

REDIRECTION ISSUES IN CHILD SUPPORT AND COLLECTIONS

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IVE VS. NON-IVE FOSTER CARE

- IVE:
- FEDERALLY FUNDED
- ELIGIBILITY DETERMINED BY INCOME, LIKE PUBLIC ASSISTANCE
- IS CONSIDERED PUBLIC ASSISTANCE
- REFERRALS TO CHILD SUPPORT VIA MARC REFERRAL
- NON IVE:
- COUNTY FUNDED
- IF NOT IVE ELIGIBLE AND REIMBURSABLE, BECOMES NON-IVE
- IS CONSIDERED NON-PUBLIC ASSISTANCE
- REFERRALS ARE MANUALLY MADE BY COLLECTIONS WORKER



WHY REDIRECT?

- IVE redirect is not optional
- Non IVE optional and is done on a county by county basis
- Child support has many more enforcement tools than collections.
 - Federal tax intercepts
 - Income withholding
 - Driver's license suspension, as well as passport suspension and contempt
 - Many automated locate tools



- Easier and more successful to collect from the source than to try to recoup child income from the parent "after the fact"
- Disadvantage is that non-custodial parent may not be a payor and there is a non-paying case "on the books"



THINGS TO CONSIDER

- How much is the obligation?
- How long will the child be in services?
- Is it worth the \$25 fee
- Is there a chance that this debt will be collectable?
- Is the debtor's whereabouts known?
- Has money ever been received?
- Is the underlying order from another state?



MAINTAINING COUNTY/INTERSTATE

- The county with the underlying (mom and dad) case generally will maintain the foster care case.
- The county with the services must pay the \$25 fee and set up the case.
- Consult the other county on whether or not they will accept the case BEFORE paying the fee/setting up the case.
- If the underlying order is from another state, that state needs to be contacted regarding approval to redirect. If approved, the county with the underlying order should take the case, however some will not.



MEDICAL AND CHILD CARE

- Medical support should stay on the underlying case, particularly on Non IVE cases. May need to MANUALLY be flipped to AFC if child is on MA.
- Child Care charging should be stopped.



LEGAL AUTHORITY TO REDIRECT

- Appendix A attached to both CHIPS and Juvenile orders.
- Child income assignment under Statute
- Parental fee notification
- Voluntary agreements



SETTING UP THE REDIRECT IN PRISM

IVE COMES THROUGH MARC REFERRAL

- Case is built by intake and transferred to the appropriate worker(s)
- Cases built against BOTH parents
- Generally an establishment will be needed against the custodial parent, though in IVE cases, often it is a \$0 order.

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NON IVE NEEDS MANUAL REFERRAL

- FORMS
 - Application
 - Request for fee through financial services
 - Intake builds and transfers to appropriate worker.
- Non IVE may become IVE (or vice versa)

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CASES WITH MULTIPLE CHILDREN

- Amount to be redirected is determined by dividing the obligation by the number of UNEMANCIPATED children
- If emancipation of one (or more) of the children is upcoming, calendar to redetermine redirect amount.

COLA

When entering the underlying order, the cola date should be updated to reflect the last date cola ran. Cola should run on a foster care redirect just as it would on the underlying case.



CASE CLOSING

- Collections agents need to be sure to notify child support when child is no longer in services.
- PRISM should get an interface when IVE cases close.
- Money may need to be returned by county financial services if the county is overpaid.



BEST PRACTICE

- When possible, it is beneficial to have one child support worker who specializes in foster care.
 - Receiving the referrals
 - Determining where cases need to go (paternity, establishment, enforcement)
 - Adding the orders
 - Setting up the charging and making the adjustments on both cases (underlying and foster care)
 - Contacting other counties when necessary
 - Liaison between collections and foster care



OTHER CHILD INCOME

- Social Security
- Adoption Subsidy



OTHER REDIRECTS

- Relative Caretaker (non-foster care related)
 - How this is done
 - Where this is done
 - Future potential legislation