin Date: 05/01/2009
Pay to Juris: Status: A
Monthly Accrual: 50.00 Monthly Non-Accrual: 0.00
Unpaid Mo Accrual: 50.00 Unpaid Mo Non-Accrual: 0.00

Principal Interest Total Total Owed PI Condtal
PA Arrears 100.00 0.00 100.00
NPA Arrears 0.00 0.00 0.00
Total 100.00 0.00 100.00 150.00

Direct Command: ( OBB0
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F6=Arus,F10=Left,F11=Right,F13=TRBL,F18=Main
F19=Glob,F20=Audit
DEBT Bal NCP-001200780402-CCH-01 displayed effective for 07/01/09
55 (Ready (1) | 64.8.128.17 | A14T0866 | 13:51:08 7/30/2009 | NLM | 00:25:48 | 03, 029

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## NON IVE NEEDS MANUAL REFERRAL

- FORMS
  - Application
  - Request for fee through financial services
  - Intake builds and transfers to appropriate worker.
- Non IVE may become IVE (or vice versa)

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File Edit Session Options Transfer View Macro Script Help
V4FERT01 PRISM In: PM0060 via Q0TP 0865 X119310
07/30/09 NCP Obligation Detail 2 more >
*Action (A,B,C,D,M,N):
Case: 0012007654 01 Oblig Code: CCH Oblig Seq Nbr: 01
Case: 0012007654 01 Worker: 03755501 Stat: OPN Func: EN
CP Name: DAKOTA, NON-IVE FC AGENCY Prog: NPA
NCP Name: HATHAWAY, CAROL J. File Loc:

No of Oblig: 1 Effective Date: 09/1990
Oblig Code: BASIC SUPPORT Court File Nbr: F1-96-7983
Status: A Deact Reason: ___ Jdgmt Co Seq No.: ___
Type: NPA Type Chg Date: Co Seq No.: 01 Jdgmt Seq No.: ___
Accruing: Y Offset Ind: N Juris: 27037 - DAKOTA
CD Mo Amt: 216.07 Freq: M Amt: 216.07 Beg Date: 09/01/1990
Offset Amt: 0.00 Freq: ___ Amt: 0.00 End Date: ___
Monthly Accrual: 216.07 Freq: M Amt: 216.07
Mo Non-Accr1: 0.00 Freq: M Amt: 0.00
Mo Non-Accr1 Cd: ___ Int Ovr: N DebtArr: A Reserved: N Debt Type Sup: ___

Direct Command: ( NCC0
F1=Help,F2=Quit,F3=Retrn,F4=Prev,F7=Up,F8=Down,F10=Left,F11=Right,F13=TRBL
F18=Main,F19=Glob,F20=Audit
DEBT NCP-001200765401-CCH-01 displayed effective for 09/01/98
55 (Ready (1) | 64.8.128.17 | A14T0866 | 13:56:27 7/30/2009 | NLM | 00:31:07 | 04, 008

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## CASE CLOSING

- Collections agents need to be sure to notify child support when child is no longer in services.
- PRISM should get an interface when IVE cases close.
- Money may need to be returned by county financial services if the county is overpaid.

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## BEST PRACTICE

- When possible, it is beneficial to have one child support worker who specializes in foster care.
  - Receiving the referrals
  - Determining where cases need to go (paternity, establishment, enforcement)
  - Adding the orders
  - Setting up the charging and making the adjustments on both cases (underlying and foster care)
  - Contacting other counties when necessary
  - Liaison between collections and foster care

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## OTHER CHILD INCOME

- Social Security
- Adoption Subsidy

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## OTHER REDIRECTS

- Relative Caretaker (non-foster care related)
  - How this is done
  - Where this is done
  - Future potential legislation

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